UNITED STATES SECURITIES AND EXCHANGE COMMISSION

WASHINGTON, DC 20549

FORM 8-K

CURRENT REPORT
Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934

May 5, 2021

Date of report (Date of earliest event reported)

ENCORE CAPITAL GROUP, INC.

(Exact name of registrant as specified in its charter)

Delaware000-2648948-1090909(State or other jurisdiction of incorporation)(Commission File Number)(IRS Employer Identification No.)

350 Camino de la Reina, Suite 100 San Diego, California 92108 (Address of principal executive offices)(Zip Code)

(877) 445-4581

(Registrant's telephone number, including area code)

Not applicable

(Former name or former address, if changed since last report.)

| • | , , | • • | |
|---|--|--|---|
| Check the appropriate box below if the Form 8-K filing the following provisions: Written communications pursuant to Rule 425 und Soliciting material pursuant to Rule 14a-12 under Pre-commencement communications pursuant to Pre-commencement communications pursuant to | der the Securities Act (17 CF the Exchange Act (17 CFR 2 Rule 14d-2(b) under the Exc | 240.14a-12) Change Act (17 CFR 240.14d-2(b)) | |
| Securities registered pursuant to Section 12(b) of the A | Act: | | |
| Title of each class Common Stock, \$0.01 Par Value Per Share | Trading Symbol(s) ECPG | Name of each exchange on which registered The NASDAQ Stock Market LLC | |
| ndicate by check mark whether the registrant is an em of this chapter) or Rule 12b-2 of the Securities Exchan | | defined in Rule 405 of the Securities Act of 1933 (§230.40 of this chapter). | 5 |
| Emerging growth company $\ \square$ | | | |
| f an emerging growth company, indicate by check many with any new or revised financial accounting standards | | d not to use the extended transition period for complying on 13(a) of the Exchange Act. $\ \Box$ | |
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Item 2.02. Results of Operations and Financial Condition.

On May 5, 2021, Encore Capital Group, Inc. ("Encore") issued a press release announcing its financial results for the quarter ended March 31, 2021. A copy of the press release is furnished as Exhibit 99.1 to this Current Report on Form 8-K and is incorporated by reference herein.

The information in Item 2.02 of this Current Report on Form 8-K, including the information contained in Exhibit 99.1, is being furnished to the Securities and Exchange Commission pursuant to Item 2.02, and shall not be deemed to be "filed" for the purposes of Section 18 of the Securities Exchange Act of 1934, as amended (the "Exchange Act"), or otherwise subject to the liabilities of that section, and shall not be deemed to be incorporated by reference into any filing under the Securities Act of 1933, as amended, or the Exchange Act, except as shall be expressly set forth by a specific reference in such filing.

Item 9.01. Financial Statements and Exhibits.

| Exhibit Number | <u>Description</u> |
|-----------------------|---|
| <u>99.1</u> | Press release dated May 5, 2021 |
| 104 | Cover Page Interactive Data File (embedded within the Inline XBRL document) |

SIGNATURE

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

ENCORE CAPITAL GROUP, INC.

Date: May 5, 2021 /s/ Jonathan C. Clark

Jonathan C. Clark

Executive Vice President, Chief Financial Officer and Treasurer

EXHIBIT INDEX

Exhibit Number 99.1 **Description**

Press release dated May 5, 2021

104 Cover Page Interactive Data File (embedded within the Inline XBRL document)





Encore Capital Group Announces First Quarter 2021 Financial Results

- Record collections of \$606 million
- GAAP net income of \$95 million
- GAAP EPS of \$2.97
- Leverage reduction continued, down to 2.1x from 2.6x a year ago
- Share repurchases of \$20M in Q1 2021

SAN DIEGO, May 5, 2021 -- Encore Capital Group, Inc. (NASDAQ: ECPG), an international specialty finance company, today reported consolidated financial results for the first quarter ended March 31, 2021.

"The first quarter for Encore was a period of strong operational and financial performance as we continued to execute on our strategy, further improved our balance sheet and remained focused on our capital allocation priorities," said Ashish Masih, President and Chief Executive Officer. "In recent quarters consumers have increasingly initiated contact with us, resulting in a higher level of inbound call traffic and more frequent online digital interactions. This consumer behavior accelerated in the first quarter, driving record collections, significant incremental cash generation and strong earnings resulting in increased operating leverage."

"Portfolio purchases were down in the first quarter when compared to a year ago as a result of subdued market supply and our disciplined approach to purchasing. We continue to selectively deploy capital at attractive returns, which we believe are the best in the industry. We expect our improved collections effectiveness and cost efficiency will also continue to drive strong returns through the credit cycle."

"After generating significant excess capital in recent quarters and reducing our leverage to the low end of our target range, we repurchased \$20 million of Encore shares in the first quarter and have increased our repurchase authorization to a \$300 million multi-year program. Going forward, we will continue to allocate capital using our stated priorities and any future share repurchases are subject to maintaining our strong balance sheet, liquidity, and the continuation of our strong financial performance," said Masih.

In March, the company repaid \$161 million of its maturing convertible notes using existing liquidity and has reduced convertible debt by approximately \$250 million over the last 12 months.

Financial Highlights for the First Quarter of 2021:

| | Three Months Ended March 31, | | | | | | | |
|---|------------------------------|-----------|--------|-----------|----|---------|--|--|
| (in thousands, except percentages and earnings per share) | | 2021 | | 2020 | | Change | | |
| Collections | \$ | 606,461 | \$ | 527,279 | | 15 % | | |
| Revenues | \$ | 416,837 | \$ | 289,081 | | 44 % | | |
| Portfolio purchases ⁽¹⁾ | \$ | 170,178 | \$ | 214,113 | | (21)% | | |
| Estimated Remaining Collections (ERC) | \$ | 8,308,923 | \$ | 8,458,948 | | (2)% | | |
| Operating expenses | \$ | 248,523 | \$ | 241,879 | | 3 % | | |
| GAAP net income attributable to Encore | \$ | 94,630 | \$ | (10,454) | \$ | 105,084 | | |
| GAAP earnings per share | \$ | 2.97 | \$ | (0.33) | \$ | 3.30 | | |
| LTM Pre-tax ROIC ⁽²⁾ | | 15.8 % | ,) | 9.4 % | | +640bps | | |
| Leverage Ratio ⁽³⁾ | | 2.1x | | 2.6x | | -0.5x | | |

⁽¹⁾ Includes U.S. purchases of \$92.4 million and \$185.3 million, and Europe purchases of \$77.8 million and \$28.9 million in Q1 2021 and Q1 2020, respectively.

Conference Call and Webcast

Encore will host a conference call and slide presentation today, May 5, 2021, at 2:00 p.m. Pacific / 5:00 p.m. Eastern time, to present and discuss first quarter results.

Members of the public are invited to access the live webcast via the Internet by logging in on the Investor Relations page of Encore's website at www.encorecapital.com. To access the live, listen-only telephone conference portion, please dial (855) 541-0982 or (704) 288-0606.

For those who cannot listen to the live broadcast, a telephonic replay will be available for seven days by dialing (800) 585-8367 or (404) 537-3406 and entering the conference ID number 3874260. A replay of the webcast will also be available shortly after the call on the Company's website.

⁽²⁾ See Supplemental Financial Information for calculation of LTM Pre-Tax ROIC (Return on Invested Capital).

⁽³⁾ Leverage ratio is the ratio of Net Debt to (Adjusted EBITDA + collections applied to principal balance), the industry standard for leverage.

Non-GAAP Financial Measures

This news release includes certain financial measures that exclude the impact of certain items and therefore have not been calculated in accordance with U.S. generally accepted accounting principles ("GAAP"). The Company has included information concerning adjusted EBITDA because management utilizes this information in the evaluation of its operations and believes that this measure is a useful indicator of the Company's ability to generate cash collections in excess of operating expenses through the liquidation of its receivable portfolios. The Company has included information concerning adjusted operating expenses in order to facilitate a comparison of approximate cash costs to cash collections for the portfolio purchasing and recovery business in the periods presented. The Company has included Pre-Tax ROIC as management uses this measure to monitor and evaluate operating performance relative to our invested capital and because the Company believes it is a useful measure for investors to evaluate effective use of capital. Adjusted EBITDA, adjusted operating expenses and Adjusted Income from Operations (used in Pre-Tax ROIC) have not been prepared in accordance with GAAP. These non-GAAP financial measures should not be considered as alternatives to, or more meaningful than, net income, net income per share, and total operating expenses as indicators of the Company's operating performance. Further, these non-GAAP financial measures, as presented by the Company, may not be comparable to similarly titled measures reported by other companies. The Company has attached to this news release a reconciliation of these non-GAAP financial measures to their most directly comparable GAAP financial measures.

About Encore Capital Group, Inc.

Encore Capital Group is an international specialty finance company that provides debt recovery solutions and other related services for consumers across a broad range of financial assets. Through its subsidiaries around the globe, Encore purchases portfolios of consumer receivables from major banks, credit unions, and utility providers..

Encore partners with individuals as they repay their debt obligations, helping them on the road to financial recovery and ultimately improving their economic well-being. Encore is the first and only company of its kind to operate with a *Consumer Bill of Rights* that provides industry-leading commitments to consumers. Headquartered in San Diego, Encore is a publicly traded NASDAQ Global Select company (ticker symbol: ECPG) and a component stock of the Russell 2000, the S&P Small Cap 600 and the Wilshire 4500. More information about the company can be found at http://www.encorecapital.com. More information about the Company's Cabot Credit Management subsidiary can be found at

http://www.cabotcm.com. Information found on the company's or Cabot's website is not incorporated by reference.

Encore Capital Group, Inc. Page 4

Forward Looking Statements

The statements in this press release that are not historical facts, including, most importantly, those statements preceded by, or that include, the words "will," "may," "believe," "projects," "expects," "anticipates" or the negation thereof, or similar expressions, constitute "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995 (the "Reform Act"). These statements may include, but are not limited to, statements regarding our future operating results, performance, business plans or prospects. For all "forward-looking statements," the Company claims the protection of the safe harbor for forward-looking statements contained in the Reform Act. Such forward-looking statements involve risks, uncertainties and other factors which may cause actual results, performance or achievements of the Company and its subsidiaries to be materially different from any future results, performance or achievements expressed or implied by such forward-looking statements. These risks, uncertainties and other factors are discussed in the reports filed by the Company with the Securities and Exchange Commission, including the most recent reports on Forms 10-K and 10-Q, each as it may be amended from time to time. The Company disclaims any intent or obligation to update these forward-looking statements.

Contact:

Bruce Thomas
Encore Capital Group, Inc.
Vice President, Global Investor Relations
(858) 309-6442
bruce.thomas@encorecapital.com

SOURCE: Encore Capital Group, Inc.

FINANCIAL TABLES FOLLOW

ENCORE CAPITAL GROUP, INC. Consolidated Statements of Financial Condition

(In Thousands, Except Par Value Amounts) (Unaudited)

| | March 31, 2021 | | December 31, 2020 |
|--|-------------------|----|----------------------|
| Assets | | | |
| Cash and cash equivalents | \$ 184,598 | \$ | 189,184 |
| Investment in receivable portfolios, net | 3,225,678 | | 3,291,918 |
| Property and equipment, net | 124,586 | | 127,297 |
| Other assets | 323,137 | | 349,162 |
| Goodwill | 912,170 | | 906,962 |
| Total assets | \$ 4,770,169 | \$ | 4,864,523 |
| Liabilities and Equity | | | |
| Liabilities: | | | |
| Accounts payable and accrued liabilities | \$ 189,529 | \$ | 215,920 |
| Borrowings | 3,151,928 | | 3,281,634 |
| Other liabilities | 149,928 | | 146,893 |
| Total liabilities | 3,491,385 | | 3,644,447 |
| Commitments and Contingencies | | - | |
| Equity: | | | |
| Convertible preferred stock, \$0.01 par value, 5,000 shares authorized, no shares issued and outstanding | _ | | _ |
| Common stock, \$0.01 par value, 75,000 shares authorized, 31,010 and 31,345 shares issued and outstanding as of March 31, 2021 and December 31, 2020, respectively | 310 | | 313 |
| Additional paid-in capital | 167,655 | | 230,440 |
| Accumulated earnings | 1,172,756 | | 1,055,668 |
| Accumulated other comprehensive loss | (64,541) | | (68,813) |
| Total Encore Capital Group, Inc. stockholders' equity | 1,276,180 | | 1,217,608 |
| Noncontrolling interest | 2,604 | | 2,468 |
| Total equity | 1,278,784 | | 1,220,076 |
| Total liabilities and equity | \$ 4,770,169 | \$ | 4,864,523 |

The following table presents certain assets and liabilities of consolidated variable interest entities ("VIEs") included in the consolidated statements of financial condition above. Most assets in the table below include those assets that can only be used to settle obligations of consolidated VIEs. The liabilities exclude amounts where creditors or beneficial interest holders have recourse to the general credit of the Company.

| | March 31, 2021 | | December 31, 2020 |
|--|-------------------|---------|----------------------|
| Assets | | | |
| Cash and cash equivalents | \$ | 559 | \$ 2,223 |
| Investment in receivable portfolios, net | | 536,177 | 553,621 |
| Other assets | | 4,687 | 5,127 |
| Liabilities | | | |
| Borrowings | | 482,377 | 478,131 |
| Other Liabilities | | 11 | 37 |

ENCORE CAPITAL GROUP, INC.

Consolidated Statements of Operations (In Thousands, Except Per Share Amounts) (Unaudited)

| Three Mo | nths Endec |
|----------|------------|
| Mare | ch 31, |

| | | march 51, | | | |
|---|----|-----------|----|----------|--|
| | | 2021 | | 2020 | |
| Revenues | | | | | |
| Revenue from receivable portfolios | \$ | 338,018 | \$ | 357,365 | |
| Changes in expected current and future recoveries | | 44,537 | | (98,661) | |
| Servicing revenue | | 32,516 | | 28,680 | |
| Other revenues | | 1,766 | | 1,697 | |
| Total revenues | | 416,837 | | 289,081 | |
| Operating expenses | | | | | |
| Salaries and employee benefits | | 96,456 | | 93,098 | |
| Cost of legal collections | | 67,142 | | 66,279 | |
| General and administrative expenses | | 32,148 | | 31,877 | |
| Other operating expenses | | 28,441 | | 27,164 | |
| Collection agency commissions | | 12,824 | | 13,176 | |
| Depreciation and amortization | | 11,512 | | 10,285 | |
| Total operating expenses | | 248,523 | | 241,879 | |
| Income from operations | | 168,314 | | 47,202 | |
| Other (expense) income | | | | | |
| Interest expense | | (46,526) | | (54,662) | |
| Other (expense) income | | (55) | | 1,439 | |
| Total other expense | | (46,581) | | (53,223) | |
| Income (loss) before income taxes | | 121,733 | | (6,021) | |
| Provision for income taxes | | (26,968) | | (4,558) | |
| Net income (loss) | | 94,765 | | (10,579) | |
| Net (income) loss attributable to noncontrolling interest | | (135) | | 125 | |
| Net income (loss) attributable to Encore Capital Group, Inc. stockholders | \$ | 94,630 | \$ | (10,454) | |
| Earnings (loss) per share attributable to Encore Capital Group, Inc.: | | | | | |
| Basic | \$ | 3.01 | \$ | (0.33) | |
| Diluted | \$ | 2.97 | \$ | (0.33) | |
| Diffued | Ψ | 2.37 | Ψ | (0.55) | |
| Weighted average shares outstanding: | | | | | |
| Basic | | 31,469 | | 31,308 | |
| Diluted | | 31,832 | | 31,308 | |

ENCORE CAPITAL GROUP, INC. Consolidated Statements of Cash Flows

(Unaudited, In Thousands)

| Depreciation and amortization 11,512 10,285 Other non-cash interest expense, net 4,749 5,909 Stock-based compensation expense 3,405 4,527 Deferred income taxes (3,302) (12,030) Changes in expected current and future recoveries (49,31 2,161 Other, net 4,931 2,161 Changes in operating assets and liabilities 3,367 3,377 Other assets (3,816) 3,377 Prepaid income tax and income taxes payable 28,627 14,970 Accounts payable, accrued liabilities and other liabilities (27,215) (46,476) Net cash provided by operating activities (167,025) (209,045) Collections applied not investment in receivable portfolios, net (167,025) (209,045) Collections applied to investment in receivable portfolios, net (6,151) (41,224) Net cash provided by (used in) investing activities 273,233 171,880 Flancing activities 273,233 171,880 Repayment of credit facilities (235,399) (167,221) Repayment of credit facilities | | | Three Months Ended March 31, | | |
|--|---|---------|------------------------------|----|-----------|
| Net income (loss) \$ 45,65 \$ \$ (10,579) Adjustments to reconcile net income to net cash provided by operating activities: Temper cation and amortization 11,512 10,285 50,096 50,099 | | | 2021 | | 2020 |
| Adjustments to reconcile net income to net cash provided by operating activities: Depreciation and amortization 11,512 5,090 Stock-based compensation expense 3,405 4,527 Deferred income taxes 3,305 4,527 Deferred income taxes 44,537 8,661 Other, net 44,537 8,661 Other, net 44,537 8,661 Other, net 44,537 8,661 Changes in operating assets and liabilities Other, net 28,627 14,970 Changes in operating assets and liabilities Other assets 3,816 3,377 Prepaid income taxe and income taxes payable 26,627 14,970 Accounts payable, accured liabilities and other liabilities 69,119 70,805 Investing activities 69,119 70,805 Investing activities 69,119 70,805 Deferred income taxe and income taxe payable 70,805 Investing activities 69,119 70,805 Investing activities 69,119 70,805 Investing activities 69,119 70,805 Investing activities 70,805 70,805 Other, net 61,705 70,805 Other, net 70,805 70, | | | | | |
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| Other non-cash interest expense, net 4,749 5,090 Stock-based compensation expense 3,305 4,527 Deferred income taxes (3,305) 1,2030 Changes in expected current and future recoveries (44,537) 98,661 Other, net 4,931 2,161 Changes in operating assets and liabilities 8,316 3,377 Prepaid income tax and income taxes payable 28,627 14,970 Accounts payable, accrued liabilities and other liabilities (27,215) (46,476) Net eash provided by operating activities 69,119 70,805 Investing activities: 167,025 (209,045) Collections applied to investment in receivable portfolios, net 167,025 (209,045) Collections applied to investment in receivable portfolios, net (6,151) (4,124) Net cash provided by (used in) investing activities 95,267 (43,255) Financing activities: 273,233 171,880 Repayment of credit facilities 273,233 171,880 Repayment of credit facilities (203,309) (16,250) Repayment of credit facilities | Adjustments to reconcile net income to net cash provided by operating activities: | | | | |
| Stock-based compensation expense 3,405 4,527 Deferred income taxes (3,032) (12,030) Changes in expected current and future recoveries (44,537) 8,6661 Other, net 4,931 2,661 Changes in operating assets and liabilities 3,377 Prepaid income tax and income taxes payable 28,627 14,970 Accounts payable, accrued liabilities and other liabilities 69,119 7,0805 Net cash provided by operating activities 69,119 7,0805 Investing activities: 167,025 209,045 Collections applied to investment in receivable portfolios, net of put-backs 167,025 209,045 Collection applied to investment in receivable portfolios, net 268,443 169,144 Other, net (6,151) 4,124 Other, net (6,151) 4,124 Proceeds from credit facilities 273,293 171,880 Repayment of credit facilities 273,293 167,221 Repayment of convertible senior notes (16,004) - Repayment of convertible senior notes (16,004) - Repay | • | | 11,512 | | 10,285 |
| Defered income taxes (3,302) (12,030) Changes in expected current and future recoveries (44,537) 98,661 Other, net 4,931 2,161 Changes in operating assets and liabilities (3,816) 3,377 Prepaid income tax and income taxes payable 28,627 14,970 Accounts payable, accrued liabilities and other liabilities (27,215) (46,476) Net cash provided by operating activities 69,119 70,805 Investing activities: 167,025 (290,945) Purchases of receivable portfolios, net of put-backs (167,025) (290,945) Collections applied to investment in receivable portfolios, net 268,443 169,914 Other, net 6,151 (41,224) Net cash provided by (used in) investing activities 95,267 (43,255) Financing activities: 273,293 171,880 Repayment of credit facilities 235,399 (167,221) Repayment of senior secured notes (9,770) (162,250) Repayment of senior secured notes (9,34) (10,171) Net cash used in financing activities | • | | , - | | , |
| Changes in expected current and future recoveries (44,537) 98,661 Other, net 4,931 2,161 Changes in operating assets and liabilities 3,377 Other assets (3,816) 3,377 Prepaid income tax and income taxes payable 28,627 14,970 Accounts payable, accrued liabilities and other liabilities (27,215) (46,476) Net sash provided by operating activities 69,119 70,805 Investing activities: (167,025) (209,045) Purchases of receivable portfolios, net of put-backs (167,025) (209,045) Collections applied to investment in receivable portfolios, net (6,151) (4,124) Other, net (6,151) (4,124) Net cash provided by (used in) investing activities 273,293 171,880 Financing activities 273,293 171,880 Repayment of credit facilities (235,399) (167,221) Repayment of senior secured notes (16,100) — Repurchase of common stock (20,30) — Other, net (6,84) (10,171) Net c | Stock-based compensation expense | | 3,405 | | 4,527 |
| Other, net 4,931 2,161 Changes in operating assets and liabilities 3,377 Other assets 3,816 3,377 Prepaid income tax and income taxes payable 28,627 14,970 Accounts payable, accrued liabilities and other liabilities 69,119 70,805 Net cash provided by operating activities 69,119 70,805 Investing activities: (167,025) (209,045) Collections applied to investment in receivable portfolios, net of put-backs (167,025) (209,045) Collections applied to investment in receivable portfolios, net (81,51) (4,124) Other, net (61,51) (4,124) Net cash provided by (used in) investing activities 273,293 17,880 Francing activities: 273,293 17,880 Repayment of credit facilities (235,399) (16,7221) Repayment of credit facilities (9,70) (16,250) Repayment of convertible senior notes (161,000) — Repurchase of common stock (20,390) — — Other, net (6,84) (10,171) (2 | | | (3,302) | | (12,030) |
| Changes in operating assets and liabilities 3,37 Other asses 3,816 3,377 Prepaid income tax and income taxes payable 28,627 14,970 Accounts payable, accrued liabilities and other liabilities 69,119 70,805 Investing activities 69,119 70,805 Investing activities: 86,419 70,805 Purchases of receivable portfolios, net of put-backs (167,025) (209,045) Collections applied to investment in receivable portfolios, net 288,443 169,914 Other, net 68,151 (41,24) Net cash provided by (used in) investing activities 95,267 (43,255) Financing activities: 73,293 171,880 Repayment of credit facilities 273,293 171,880 Repayment of secured notes (235,399) (16,250) Repayment of convertible senior notes (161,000) - Repayment of convertible senior notes (20,390) - Repurchase of common stock (20,390) - Other, net (58,404) (10,171) Net cash used in financing acti | Changes in expected current and future recoveries | | (44,537) | | 98,661 |
| Other assets (3,816) 3,377 Prepaid income tax and income tax apable 28,627 14,970 Accounts payable, accrued liabilities and other liabilities 69,119 70,805 Net cash provided by operating activities 69,119 70,805 Investing activities: 10,000 268,443 169,914 Other, net (6,151) (4,124) Other, net (6,151) (4,124) Net cash provided by (used in) investing activities 95,267 (43,255) Financing activities: 273,293 171,880 Repayment of credit facilities (235,399) (167,221) Repayment of senior secured notes (9,70) (16,250) Repayment of convertible senior notes (161,000) — Repayment of convertible senior notes (161,000) — Other, net (8,04) (10,171) Net cash used in financing activities (6,844) (10,171) Net cash used in financing activities (8,06) (9,944) Cash and cash equivalents (8,862) (9,944) Cash and cash equival | Other, net | | 4,931 | | 2,161 |
| Prepaid income tax and income taxes payable 28,627 14,970 Accounts payable, accrued liabilities and other liabilities 627,215 (46,476) Net cash provided by operating activities 69,119 70,805 Investing activities Purchases of receivable portfolios, net of put-backs (167,025) (209,045) Collections applied to investment in receivable portfolios, net 268,443 169,914 Other, net (6,151) (4,124) Net cash provided by (used in) investing activities 273,293 171,880 Repayment of credit facilities 273,293 171,880 Repayment of recriti facilities 273,293 166,721 Repayment of recriti facilities (9,770) 16,250 Repayment of recriti facilities and to secured notes (16,00) — Repayment of convertible senior notes (16,00) — Repurchase of common stock (20,390) — Other, net (6,844) (10,171) Net cash used in financing activities 4,276 5,788 Effect of exchange rate changes on cash and cash equivalents 8,862 | Changes in operating assets and liabilities | | | | |
| Accounts payable, accrued liabilities and other liabilities (27,215) (46,466) Net cash provided by operating activities 69,119 70,805 Investing activities: 80,119 70,805 Purchases of receivable portfolios, net of put-backs (167,025) (209,045) Collections applied to investment in receivable portfolios, net 268,443 169,914 Other, net (61,51) (41,224) Net cash provided by (used in) investing activities 95,267 (43,255) Financing activities 273,293 171,880 Repayment of credit facilities (235,399) (167,221) Repayment of senior secured notes (9,770) (16,250) Repayment of convertible senior notes (161,000) — Repayment of convertible senior notes (20,390) — Repurchase of common stock (20,390) — Other, net (6,844) (10,171) Net cash used in financing activities (160,1010) (21,762) Net increase in cash and cash equivalents (8,862) (9,924) Cash and cash equivalents, beginning of period | Other assets | | (3,816) | | 3,377 |
| Net cash provided by operating activities 69,119 70,805 Investing activities: 1(167,025) (209,045) Purchases of receivable portfolios, net of put-backs (167,025) (209,045) Collections applied to investment in receivable portfolios, net (6,151) (4,124) Other, net (6,151) (4,124) Net cash provided by (used in) investing activities 95,267 (43,255) Francing activities: 273,293 171,880 Repayment of credit facilities (235,339) (167,221) Repayment of secured notes (9,770) (16,250) Repayment of convertible senior notes (161,000) — Repurchase of common stock (20,390) — On, net (6,844) (10,171) Net cash used in financing activities (160,101) (21,762) Net increase in cash and cash equivalents (8,862) (9,924) Cash and cash equivalents, beginning of period 189,184 192,335 Cash and cash equivalents, end of period 189,184 192,335 Supplemental disclosure of cash information: 25,788 | Prepaid income tax and income taxes payable | | 28,627 | | 14,970 |
| Investing activities: Purchases of receivable portfolios, net of put-backs (167,025) (209,045) Collections applied to investment in receivable portfolios, net 268,443 169,914 Other, net (6,151) (4,124) Net cash provided by (used in) investing activities 95,267 (43,255) Financing activities Proceeds from credit facilities 273,293 171,880 Repayment of credit facilities (235,399) (167,221) Repayment of senior secured notes (9,770) (16,250) Repayment of convertible senior notes (161,000) — Repayment of convertible senior notes (20,390) — Repurchase of common stock (20,390) — Other, net (6,844) (10,171) Net cash used in financing activities (160,101) (21,762) Net increase in cash and cash equivalents (8,862) (9,924) Cash and cash equivalents, beginning of period 189,184 192,335 Cash and cash equivalents, end of period 189,184 192,335 Supplemental disclosure of cash info | Accounts payable, accrued liabilities and other liabilities | | (27,215) | | (46,476) |
| Purchases of receivable portfolios, net of put-backs (167,025) (209,045) Collections applied to investment in receivable portfolios, net 268,443 169,914 Other, net (6,151) (4,124) Net cash provided by (used in) investing activities 95,267 (43,255) Financing activities: 273,293 171,880 Repayment of credit facilities (235,399) (167,221) Repayment of senior secured notes (9,770) (16,250) Repayment of convertible senior notes (161,000) — Repurchase of common stock (20,330) — Other, net (6,844) (10,171) Net cash used in financing activities (160,110) (21,762) Net increase in cash and cash equivalents (8,862) (9,924) Cash and cash equivalents, beginning of period 189,184 192,335 Cash and cash equivalents, end of period \$ 184,598 188,199 Supplemental disclosure of cash information: \$ 37,258 6,6495 | Net cash provided by operating activities | | 69,119 | | 70,805 |
| Collections applied to investment in receivable portfolios, net 268,443 169,914 Other, net (6,151) (4,124) Net cash provided by (used in) investing activities 95,267 (43,255) Financing activities: Proceeds from credit facilities 273,293 171,880 Repayment of credit facilities (235,399) (167,221) Repayment of senior secured notes (9,770) (162,520) Repayment of convertible senior notes (161,000) Repurchase of common stock (20,390) Other, net (6,844) (10,171) Net cash used in financing activities (160,110) (21,762) Net cash and cash equivalents (8,862) (9,924) Cash and cash equivalents, beginning of period 189,184 192,335 Cash and cash equivalents, end of period 189,184 192,335 Cash and cash equivalents, end of period \$ 184,598 \$ 188,199 Supplemental disclosure of cash information: \$ 37,258 \$ 60,495 | Investing activities: | | | | |
| Other, net (6,151) (4,124) Net cash provided by (used in) investing activities 95,267 (43,255) Financing activities: Proceeds from credit facilities 273,293 171,800 Repayment of credit facilities (235,399) (167,221) Repayment of senior secured notes (9,770) (16,250) Repayment of convertible senior notes (161,000) — Repurchase of common stock (20,390) — Other, net (6,844) (10,171) Net cash used in financing activities (160,101) (21,762) Net increase in cash and cash equivalents (8,862) (9,924) Cash and cash equivalents, beginning of period 189,184 192,335 Cash and cash equivalents, end of period \$ 184,598 188,199 Supplemental disclosure of cash information: \$ 37,258 60,495 | Purchases of receivable portfolios, net of put-backs | | (167,025) | | (209,045) |
| Net cash provided by (used in) investing activities 95,267 (43,255) Financing activities: Financing activities: Proceeds from credit facilities 273,293 171,880 Repayment of credit facilities (235,399) (167,221) Repayment of senior secured notes (9,770) (16,250) Repayment of convertible senior notes (161,000) — Repayment of convertible senior notes (20,399) — Other, net (6,844) (10,171) Net cash used in financing activities (160,110) (21,762) Net increase in cash and cash equivalents 4,276 5,788 Effect of exchange rate changes on cash and cash equivalents (8,862) (9,924) Cash and cash equivalents, beginning of period 189,184 192,335 Cash and cash equivalents, end of period \$ 184,598 188,199 Supplemental disclosure of cash information: Cash paid for interest \$ 37,258 60,495 | Collections applied to investment in receivable portfolios, net | | 268,443 | | 169,914 |
| Net cash provided by (used in) investing activities 95,267 (43,255) Financing activities: 790 (23,239) 171,800 | Other, net | | (6,151) | | (4,124) |
| Proceeds from credit facilities 273,293 171,880 Repayment of credit facilities (235,399) (167,221) Repayment of senior secured notes (9,770) (16,250) Repayment of convertible senior notes (161,000) — Repurchase of common stock (20,390) — Other, net (6,844) (10,171) Net cash used in financing activities (160,110) (21,762) Net increase in cash and cash equivalents (8,862) (9,924) Cash and cash equivalents, beginning of period 189,184 192,335 Cash and cash equivalents, end of period \$ 184,598 188,199 Supplemental disclosure of cash information: \$ 37,258 60,495 | Net cash provided by (used in) investing activities | | 95,267 | | (43,255) |
| Repayment of credit facilities (235,399) (167,221) Repayment of senior secured notes (9,770) (16,250) Repayment of convertible senior notes (161,000) — Repurchase of common stock (20,390) — Other, net (6,844) (10,171) Net cash used in financing activities (160,110) (21,762) Net increase in cash and cash equivalents (8,862) (9,924) Cash and cash equivalents, beginning of period 189,184 192,335 Cash and cash equivalents, end of period \$ 184,598 \$ 188,199 Supplemental disclosure of cash information: \$ 37,258 60,495 | Financing activities: | | | | , , , |
| Repayment of senior secured notes (9,770) (16,250) Repayment of convertible senior notes (161,000) — Repurchase of common stock (20,390) — Other, net (6,844) (10,171) Net cash used in financing activities (160,110) (21,762) Net increase in cash and cash equivalents 4,276 5,788 Effect of exchange rate changes on cash and cash equivalents (8,862) (9,924) Cash and cash equivalents, beginning of period 189,184 192,335 Cash and cash equivalents, end of period \$ 184,598 \$ 188,199 Supplemental disclosure of cash information: Cash paid for interest \$ 37,258 60,495 | Proceeds from credit facilities | | 273,293 | | 171,880 |
| Repayment of convertible senior notes (161,000) — Repurchase of common stock (20,390) — Other, net (6,844) (10,171) Net cash used in financing activities (160,110) (21,762) Net increase in cash and cash equivalents 4,276 5,788 Effect of exchange rate changes on cash and cash equivalents (8,862) (9,924) Cash and cash equivalents, beginning of period 189,184 192,335 Cash and cash equivalents, end of period \$ 184,598 \$ 188,199 Supplemental disclosure of cash information: Cash paid for interest \$ 37,258 \$ 60,495 | Repayment of credit facilities | | (235,399) | | (167,221) |
| Repayment of convertible senior notes (161,000) — Repurchase of common stock (20,390) — Other, net (6,844) (10,171) Net cash used in financing activities (160,110) (21,762) Net increase in cash and cash equivalents 4,276 5,788 Effect of exchange rate changes on cash and cash equivalents (8,862) (9,924) Cash and cash equivalents, beginning of period 189,184 192,335 Cash and cash equivalents, end of period \$ 184,598 \$ 188,199 Supplemental disclosure of cash information: Cash paid for interest \$ 37,258 \$ 60,495 | Repayment of senior secured notes | | (9,770) | | (16,250) |
| Repurchase of common stock (20,390) — Other, net (6,844) (10,171) Net cash used in financing activities (160,110) (21,762) Net increase in cash and cash equivalents 4,276 5,788 Effect of exchange rate changes on cash and cash equivalents (8,862) (9,924) Cash and cash equivalents, beginning of period 189,184 192,335 Cash and cash equivalents, end of period \$ 184,598 \$ 188,199 Supplemental disclosure of cash information: Cash paid for interest \$ 37,258 \$ 60,495 | | | | | ` _ |
| Net cash used in financing activities (160,110) (21,762) Net increase in cash and cash equivalents 4,276 5,788 Effect of exchange rate changes on cash and cash equivalents (8,862) (9,924) Cash and cash equivalents, beginning of period 189,184 192,335 Cash and cash equivalents, end of period \$ 184,598 \$ 188,199 Supplemental disclosure of cash information: Cash paid for interest \$ 37,258 \$ 60,495 | Repurchase of common stock | | (20,390) | | _ |
| Net increase in cash and cash equivalents Effect of exchange rate changes on cash and cash equivalents Cash and cash equivalents, beginning of period Cash and cash equivalents, end of period Supplemental disclosure of cash information: Cash paid for interest A,276 5,788 (8,862) (9,924) 189,184 192,335 \$ 184,598 \$ 184,598 \$ 37,258 \$ 60,495 | Other, net | | (6,844) | | (10,171) |
| Effect of exchange rate changes on cash and cash equivalents Cash and cash equivalents, beginning of period Cash and cash equivalents, end of period Supplemental disclosure of cash information: Cash paid for interest Cash and cash equivalents and cash equi | Net cash used in financing activities | | (160,110) | | (21,762) |
| Effect of exchange rate changes on cash and cash equivalents Cash and cash equivalents, beginning of period Cash and cash equivalents, end of period Supplemental disclosure of cash information: Cash paid for interest Cash paid for interest (8,862) (9,924) 189,184 192,335 \$ 184,598 \$ 184,598 \$ 37,258 \$ 60,495 | Net increase in cash and cash equivalents | | 4,276 | - | 5,788 |
| Cash and cash equivalents, beginning of period 189,184 192,335 Cash and cash equivalents, end of period \$ 184,598 \$ 188,199 Supplemental disclosure of cash information: Cash paid for interest \$ 37,258 \$ 60,495 | Effect of exchange rate changes on cash and cash equivalents | | (8,862) | | (9,924) |
| Cash and cash equivalents, end of period \$ 184,598 \$ 188,199 Supplemental disclosure of cash information: Cash paid for interest \$ 37,258 \$ 60,495 | | | , , | | |
| Supplemental disclosure of cash information: Cash paid for interest \$ 37,258 \$ 60,495 | | \$ | 184,598 | \$ | |
| Cash paid for interest \$ 37,258 \$ 60,495 | | <u></u> | | | |
| Cash paid for interest \$ 37,258 \$ 60,495 | Supplemental disclosure of cash information: | | | | |
| Cash paid for taxes, net of refunds 813 766 | 11 | \$ | 37,258 | \$ | 60,495 |
| | Cash paid for taxes, net of refunds | | 813 | | 766 |

ENCORE CAPITAL GROUP, INC.

Supplemental Financial Information

Reconciliation of Adjusted EBITDA to GAAP Net Income, and Adjusted Operating Expenses Related to Portfolio Purchasing and Recovery Business to GAAP Total Operating Expenses

(In Thousands, Except Per Share amounts) (Unaudited)

| | Three Months Ended March 31, | | | | |
|--|---------------------------------|----------|--|--|--|
| | 2021 | 2020 | | | |
| GAAP net income, as reported | \$ 94,765 \$ | (10,579) | | | |
| Adjustments: | | | | | |
| Interest expense | 46,526 | 54,662 | | | |
| Interest income | (474) | (1,000) | | | |
| Provision for income taxes | 26,968 | 4,558 | | | |
| Depreciation and amortization | 11,512 | 10,285 | | | |
| Stock-based compensation expense | 3,405 | 4,527 | | | |
| Acquisition, integration and restructuring related expenses ⁽¹⁾ | _ | 187 | | | |
| Adjusted EBITDA | \$ 182,702 \$ | 62,640 | | | |
| Collections applied to principal balance ⁽²⁾ | \$ 229,510 \$ | 268,575 | | | |

⁽¹⁾ Amount represents acquisition, integration and restructuring related expenses. We adjust for this amount because we believe these expenses are not indicative of ongoing operations; therefore, adjusting for these expenses enhances comparability to prior periods, anticipated future periods, and our competitors' results.

⁽²⁾ Amount represents (a) gross collections from receivable portfolios less the sum of (b) revenue from receivable portfolios and (c) changes in expected recoveries. For consistency with the Company debt covenant reporting, for periods subsequent to June 30, 2020, the collections applied to principal balance also includes proceeds applied to basis from sales of REO assets and related activities; prior period amounts have not been adjusted to reflect this change as such amounts were immaterial.

| | Three Months Ended March 31, | | | | |
|---|---------------------------------|----------|----|----------|--|
| | | 2021 | | 2020 | |
| GAAP total operating expenses, as reported | \$ | 248,523 | \$ | 241,879 | |
| Adjustments: | | | | | |
| Operating expenses related to non-portfolio purchasing and recovery business ⁽¹⁾ | | (42,653) | | (41,489) | |
| Stock-based compensation expense | | (3,405) | | (4,527) | |
| Acquisition, integration and restructuring related expenses ⁽²⁾ | | _ | | (187) | |
| Adjusted operating expenses related to portfolio purchasing and recovery business | \$ | 202,465 | \$ | 195,676 | |

⁽¹⁾ Operating expenses related to non-portfolio purchasing and recovery business include operating expenses from other operating segments that primarily engage in fee-based business, as well as corporate overhead not related to our portfolio purchasing and recovery business.

⁽²⁾ Amount represents acquisition, integration and restructuring related expenses. We adjust for this amount because we believe these expenses are not indicative of ongoing operations; therefore, adjusting for these expenses enhances comparability to prior periods, anticipated future periods, and our competitors' results.

Pre-Tax Return on Invested Capital ("ROIC")

ROIC is calculated as last twelve months adjusted income from operations, divided by our average invested capital. Adjusted income from operations excludes acquisition, integration and restructuring related expenses, amortization of certain acquired intangible assets and other charges or gains that are not indicative of ongoing operations. Average invested capital is defined as the aggregate of average Net Debt (defined below) and average GAAP equity and is calculated as the sum of current and prior period ending amounts divided by two.

| | Last Twelve Months Ended March 31, | | | | |
|---|------------------------------------|-----------|----|-----------|--|
| (in thousands) | | 2021 | | 2020 | |
| Numerator | | | | | |
| Income from operations | \$ | 654,675 | \$ | 382,489 | |
| Adjustments:(1) | | | | | |
| CFPB settlement fees | | 15,009 | | _ | |
| Acquisition, integration and restructuring related expenses | | (33) | | 6,028 | |
| Amortization of certain acquired intangible assets ⁽²⁾ | | 7,232 | | 6,783 | |
| Goodwill impairment | | _ | | 10,718 | |
| Net gain on fair value adjustments to contingent considerations | | _ | | (2,300) | |
| Adjusted income from operations | \$ | 676,883 | \$ | 403,718 | |
| | | | | | |
| Denominator | | | | | |
| Average Net Debt | \$ | 3,181,033 | \$ | 3,417,019 | |
| Average equity | | 1,092,298 | | 890,184 | |
| Total average invested capital | \$ | 4,273,331 | \$ | 4,307,203 | |
| | | | | | |
| Pre-tax ROIC | | 15.8 % | | 9.4 % | |

⁽¹⁾ We believe these amounts are not indicative of ongoing operations; therefore, adjusting for them enhances comparability to prior periods, anticipated future periods, and our competitors' results

Net Debt

Net Debt is GAAP borrowings adjusted for debt issuance costs and debt discounts, cash and cash equivalents and client cash. Net Debt is a measure commonly used by lenders to our industry to represent the net borrowings of market participants, and is also used regularly by lenders and others as the numerator in industry leverage calculations.

| (in thousands) | March 31, 2021 | March 31, 2020 | March 31, 2019 |
|--|-------------------|-------------------|-------------------|
| GAAP Borrowings | \$ 3,151,928 | \$ 3,404,427 | \$ 3,592,906 |
| Debt issuance costs and debt discounts | 67,515 | 68,583 | 79,138 |
| Cash & cash equivalents | (184,598) | (188,199) | (167,096) |
| Client cash ⁽¹⁾ | 22,983 | 19,426 | 24,852 |
| Net Debt | \$ 3,057,828 | \$ 3,304,237 | \$ 3,529,800 |

⁽¹⁾ Client cash is cash that was collected on behalf of, and remains payable to, third party clients.

⁽²⁾ We have acquired intangible assets, such as trade names and customer relationships, as a result of our acquisition of debt solution service providers. These intangible assets are valued at the time of the acquisition and amortized over their estimated lives. We believe that amortization of acquisition-related intangible assets, especially the amortization of an acquired company's trade names and customer relationships, is the result of pre-acquisition activities. In addition, the amortization of these acquired intangibles is a non-cash static expense that is not affected by operations during any reporting period.