## UNITED STATES SECURITIES AND EXCHANGE COMMISSION

WASHINGTON, DC 20549

### FORM 8-K

#### **CURRENT REPORT**

Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934

Date of report (Date of earliest event reported): March 15, 2011

## ENCORE CAPITAL GROUP, INC.

(Exact Name of Registrant as Specified in Charter)

Delaware (State or Other Jurisdiction of Incorporation) 000-26489 (Commission File Number) 48-1090909 (IRS Employer Identification No.)

8875 Aero Drive, Suite 200, San Diego, California (Address of Principal Executive Offices) 92123 (Zip Code)

(877) 445-4581 (Registrant's telephone number, including area code)

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions (*see* General Instruction A.2. below):

□ Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)

□ Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)

Dere-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))

Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))

#### Item 7.01. Regulation FD Disclosure.

A copy of an investor slide presentation to be given by J. Brandon Black, President and Chief Executive Officer of Encore Capital Group, Inc., at an investor presentation on March 15, 2011, is furnished as Exhibit 99.1 to this Current Report on Form 8-K and is incorporated herein solely for purposes of this Item 7.01.

The information in this Current Report on Form 8-K, including the information contained in Exhibit 99.1, is being furnished to the Securities and Exchange Commission pursuant to Item 7.01, and shall not be deemed to be "filed" for the purposes of Section 18 of the Securities Exchange Act of 1934, as amended (the "Exchange Act") or otherwise subject to the liabilities of that section, and shall not be deemed to be incorporated by reference into any filing under the Securities Act of 1933 or the Exchange Act, except as shall be expressly set forth by a specific reference in such filing.

#### Item 9.01. Financial Statements and Exhibits.

(d) Exhibits.

Exhibit Number	Description
99.1	Investor slide presentation of Encore Capital Group, Inc. dated March 2011.

#### SIGNATURE

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

Date: March 15, 2011

ENCORE CAPITAL GROUP, INC.

/s/ Paul Grinberg Paul Grinberg Executive Vice President, Chief Financial Officer and Treasurer Exhibit Number Description

99.1

Investor slide presentation of Encore Capital Group, Inc. dated March 2011.



# **Encore Capital Group Investor Presentation**

March 15, 2011

#### FORWARD-LOOKING STATEMENTS

The statements in this presentation that are not historical facts, including, most importantly, those statements preceded by, or that include, the words "may," "believe," "projects," "expects," "anticipates" or the negation thereof, or similar expressions, constitute "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995 (the "Reform Act"). These statements may include, but are not limited to, statements regarding our future operating results and growth. For all "forward-looking statements," the Company claims the protection of the safe harbor for forward-looking statements contained in the Reform Act. Such forward-looking statements involve risks, uncertainties and other factors which may cause actual results, performance or achievements of the Company and its subsidiaries to be materially different from any future results, performance or achievements expressed or implied by such forward-looking statements. These risks, uncertainties and other factors are discussed in the reports filed by the Company with the Securities and Exchange Commission, including the most recent reports on Forms 10-K, 10-Q and 8-K, each as it may be amended from time to time. The Company disclaims any intent or obligation to update these forward-looking statements.



## **INVESTMENT HIGHLIGHTS**

- Favorable supply and demand dynamics have existed since 2008, with only a few credible, large buyers
- Analytic insights inform our valuation and operating strategies and allow for a closer partnership with consumers
- Operational and financial leverage is increasing, largely due to our successful operating center in India
- Strong performance is expected to continue

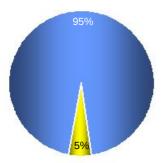


# ENCORE IS A LEADING PLAYER IN THE CONSUMER DEBT BUYING AND RECOVERY INDUSTRY

#### **Revenue Composition**

#### As of December 31, 2010

#### Debt Purchasing & Collections

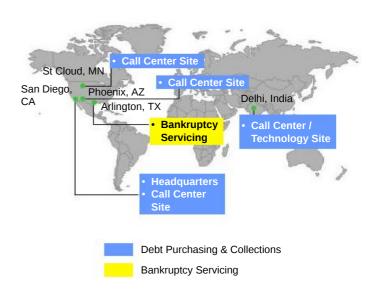


- Purchase and collection of charged-off unsecured consumer receivables (primarily credit card)
- Robust business model emphasizing consumer intelligence and operational specialization
- Invested ~\$1.8 billion to acquire receivables with a face value of ~\$55 billion
- Acquired ~33 million consumer accounts since inception

#### Bankruptcy Servicing

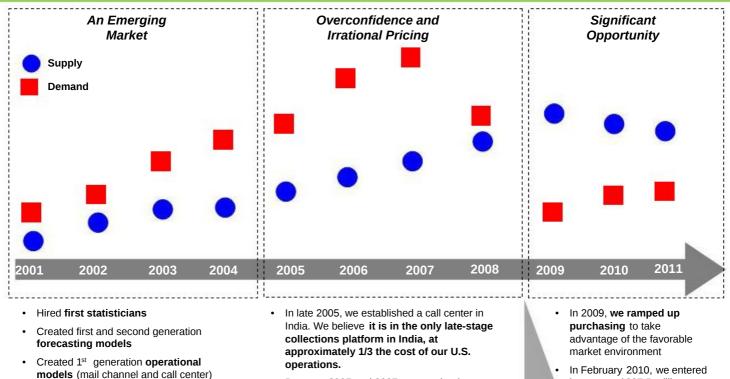
- Process secured consumer bankruptcy accounts for leading auto lenders and other financial institutions
- Proprietary software dedicated to bankruptcy servicing
- Operational platform that integrates lenders, trustees, and consumers

#### **Global Capabilities**





## STRATEGIC DECISIONS MADE OVER THE PAST DECADE DEMONSTRATE OUR ABILITY TO FORESEE AND ADAPT TO CHANGES



- Between 2005 and 2007 we remained disciplined and **avoided high priced portfolios** that did not meet internal hurdle rates
- In 2008 we built and implemented the industry's first known ability-to-pay (capability) model
- into a new \$327.5 million revolving credit facility which was subsequently increased to \$410.5 million and added \$75 million in two private placement transactions with Prudential



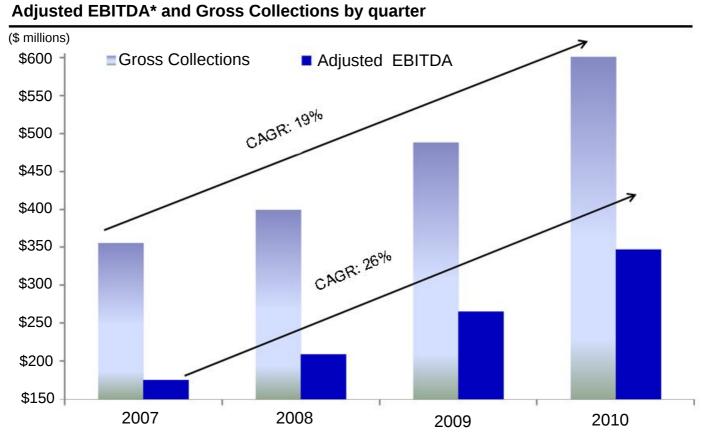
## THESE DECISIONS ARE DRIVING STRONG RESULTS

YOY Growth						18
(\$000s, except EPS and	l ratios)					
_	Q4 09	Q4 10	2009	2010	Annual	Variance
Collections	\$124,476	\$149,181	\$487,792	\$604,609	\$116,817	24%
Revenue	\$81,552	\$99,772	\$316,419	\$381,308	\$64,889	21%
Adjusted EBITDA*	\$66,103	\$83,888	\$264,605	\$346,656	\$82,051	31%
EPS	\$0.34	\$0.56	\$1.37	\$1.95	\$0.58	42%
Purchases	\$40,952	\$119,100	\$256,632	\$361,957	\$105,325	41%

\* Adjusted EBITDA is a non-GAAP number. The Company considers Adjusted EBITDA to be a meaningful indicator of operating performance and uses it as a measure to assess the operating performance of the Company. See Reconciliation of Adjusted EBITDA to GAAP Net Income at the end of the presentation.



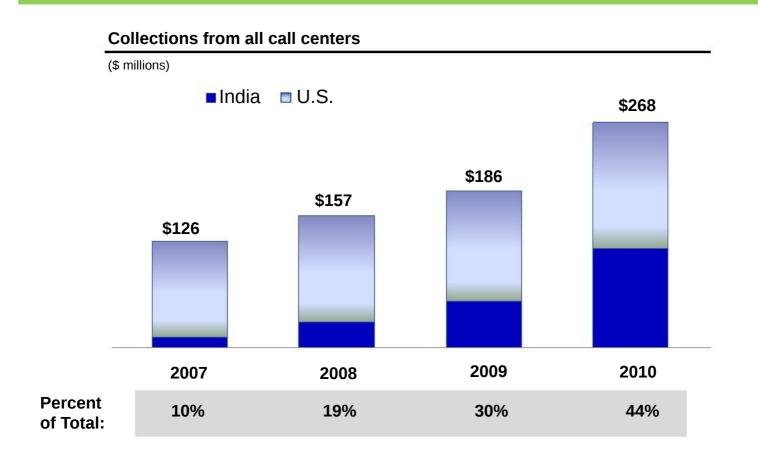
# WE HAVE SIGNIFICANTLY INCREASED BOTH OPERATING CASH FLOW (ADJUSTED EBITDA) AND CASH COLLECTIONS



\* Adjusted EBITDA is a non-GAAP number. The Company considers Adjusted EBITDA to be a meaningful indicator of operating performance and uses it as a measure to assess the operating performance of the Company. See Reconciliation of Adjusted EBITDA to GAAP Net Income at the end of the presentation.

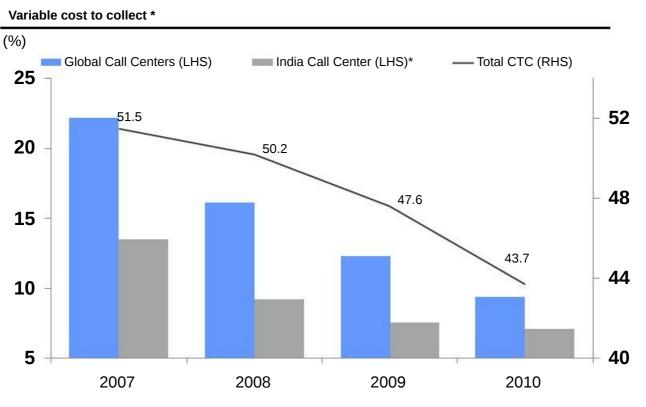
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# OUR OPERATING CASH FLOW IS IMPROVING PRIMARILY BECAUSE OF OUR INDIA TEAM, WHICH IS PRODUCING HALF OF CALL CENTER COLLECTIONS





# THE INCREASED CONTRIBUTION FROM INDIA, HAS REDUCED OUR INTERNAL, DIRECT COST-TO-COLLECT BY 58% OVER THE LAST 4 YEARS

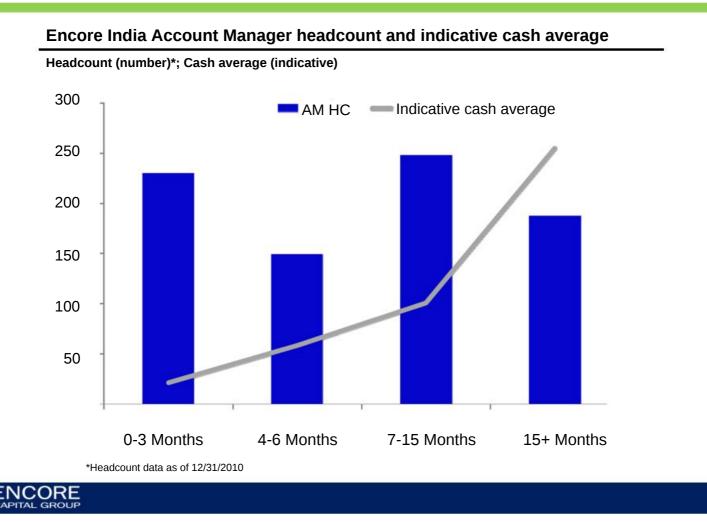


\* Represents salaries, variable compensation and employee benefits

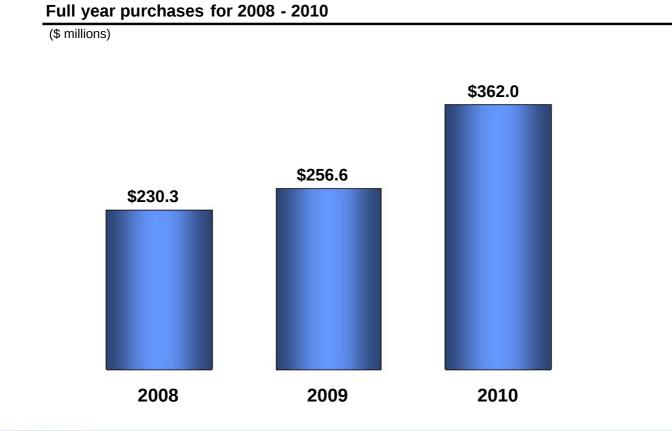


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# AND THE TREND SHOULD CONTINUE, AS A SIGNIFICANT PORTION OF OUR INDIA EMPLOYEES ARE STILL IN THEIR LEARNING CURVES



# WE ARE INVESTING IN THE FUTURE THROUGH INCREASED PURCHASING VOLUMES



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## WHICH HAS MEANINGFULLY ENHANCED THE COMPANY'S EMBEDDED VALUE, WHILE MAINTAINING CONSERVATIVE RATIOS

\$1,389 ERC Debt \$1,160 \$<u>1,0</u>63 \$892 <u>\$75</u>7 \$385 \$304 \$303 \$256 \$179 2006 2010 2007 2008 2009

Annual Estimated Remaining Gross Collection (ERC)

and Total Debt (\$ millions, at end of period)

\$1,389 (\$556) (\$75) \$758 We are approximately 1.9X over-collateralized \$392 - DTL\*\* \$18 \$374 . Net Debt 40% CTC\* Net ERC Net Debt + Gross ERC Taxes (40% Rate) DTL\*\*

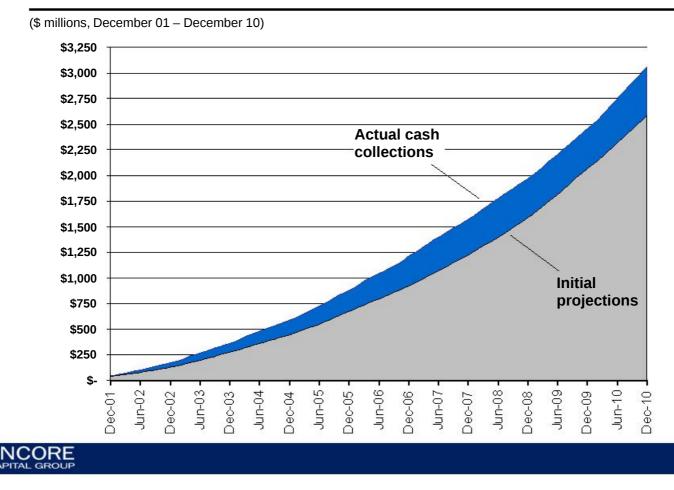
\* CTC = Cost-to-Collect \*\* DTL = Deferred Tax Liability

Annual Estimated Remaining Net Collection (Net ERC) and Net Debt + Deferred Taxes (\$ millions, at end of period)

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# WE BELIEVE THAT OUR CURRENT ESTIMATE OF REMAINING COLLECTIONS IS CONSERVATIVE GIVEN OUR HISTORY



### Cumulative collections (initial expectation vs. actual)

MARKET DYNAMICS INFLUENCE OUR APPROACH TO THE BUSINESS

Charge-offs remain elevated	Demand increasing, albeit slowly	Consumer performance remains predictable	Significant regulatory and legislative scrutiny
Consumer credit continues to experience losses at near record levels Supply more closely managed by	Few players with access to significant amounts of capital Continued exit of large players, but others starting to gain traction	Our models continue to predict consumer behavior with a high degree of accuracy	Both in our industry and in the financial services sector at large
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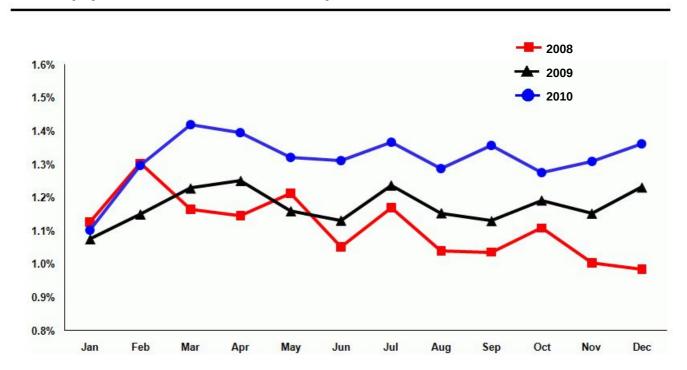


# DESPITE THE MACROECONOMIC HEADWINDS, OUR CONSUMER'S BEHAVIOR REMAINS CONSISTENT

Metric	Recent trend
<ul> <li>Payer rates</li> </ul>	<ul> <li>Slightly upward</li> </ul>
• Average payment size	Stable
• Single vs. multi-payers	<ul> <li>More payment plans</li> </ul>
<ul> <li>Broken payer rates</li> </ul>	<ul> <li>Mild improvement</li> </ul>
<ul> <li>Settlement rates</li> </ul>	Upward trend



# IN FACT, WE SAW IMPROVEMENT IN PAYER RATES OVER THE PRIOR YEAR THROUGHOUT 2010



#### Overall payer rate for all active inventory

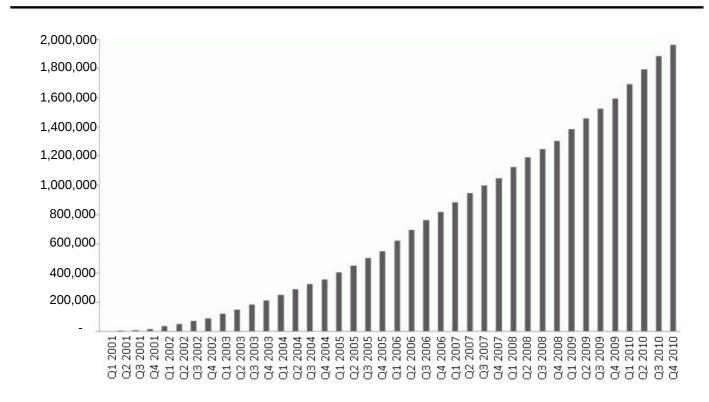


## WE UNDERSTAND OUR CONSUMERS ARE GOING THROUGH A DIFFICULT TIME AND WE STRIVE TO IDENTIFY WAYS TO ENCOURAGE A DIALOGUE

Operational practices	Activity							
Interest policy	• We do not charge interest during the course of payment plans to improve the likelihood that consumers will be able to fulfill their obligations							
Discounts	• We consistently provide significant discounts to consumers in an effort to establish a mutually beneficial negotiation							
Outbound     communication	<ul> <li>It is our policy not to leave messages on answering machines (unless previous contact made) or intentionally contact third- parties out of respect for our consumers' privacy</li> </ul>							
Work segmentation	<ul> <li>We use our suite of powerful analytic scores to identify those consumers that are unable to repay their obligations, and we proactively choose to forgo all work effort either temporarily or permanently</li> </ul>							



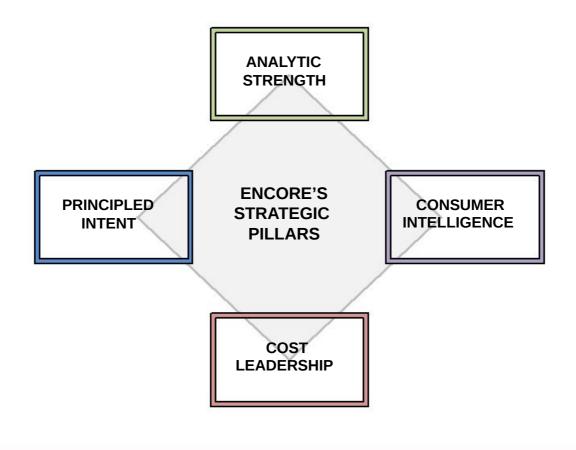
# THESE PRACTICES HAVE ALLOWED US TO EFFECTIVELY HELP MILLIONS OF CONSUMERS



### Consumers with whom we have partnered to retire their debt (cumulative)



**OUR OPERATIONAL SUCCESS IS BASED UPON FOUR STRATEGIC PRIORITIES** 





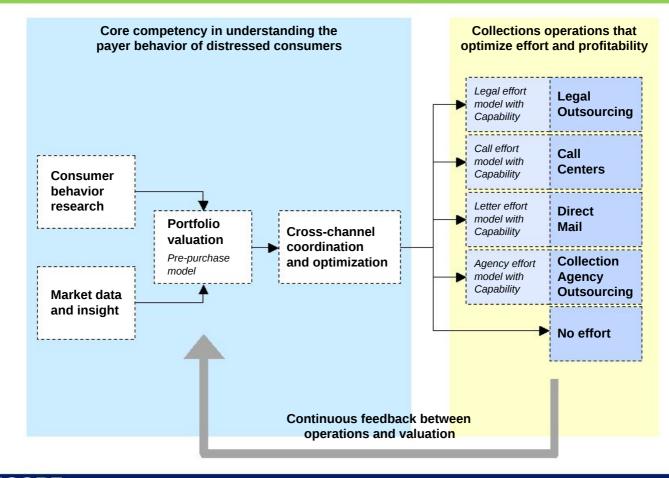
## OUR ANALYTIC INSIGHTS ALLOW US TO MATCH OUR COLLECTION APPROACH TO THE INDIVIDUAL CONSUMER'S PAYMENT BEHAVIOR

Is the debtor willing to resolve the debt on fair terms? HIGH LOW HIGH Our attempts to contact or Strong partnership work with consumers are opportunities with willing typically ignored, and the legal Does the debtor have the ability? Ability to pay (Capability) and able consumers option becomes necessary Remind consumers of their Focus on payment plans and obligation through legal opportunities to build longer communications relationships with consumers Hardship Offer significant discounts strategies and plans that accommodate many small payments LOW NCORE

Willingness to pay

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## OUR ANALYTIC REACH EXTENDS FROM PRE-PURCHASE THROUGHOUT OUR ENTIRE OWNERSHIP PERIOD

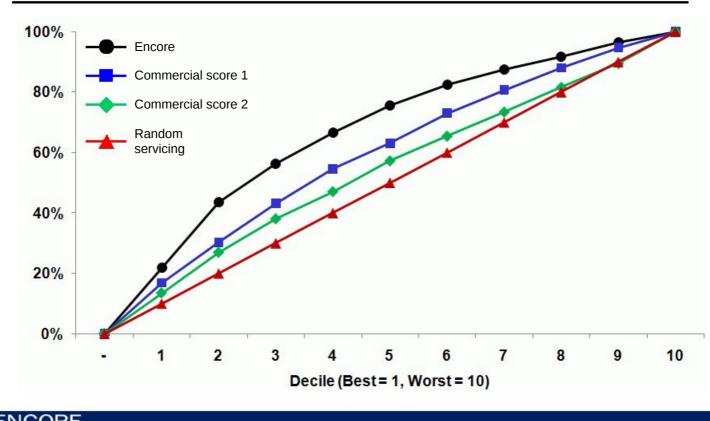


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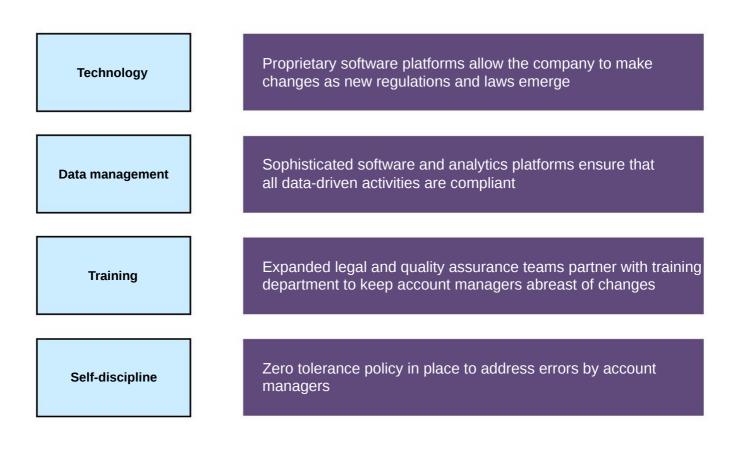
## AND IS SUPERIOR TO WHAT CAN BE ACQUIRED COMMERCIALLY

Collections lift over deciles, comparing Encore's ability-to-pay model against both commercial scores and random servicing strategies



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# OUR CONSUMER-CENTRIC FOCUS ENABLES US TO PROACTIVELY DEAL WITH THE INCREASING REGULATORY ACTIVITY





### **SUMMARY**

- Favorable supply and demand dynamics have existed since 2008, with only a few credible, large buyers
- Analytic insights inform our valuation and operating strategies and allow for a closer partnership with consumers
- Operational and financial leverage is increasing, largely due to our successful operating center in India
- Strong performance is expected to continue

## APPENDIX: RECONCILIATION OF ADJUSTED EBITDA

#### Reconciliation of Adjusted EBITDA to GAAP Net Income

(Unaudited, In Thousands)

Three Months Ended

	3/31/07	6/30/07	9/30/07	12/31/07	3/31/08	6/30/08	9/30/08	12/31/08	3/31/09	6/30/09	9/30/09	12/31/09	3/31/10	6/30/10	9/30/10	12/31/10
GAAP net income, as reported	4,991	(1,515)	4,568	4,187	6,751	6,162	3,028	(2,095)	8,997	6,641	9,004	8,405	10,861	11,730	12,290	14,171
Interest expense	4,042	4,506	4,840	5,260	5,200	4,831	5,140	5,401	4,273	3,958	3,970	3,959	4,538	4,880	4,928	5,003
Contingent interest expense	3,235	888	-	-	-	-	-	-	-		-	-	-	-		-
Pay-off of future contingent interest		11,733	-	-	-	-	-		-					-		
Provision for income taxes	3,437	(1,031)	1,315	2,777	4,509	4,225	2,408	(1,442)	5,973	4,166	5,948	4,609	6,490	6,749	6,632	9,075
Depreciation and amortization	869	840	833	810	722	766	674	652	623	620	652	697	673	752	816	958
Amount applied to principal on receivable portfolios	28,259	29,452	26,114	29,498	40,212	35,785	35,140	46,364	42,851	48,303	49,188	47,384	58,265	64,901	63,507	53,427
Stock-based compensation expense	801	1,204	1,281	1,001	1,094	1,228	860	382	1,080	994	1,261	1,049	1,761	1,446	1,549	1,254
Adjusted EBITDA	45,634	46,077	38,951	43,533	58,488	52,997	47,250	49,262	63,797	64,682	70,023	66,103	82,588	90,458	89,722	83,888

Note: The periods 3/31/07 through 12/31/08 have been adjusted to reflect the retrospective application of ASC 470-20

