UNITED STATES
SECURITIES AND EXCHANGE COMMISSION
WASHINGTON, D.C. 20549

FORM 10-Q

(Mark One)

☒ **QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934**

For the quarterly period ended September 30, 2024 or

☐ **TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934**

For the transition period from __________to__________.

COMMISSION FILE NUMBER: 000-26489

ENCORE CAPITAL GROUP, INC.

(Exact name of registrant as specified in its charter)

Delaware	48-1090909
(State or other jurisdiction of incorporation or organization)	(IRS Employer Identification No.)

350 Camino De La Reina, Suite 100
San Diego, California 92108
(Address of principal executive offices, including zip code)

(877) 445 - 4581
(Registrant's telephone number, including area code)

(Not Applicable)
(Former name, former address and former fiscal year, if changed since last report)

Securities registered pursuant to Section 12(b) of the Act:

Title of each class	Trading Symbol(s)	Name of each exchange on which registered
Common Stock, $0.01 Par Value Per Share	ECPG	The Nasdaq Stock Market LLC

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the last 90 days. Yes ☒ No ☐

Indicate by check mark whether the registrant has submitted electronically every Interactive Data File required to be submitted pursuant to Rule 405 of Regulation S-T (Section 232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit such files). Yes ☒ No ☐

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, a smaller reporting company, or an emerging growth company. See the definitions of "large accelerated filer," "accelerated filer," "smaller reporting company" and "emerging growth company" in Rule 12b-2 of the Exchange Act.

Large accelerated filer	☒	Accelerated filer	☐	Non-accelerated filer	☐	Smaller reporting company	☐
Emerging growth company	☐						

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act. ☐

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes ☐ No ☒

Indicate the number of shares outstanding of each of the issuer's classes of common stock, as of the latest practicable date.

Class	Outstanding at October 30, 2024
Common Stock, $0.01 par value	23,691,291 shares

ENCORE CAPITAL GROUP, INC.
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PART I – FINANCIAL INFORMATION
Item 1—Condensed Consolidated Financial Statements (Unaudited)
ENCORE CAPITAL GROUP, INC.
Condensed Consolidated Statements of Financial Condition
(In Thousands, Except Par Value Amounts)
(Unaudited)

	September 30, 2024	December 31, 2023
Assets		
Cash and cash equivalents	$ 247,353	$ 158,364
Investment in receivable portfolios, net	3,719,260	3,468,432
Property and equipment, net	103,550	103,959
Other assets	295,422	293,256
Goodwill	628,131	606,475
Total assets	$ 4,993,716	$ 4,630,486
Liabilities and Equity		
Liabilities:		
Accounts payable and accrued liabilities	$ 222,841	$ 189,928
Borrowings	3,550,574	3,318,031
Other liabilities	172,196	185,989
Total liabilities	3,945,611	3,693,948
Commitments and contingencies (Note 11)		
Equity:		
Convertible preferred stock, $0.01 par value, 5,000 shares authorized, no shares issued and outstanding	—	—
Common stock, $0.01 par value, 75,000 shares authorized, 23,691 and 23,545 shares issued and outstanding as of September 30, 2024 and December 31, 2023, respectively	237	235
Additional paid-in capital	17,016	11,052
Accumulated earnings	1,135,234	1,049,171
Accumulated other comprehensive loss	(104,382)	(123,920)
Total stockholders' equity	1,048,105	936,538
Total liabilities and stockholders' equity	$ 4,993,716	$ 4,630,486

The following table presents certain assets and liabilities of consolidated variable interest entities ("VIEs") included in the condensed consolidated statements of financial condition above. The liabilities in the table below can only be settled from assets in the respective VIEs. Creditors of the VIEs do not have recourse to the general credit of the Company. See "Note 8: Variable Interest Entities" for additional information on the Company's VIEs.

	September 30, 2024	December 31, 2023
Assets		
Cash and cash equivalents	$ 28,740	$ 24,472
Investment in receivable portfolios, net	818,540	717,556
Other assets	5,485	19,358
Liabilities		
Accounts payable and accrued liabilities	2,129	1,854
Borrowings	484,105	494,925
Other liabilities	2,915	2,452

See accompanying notes

ENCORE CAPITAL GROUP, INC.
Condensed Consolidated Statements of Income
(In Thousands, Except Per Share Amounts)
(Unaudited)

	Three Months Ended September 30,		Nine Months Ended September 30,	
	2024	2023	2024	2023
Revenues				
Revenue from receivable portfolios	$ 328,119	$ 302,687	$ 965,901	$ 899,545
Changes in recoveries	12,675	(17,067)	6,020	(30,054)
Total debt purchasing revenue	340,794	285,620	971,921	869,491
Servicing revenue	22,772	19,893	64,258	63,486
Other revenues	3,505	4,106	14,563	12,316
Total revenues	367,071	309,619	1,050,742	945,293
Operating expenses				
Salaries and employee benefits	107,502	95,067	318,294	294,772
Cost of legal collections	67,339	56,274	190,309	167,525
General and administrative expenses	38,808	35,559	111,828	108,053
Other operating expenses	31,804	27,959	93,016	81,864
Collection agency commissions	7,370	8,046	22,308	26,583
Depreciation and amortization	8,158	11,196	23,467	32,768
Total operating expenses	260,981	234,101	759,222	711,565
Income from operations	106,090	75,518	291,520	233,728
Other expense				
Interest expense	(66,906)	(50,558)	(184,047)	(147,376)
Other income	1,578	5,103	6,291	5,080
Total other expense	(65,328)	(45,455)	(177,756)	(142,296)
Income before income taxes	40,762	30,063	113,764	91,432
Provision for income taxes	(10,119)	(10,724)	(27,701)	(27,162)
Net income	$ 30,643	$ 19,339	$ 86,063	$ 64,270
Earnings per share:				
Basic	$ 1.28	$ 0.82	$ 3.61	$ 2.72
Diluted	$ 1.26	$ 0.79	$ 3.54	$ 2.62
Weighted average shares outstanding:				
Basic	23,912	23,712	23,859	23,644
Diluted	24,407	24,382	24,324	24,535

See accompanying notes

ENCORE CAPITAL GROUP, INC.
Condensed Consolidated Statements of Comprehensive Income (Loss)
(Unaudited, In Thousands)

	Three Months Ended September 30,		Nine Months Ended September 30,	
	2024	2023	2024	2023
Net income	$ 30,643	$ 19,339	$ 86,063	$ 64,270
Other comprehensive income (loss), net of tax:				
Change in unrealized loss on derivative instruments:				
Unrealized loss on derivative instruments	(23,315)	(6,310)	(18,571)	(12,401)
Income tax effect	6,014	(1,903)	2,241	(774)
Unrealized loss on derivative instruments, net of tax	(17,301)	(8,213)	(16,330)	(13,175)
Change in foreign currency translation:				
Unrealized gain (loss) on foreign currency translation	42,237	(50,121)	34,945	(16,581)
Income tax effect	640	(257)	923	(919)
Unrealized gain (loss) on foreign currency translation, net of tax	42,877	(50,378)	35,868	(17,500)
Other comprehensive income (loss), net of tax:	25,576	(58,591)	19,538	(30,675)
Total comprehensive income (loss)	$ 56,219	$ (39,252)	$ 105,601	$ 33,595

See accompanying notes

ENCORE CAPITAL GROUP, INC.
Condensed Consolidated Statements of Equity
(Unaudited, In Thousands)

	Three Months Ended September 30, 2024					
	Common Stock		Additional Paid-In Capital	Accumulated Earnings	Accumulated Other Comprehensive (Loss)/ Income	Total Equity
	Shares	Par				
Balance as of June 30, 2024	23,691	$ 237	$ 13,257	$ 1,104,591	$ (129,958)	$ 988,127
Net income	—	—	—	30,643	—	30,643
Other comprehensive income, net of tax	—	—	—	—	25,576	25,576
Issuance of share-based awards, net of shares withheld for employee taxes	—	—	22	—	—	22
Stock-based compensation	—	—	3,737	—	—	3,737
Balance as of September 30, 2024	23,691	$ 237	$ 17,016	$ 1,135,234	$ (104,382)	$ 1,048,105

	Three Months Ended September 30, 2023					
	Common Stock		Additional Paid-In Capital	Accumulated Earnings	Accumulated Other Comprehensive Loss	Total Equity
	Shares	Par				
Balance as of June 30, 2023	23,485	$ 235	$ 3,906	$ 1,300,594	$ (70,900)	$ 1,233,835
Net income	—	—	—	19,339	—	19,339
Other comprehensive loss, net of tax	—	—	—	—	(58,591)	(58,591)
Exercise of stock options and issuance of share-based awards, net of shares withheld for employee taxes	44	—	1,105	—	—	1,105
Stock-based compensation	—	—	3,092	—	—	3,092
Exercise of capped call options	—	—	2,371	—	—	2,371
Settlement of convertible notes	—	—	(2,368)	—	—	(2,368)
Balance as of September 30, 2023	23,529	$ 235	$ 8,106	$ 1,319,933	$ (129,491)	$ 1,198,783

	Nine Months Ended September 30, 2024					
	Common Stock		Additional Paid-In Capital	Accumulated Earnings	Accumulated Other Comprehensive (Loss)/ Income	Total Equity
	Shares	Par				
Balance as of December 31, 2023	23,545	$ 235	$ 11,052	$ 1,049,171	$ (123,920)	$ 936,538
Net income	—	—	—	86,063	—	86,063
Other comprehensive income, net of tax	—	—	—	—	19,538	19,538
Issuance of share-based awards, net of shares withheld for employee taxes	146	2	(5,767)	—	—	(5,765)
Stock-based compensation	—	—	11,731	—	—	11,731
Balance as of September 30, 2024	23,691	$ 237	$ 17,016	$ 1,135,234	$ (104,382)	$ 1,048,105

	Nine Months Ended September 30, 2023					
	Common Stock		Additional Paid-In Capital	Accumulated Earnings (Loss)	Accumulated Other Comprehensive Loss	Total Equity
	Shares	Par				
Balance as of December 31, 2022	23,323	$ 233	$ —	$ 1,278,210	$ (98,816)	$ 1,179,627
Net income	—	—	—	64,270	—	64,270
Other comprehensive loss, net of tax	—	—	—	—	(30,675)	(30,675)
Exercise of stock options and issuance of share-based awards, net of shares withheld for employee taxes	206	2	(5,217)	—	—	(5,215)
Stock-based compensation	—	—	11,017	—	—	11,017
Purchase of capped call options, net of tax effect	—	—	(13,865)	—	—	(13,865)
Unwind and exercise of capped call options	—	—	30,913	—	—	30,913
Settlement of convertible notes	—	—	(14,742)	(22,547)	—	(37,289)
Balance as of September 30, 2023	23,529	$ 235	$ 8,106	$ 1,319,933	$ (129,491)	$ 1,198,783

See accompanying notes

ENCORE CAPITAL GROUP, INC.
Condensed Consolidated Statements of Cash Flows
(Unaudited, In Thousands)

	Nine Months Ended September 30, 2024	Nine Months Ended September 30, 2023
Operating activities:		
Net income	$ 86,063	$ 64,270
Adjustments to reconcile net income to net cash provided by operating activities:		
Depreciation and amortization	23,467	32,768
Other non-cash interest expense, net	12,379	12,526
Stock-based compensation expense	11,731	11,017
Deferred income taxes	1,718	952
Changes in recoveries	(6,020)	30,054
Other, net	7,477	(1,958)
Changes in operating assets and liabilities		
Other assets	(35,277)	(21,820)
Accounts payable, accrued liabilities and other liabilities	31,086	(11,598)
Net cash provided by operating activities	132,624	116,211
Investing activities:		
Purchases of receivable portfolios, net of put-backs	(844,868)	(772,101)
Collections applied to investment in receivable portfolios	641,982	504,672
Purchases of property and equipment	(20,451)	(16,765)
Other, net	47,632	13,468
Net cash used in investing activities	(175,705)	(270,726)
Financing activities:		
Payment of loan and debt refinancing costs	(18,164)	(8,224)
Proceeds from credit facilities	458,844	630,079
Repayment of credit facilities	(1,292,578)	(446,724)
Proceeds from senior secured notes	1,000,000	—
Repayment of senior secured notes	(29,310)	(29,310)
Proceeds from issuance of convertible senior notes	—	230,000
Repayment of exchangeable senior notes	—	(212,480)
Proceeds from convertible hedge instruments, net	—	12,421
Other, net	11,695	(16,890)
Net cash provided by financing activities	130,487	158,872
Net increase in cash and cash equivalents	87,406	4,357
Effect of exchange rate changes on cash and cash equivalents	1,583	(3,558)
Cash and cash equivalents, beginning of period	158,364	143,912
Cash and cash equivalents, end of period	$ 247,353	$ 144,711
Supplemental disclosure of cash information:		
Cash paid for interest	$ 138,951	$ 120,113
Cash paid for taxes, net of refunds	61,255	50,605
Supplemental schedule of non-cash investing activities:		
Investment in receivable portfolios transferred to real estate owned	$ 4,617	$ 9,558

See accompanying notes

ENCORE CAPITAL GROUP, INC.
Notes to Condensed Consolidated Financial Statements (Unaudited)

Note 1: Ownership, Description of Business, and Summary of Significant Accounting Policies

Encore Capital Group, Inc. (“Encore”), through its subsidiaries (collectively with Encore, the “Company”), is an international specialty finance company providing debt recovery solutions and other related services for consumers across a broad range of financial assets. The Company purchases portfolios of defaulted consumer receivables at deep discounts to face value and manages them by working with individuals as they repay their obligations and work toward financial recovery. Defaulted receivables are consumers’ unpaid financial obligations to credit originators, including banks, credit unions, consumer finance companies and commercial retailers. Defaulted receivables may also include receivables subject to bankruptcy proceedings. The Company also provides debt servicing and other portfolio management services to credit originators for non-performing loans in Europe.

Through Midland Credit Management, Inc. and its domestic affiliates (collectively, “MCM”), the Company is a market leader in portfolio purchasing and recovery in the United States. Through Cabot Credit Management Limited (“CCM”) and its subsidiaries and European affiliates (collectively, “Cabot”), the Company is one of the largest credit management services providers in Europe and the United Kingdom. These are the Company’s primary operations.

The Company also has investments and operations in Latin America and Asia-Pacific, which the Company refers to as “LAAP.”

Financial Statement Preparation and Presentation

The accompanying interim condensed consolidated financial statements have been prepared by the Company, without audit, in accordance with the instructions to the Quarterly Report on Form 10-Q, and Rule 10-01 of Regulation S-X promulgated by the United States Securities and Exchange Commission (the “SEC”) and, therefore, do not include all information and footnotes necessary for a fair presentation of its condensed consolidated financial statements in accordance with accounting principles generally accepted in the United States (“GAAP”).

In the opinion of management, the unaudited financial information for the interim periods presented reflects all adjustments, consisting of only normal and recurring adjustments, necessary for a fair statement of the Company’s condensed consolidated financial statements. These condensed consolidated financial statements should be read in conjunction with the consolidated financial statements included in the Company’s Annual Report on Form 10-K for the fiscal year ended December 31, 2023. Operating results for interim periods are not necessarily indicative of operating results for an entire fiscal year.

The preparation of condensed financial statements in conformity with GAAP requires management to make estimates and assumptions that affect the reported amounts and the disclosure of contingent amounts in the Company’s condensed financial statements and the accompanying notes. Actual results could materially differ from those estimates.

Basis of Consolidation

The condensed consolidated financial statements have been prepared in conformity with GAAP and reflect the accounts and operations of the Company and those of its subsidiaries in which the Company has a controlling financial interest. The Company also consolidates variable interest entities (“VIEs”) for which it is the primary beneficiary. The primary beneficiary has both (a) the power to direct the activities of the VIE that most significantly affect the entity’s economic performance, and (b) either the obligation to absorb losses or the right to receive benefits. Refer to “Note 8: Variable Interest Entities” for further details. All intercompany transactions and balances have been eliminated in consolidation.

Translation of Foreign Currencies

The condensed financial statements of certain of the Company’s foreign subsidiaries are measured using their local currency as the functional currency. Assets and liabilities of foreign operations are translated into U.S. dollars using period-end exchange rates, and revenues and expenses are translated into U.S. dollars using average exchange rates in effect during each period. The resulting translation adjustments are recorded as a component of other comprehensive income or loss. Equity accounts are translated at historical rates, except for the change in retained earnings during the year which is the result of the income statement translation process. Intercompany transaction gains or losses at each period end arising from subsequent measurement of balances for which settlement is not planned or anticipated in the foreseeable future are included as translation adjustments and recorded within other comprehensive income or loss. Translation gains or losses are the material components of accumulated other comprehensive income or loss and are reclassified to earnings upon the substantial sale or liquidation of investments in foreign operations.

Recent Accounting Pronouncements

In November 2023, the FASB issued ASU 2023-07, Segment Reporting (Topic 280): Improvements to Reportable Segment Disclosures ("ASU 2023-07"). ASU 2023-07 requires disclosure of significant segment expenses that are regularly provided to the chief operating decision maker and included within the segment measure of profit or loss. This guidance will be applied retrospectively and is effective for annual reporting periods in fiscal years beginning after December 15, 2023, and interim reporting periods in fiscal years beginning after December 31, 2024. This ASU may result in additional required disclosures when adopted. The Company is currently evaluating the provisions of this ASU and the impact on its consolidated financial statements and related disclosures.

In December 2023, the FASB issued ASU 2023-09, Income Taxes (Topic 740): Improvements to Income Tax Disclosures ("ASU 2023-09"). ASU 2023-09 requires disaggregated information about a reporting entity's effective tax rate reconciliation as well as information on income taxes paid. The standard is intended to benefit investors by providing more detailed income tax disclosures that would be useful in making capital allocation decisions and applies to all entities subject to income taxes. The new standard is effective for annual periods beginning after December 15, 2024. This ASU may result in additional required disclosures when adopted. The Company is currently evaluating the impact of this standard on its consolidated financial statements and related disclosures.

Note 2: Earnings Per Share

Basic earnings per share is calculated by dividing net income by the weighted average number of shares of common stock outstanding during the period.

The number of shares used to calculate the diluted earnings per share is computed by using the basic weighted-average number of common shares outstanding plus any dilutive potential common shares outstanding during the period, except when their effect is anti-dilutive. Dilutive potential common shares include outstanding stock based awards, and the dilutive effect of the convertible and exchangeable senior notes, if applicable.

A reconciliation of shares used in calculating earnings per basic and diluted shares follows *(in thousands, except per share amounts)*:

	Three Months Ended September 30,		Nine Months Ended September 30,	
	2024	2023	2024	2023
Net income	$ 30,643	$ 19,339	$ 86,063	$ 64,270
Shares:				
Total weighted-average basic shares outstanding	23,912	23,712	23,859	23,644
Dilutive effect of stock-based awards	89	165	103	191
Dilutive effect of convertible and exchangeable senior notes	406	505	362	700
Total weighted-average dilutive shares outstanding	24,407	24,382	24,324	24,535
Basic earnings per share	$ 1.28	$ 0.82	$ 3.61	$ 2.72
Diluted earnings per share	$ 1.26	$ 0.79	$ 3.54	$ 2.62

There were no anti-dilutive employee stock options outstanding during the three and nine months ended September 30, 2024 and 2023.

Note 3: Fair Value Measurements

Fair value is defined as the price that would be received upon sale of an asset or the price paid to transfer a liability, in an orderly transaction between market participants at the measurement date (*i.e.,* the "exit price"). The Company uses a fair value hierarchy that prioritizes the inputs used in valuation techniques to measure fair value into three broad levels. The following is a brief description of each level:

- Level 1: Observable inputs such as quoted prices (unadjusted) in active markets for identical assets or liabilities.
- Level 2: Inputs other than quoted prices that are observable for the asset or liability, either directly or indirectly. These include quoted prices for similar assets or liabilities in active markets and quoted prices for identical or similar assets or liabilities in markets that are not active.

- Level 3: Unobservable inputs, including inputs that reflect the reporting entity’s own assumptions.

The Company’s cash and cash equivalents, certain other assets, accounts payable and accrued liabilities, and other liabilities approximate their fair values due to their short-term nature, which are determined to be a Level 1 measurement.

Financial Instruments Required To Be Carried At Fair Value

Financial assets and liabilities measured at fair value on a recurring basis are summarized below *(in thousands)*:

	Fair Value Measurements as of September 30, 2024			
	Level 1	Level 2	Level 3	Total
Assets				
Interest rate cap contracts	$ —	$ 286	$ —	$ 286
Cross-currency swap agreements	—	15,090	—	15,090
Liabilities				
Foreign currency exchange contracts	—	(7,225)	—	(7,225)
Interest rate swap agreements	—	(22,782)	—	(22,782)
Cross-currency swap agreements	—	(26,103)	—	(26,103)

	Fair Value Measurements as of December 31, 2023			
	Level 1	Level 2	Level 3	Total
Assets				
Interest rate cap contracts	$ —	$ 16,950	$ —	$ 16,950
Cross-currency swap agreements	—	361	—	361
Liabilities				
Interest rate swap agreements	—	(22,510)	—	(22,510)
Cross-currency swap agreements	—	(28,039)	—	(28,039)

Derivative Contracts:

The Company uses derivative instruments to manage its exposure to fluctuations in interest rates and foreign currency exchange rates. Fair values of these derivative instruments are estimated using industry standard valuation models. These models project future cash flows and discount the future amounts to a present value using market-based observable inputs, including interest rate curves, foreign currency exchange rates, and forward and spot prices for currencies. The Company’s derivative agreements are subject to underlying agreements with master netting arrangements, which provide for the right of offset in the event of default or in the event of bankruptcy of either party to the transactions. The Company reports its assets and liabilities subject to these arrangements on a gross basis for certain derivative agreements.

Non-Recurring Fair Value Measurement:

Certain assets are measured at fair value on a nonrecurring basis. These assets include real estate-owned assets classified as held for sale at the lower of their carrying value or fair value less cost to sell. The fair value of the assets held for sale and estimated selling expenses were determined at the time of initial recognition and in each reporting period using Level 3 measurements based on appraised values using market comparables. The fair value estimate of the assets held for sale was approximately $49.7 million and $70.6 million as of September 30, 2024 and December 31, 2023, respectively.

Financial Instruments Not Required To Be Carried At Fair Value

The table below summarizes fair value estimates for the Company's financial instruments that are not required to be carried at fair value. The total of the fair value calculations presented does not represent, and should not be construed to represent, the underlying value of the Company.

The carrying amounts in the following table are included in the condensed consolidated statements of financial condition as of September 30, 2024 and December 31, 2023 *(in thousands)*:

	September 30, 2024		December 31, 2023	
	Carrying Amount	Estimated Fair Value	Carrying Amount	Estimated Fair Value
Financial Assets				
Investment in receivable portfolios, net	$ 3,719,260	$ 3,753,299	$ 3,468,432	$ 3,515,651
Financial Liabilities				
Global senior secured revolving credit facility	7,000	7,000	816,880	816,880
Encore private placement notes	—	—	29,310	28,922
Senior secured notes[1]	2,694,757	2,740,267	1,649,621	1,598,636
Convertible senior notes due October 2025	100,000	128,748	100,000	136,403
Convertible senior notes due March 2029	230,000	231,990	230,000	226,794
Cabot securitisation senior facility	341,041	341,041	324,646	324,646
U.S. facility	150,000	150,000	175,000	175,000
Other borrowings	68,946	68,946	24,904	24,904

(1) Carrying amount represents historical cost, adjusted for any related debt discount.

Investment in Receivable Portfolios:

The fair value of investment in receivable portfolios is measured using Level 3 inputs by discounting the estimated future cash flows generated by the Company's proprietary forecasting models. The key inputs include the estimated future gross cash flow, average cost to collect, and discount rate. The determination of such inputs requires significant judgment, including assessing the assumed market participant's cost structure, its determination of whether to include fixed costs in its valuation, its collection strategies, and determining the appropriate weighted average cost of capital. The Company evaluates the use of these key inputs on an ongoing basis and refines the data as it continues to obtain better information from market participants in the debt recovery and purchasing business.

Borrowings:

The Company's convertible notes, senior secured notes and private placement notes are carried at historical cost, adjusted for the applicable debt discount. The fair value estimate for the convertible notes incorporates quoted market prices using Level 2 inputs. The fair value of the senior secured notes and private placement notes is estimated using widely accepted valuation techniques, including discounted cash flow analyses using available market information on discount and borrowing rates with similar terms, maturities, and credit ratings. Accordingly, the Company used Level 2 inputs for these debt instrument fair value estimates.

The carrying value of the Company's senior secured revolving credit facility, securitisation senior facility, U.S. facility, and other borrowings approximates fair value due to the use of current market rates that are repriced frequently, which are determined to be a Level 2 measurement.

Note 4: Derivatives and Hedging Instruments

The Company may periodically enter into derivative financial instruments to manage risks related to interest rates and foreign currency. Certain of the Company's derivative financial instruments qualify for hedge accounting treatment.

The following table summarizes the fair value of derivative instruments as recorded in the Company's condensed consolidated statements of financial condition *(in thousands)*:

	September 30, 2024		December 31, 2023	
	Balance Sheet Location	**Fair Value**	**Balance Sheet Location**	**Fair Value**
Derivatives designated as hedging instruments:				
Interest rate cap contracts	Other assets	$ 286	Other assets	$ 14,564
Interest rate swap agreements	Other liabilities	(22,782)	Other liabilities	(22,510)
Cross-currency swap agreements	Other assets	15,090	Other assets	361
Cross-currency swap agreements	Other liabilities	(26,103)	Other liabilities	(28,039)
Derivatives not designated as hedging instruments:				
Interest rate cap contracts	—	—	Other assets	2,386
Foreign currency exchange contracts	Other liabilities	(7,225)	—	—

Derivatives Designated as Hedging Instruments

The Company may periodically enter into interest rate swap agreements and interest rate cap contracts to reduce its exposure to fluctuations in interest rates on variable interest rate debt and their impact on earnings and cash flows. Under the swap agreements, the Company receives floating interest rate payments and makes interest payments based on fixed interest rates. Under the cap contracts, the Company receives floating interest rate payments and makes interest payments based on capped interest rates. The Company designates its interest rate swap and interest rate cap instruments as cash flow hedges at inception.

The Company uses cross-currency swap agreements to manage foreign currency exchange risk by converting fixed-rate Euro-denominated borrowings and fixed-rate GBP-denominated borrowings including periodic interest payments and the payment of principal at maturity to fixed-rate USD debt. The cross-currency swap agreements are accounted for as fair value hedges.

The following tables summarize the terms of the derivative instruments designated as hedging instruments as recorded in the Company's consolidated statements of financial condition:

	September 30, 2024				
	Effective date	**Maturity Date**	**Hedge Designation**	**Notional Amount**	**Receive Floating Rate Index**
Interest rate cap contracts					
2024 Cap	September 2024	September 2026	Cash flow hedge	$341.0 million	SONIA
Interest rate swap agreements					
2023 Euro IR Swap	October 2023	January 2028	Cash flow hedge	$111.4 million	3-month EURIBOR
2024 Euro IR Swaps	June 2024	January 2028	Cash flow hedge	$462.1 million	3-month EURIBOR
2023 SOFR IR Swaps	November 2023	October 2026	Cash flow hedge	$150.0 million	1-month SOFR CME Term
Cross-currency swap agreements					
2020 Euro Swaps	September 2020	October 2025	Fair value hedge	$389.8 million	—
2023 GBP Swaps	July 2023	February 2026	Fair value hedge	$401.2 million	—

	December 31, 2023				
	Effective date	Maturity Date	Hedge Designation	Notional Amount	Receive Floating Rate Index
Interest rate cap contracts					
2019 Cap	January 2020	June 2024	Cash flow hedge	$441.5 million	3-month EURIBOR
2021 Cap(1)	November 2021	September 2024	Cash flow hedge	$318.3 million	SONIA
2024 Cap	September 2024	September 2026	Cash flow hedge	$324.6 million	SONIA
Interest rate swap agreements					
2023 Euro IR Swap	October 2023	January 2028	Cash flow hedge	$110.4 million	3-month EURIBOR
2024 Euro IR Swaps	June 2024	January 2028	Cash flow hedge	$458.1 million	3-month EURIBOR
2023 SOFR IR Swaps	November 2023	October 2026	Cash flow hedge	$150.0 million	1-month SOFR CME Term
Cross-currency swap agreements					
2020 Euro Swaps	September 2020	October 2025	Fair value hedge	$386.3 million	—
2023 GBP Swaps	July 2023	February 2026	Fair value hedge	$381.9 million	—

(1) The total notional amount of the 2021 Cap was $445.6 million, of which $318.3 million was hedge designated and $127.3 million was not hedge designated as of December 31, 2023.

As discussed in "Note 7: Borrowings," on October 15, 2024, the Company fully redeemed its Senior Secured Notes due October 2025 (the "2025 Notes"). In connection with the early redemption of the 2025 Notes, the Company settled the corresponding 2020 Euro Swaps on the same date for approximately $33.8 million. As a result of the early settlement, the Company reclassed the remaining OCI balance associated with the 2020 Euro Swaps of approximately $0.8 million into interest expense during the fourth quarter of 2024. Other than stated above, the settlement payment of the 2020 Euro Swaps will not result in any income statement recognition during the fourth quarter of 2024.

The Company expects to reclassify approximately $5.7 million of net derivative loss from OCI into earnings relating to its cash flow designated derivatives within the next 12 months. This amount will vary due to fluctuations in benchmark interest rates.

The following tables summarize the effects of derivatives designated as hedging instruments in the Company's condensed consolidated financial statements *(in thousands)*:

	(Loss) Gain Recognized in OCI			Gain (Loss) Reclassified from OCI into Income	
	Three Months Ended September 30,			Three Months Ended September 30,	
Derivatives Designated as Hedging Instruments	2024	2023	Location of Gain (Loss) Reclassified from OCI into Income (Loss)	2024	2023
Interest rate swap agreements	$ (15,272)	$ —	Interest expense	$ 1,078	$ —
Interest rate cap contracts	(2,460)	(9,578)	Interest expense	(382)	(424)
Cross-currency swap agreements	29,718	(26,811)	Interest expense	(997)	(925)
			Other income (expense)	35,602	(32,401)

	Gain (Loss) Recognized in OCI			Gain (Loss) Reclassified from OCI into Income	
	Nine Months Ended September 30,			Nine Months Ended September 30,	
Derivatives Designated as Hedging Instruments	2024	2023	Location of Gain (Loss) Reclassified from OCI into Income (Loss)	2024	2023
Interest rate swap agreements	$ 2,001	$ —	Interest expense	$ 2,273	$ —
Interest rate cap contracts	(14,288)	(13,079)	Interest expense	(1,758)	(1,265)
Cross-currency swap agreements	12,419	(26,641)	Interest expense	(4,534)	(3,828)
			Other income (expense)	22,722	(25,897)

Derivatives Not Designated as Hedging Instruments

From time to time, the Company enters into currency exchange forward contracts to reduce the effects of currency exchange rate fluctuations. These derivative contracts generally mature within one to six months and are not designated as hedge instruments for accounting purposes. The gains or losses on these unhedged derivative contracts are recognized in other income or expense based on the changes in fair value.

The following table summarizes the effects of derivatives not designated as hedging instruments on the Company’s condensed consolidated statements of income for the three and nine months ended September 30, 2024 and 2023 (*in thousands):*

		Amount of (Loss) Gain Recognized in Income			
		Three Months Ended September 30,		Nine Months Ended September 30,	
Derivatives Not Designated as Hedging Instruments	**Location of (Loss) Gain Recognized in Income on Derivative**	**2024**	**2023**	**2024**	**2023**
Interest rate cap contract	Other (expense) income	$ (7)	$ (215)	$ 267	$ (215)
Foreign currency exchange contract	Other expense	(8,098)	—	(7,225)	—

Note 5: Investment in Receivable Portfolios, Net

The Company’s purchased portfolios of loans are grossed-up to their face value with an offsetting allowance and noncredit discount allocated to the individual receivables as the unit of account is at the individual loan level. Since each loan is deeply delinquent and deemed uncollectible at the individual loan level, the Company applies its charge-off policy and fully writes-off the amortized costs (*i.e.*, face value net of noncredit discount) of the individual receivables immediately after purchasing the portfolio. The Company then records a negative allowance that represents the present value of all expected future recoveries for pools of receivables that share similar risk characteristics using a discounted cash flow approach, which ultimately equals the amount paid for a portfolio purchase and presented as “Investment in receivable portfolios, net” in the Company’s condensed consolidated statements of financial condition. The discount rate is an effective interest rate (or “purchase EIR”) based on the purchase price of the portfolio and the expected future cash flows at the time of purchase.

Receivable portfolio purchases are aggregated into pools based on similar risk characteristics. Examples of risk characteristics include financial asset type, collateral type, size, interest rate, date of origination, term, and geographic location. The Company’s static pools are typically grouped into credit card, purchased consumer bankruptcy, and mortgage portfolios. The Company further groups these static pools by geographic location. Once a pool is established, the portfolios will remain in the designated pool unless the underlying risk characteristics change. The purchase EIR of a pool will not change over the life of the pool even if expected future cash flows change.

Revenue is recognized for each static pool over the economic life of the pool. Debt purchasing revenue includes two components:

(1) Revenue from receivable portfolios, which is the accretion of the discount on the negative allowance due to the passage of time (generally the portfolio balance multiplied by the EIR) and also includes all revenue from zero basis portfolio (“ZBA”) collections, and

(2) Changes in recoveries, which includes

(a) Recoveries above or below forecast, which is the difference between (i) actual cash collected/recovered during the current period and (ii) expected cash recoveries for the current period, which generally represents over or under performance for the period; and

(b) Changes in expected future recoveries, which is the present value change of expected future recoveries, where such change generally results from (i) collections “pulled forward from” or “pushed out to” future periods (i.e. amounts either collected early or expected to be collected later) and (ii) magnitude and timing changes to estimates of expected future collections (which can be increases or decreases).

The Company measures expected future recoveries based on historical experience, current conditions, reasonable and supportable forecasts, and other quantitative and qualitative factors. Factors that may change the expected future recoveries may include both internal as well as external factors. Internal factors include operational performance, such as capacity and the productivity of the Company’s collection staff. External factors include new laws or regulations, new interpretations of existing laws or regulations, and macroeconomic conditions. The Company continues to reassess its expected future recoveries in each reporting period.

Investment in receivable portfolios, net consists of the following as of the dates presented (*in thousands*):

	September 30, 2024	December 31, 2023
Amortized cost	$ —	$ —
Negative allowance for expected recoveries	3,719,260	3,468,432
Balance, end of period	$ 3,719,260	$ 3,468,432

The following table summarizes the changes in the balance of investment in receivable portfolios, net during the periods presented (*in thousands*):

	Three Months Ended September 30,		Nine Months Ended September 30,	
	2024	2023	2024	2023
Balance, beginning of period	$ 3,583,322	$ 3,330,986	$ 3,468,432	$ 3,088,261
Negative allowance for expected recoveries - current period purchases [(1)]	282,485	230,559	856,891	781,315
Collections applied to investment in receivable portfolios, net [(2)]	(222,149)	(162,652)	(641,982)	(504,672)
Changes in recoveries [(3)]	12,675	(17,067)	6,020	(30,054)
Put-backs and recalls	(4,577)	(3,179)	(12,023)	(9,214)
Disposals and transfers to real estate owned	(7,055)	(3,314)	(10,153)	(9,558)
Foreign currency translation adjustments	74,559	(54,789)	52,075	4,466
Balance, end of period	$ 3,719,260	$ 3,320,544	$ 3,719,260	$ 3,320,544

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(1) The table below provides the detail on the establishment of negative allowance for expected recoveries of portfolios purchased during the periods presented:

	Three Months Ended September 30,		Nine Months Ended September 30,	
	2024	2023	2024	2023
Purchase price	$ 282,485	$ 230,559	$ 856,891	$ 781,315
Allowance for credit losses	667,584	666,915	1,961,740	2,017,060
Amortized cost	950,069	897,474	2,818,631	2,798,375
Noncredit discount	1,220,316	1,171,383	3,688,070	3,225,837
Face value	2,170,385	2,068,857	6,506,701	6,024,212
Write-off of amortized cost	(950,069)	(897,474)	(2,818,631)	(2,798,375)
Write-off of noncredit discount	(1,220,316)	(1,171,383)	(3,688,070)	(3,225,837)
Negative allowance	282,485	230,559	856,891	781,315
Negative allowance for expected recoveries - current period purchases	$ 282,485	$ 230,559	$ 856,891	$ 781,315

(2) Collections applied to investment in receivable portfolios, net, is calculated as follows during the periods presented:

	Three Months Ended September 30,		Nine Months Ended September 30,	
	2024	2023	2024	2023
Cash Collections	$ 550,268	$ 465,339	$ 1,607,883	$ 1,404,217
Less - amounts classified to revenue from receivable portfolios	(328,119)	(302,687)	(965,901)	(899,545)
Collections applied to investment in receivable portfolios, net	$ 222,149	$ 162,652	$ 641,982	$ 504,672

(3) Changes in recoveries is calculated as follows during the periods presented, where recoveries include cash collections, put-backs and recalls, and other cash-based adjustments:

	Three Months Ended September 30,		Nine Months Ended September 30,	
	2024	2023	2024	2023
Recoveries above (below) forecast	$ 22,962	$ (4,274)	$ 51,258	$ (20,109)
Changes in expected future recoveries	(10,287)	(12,793)	(45,238)	(9,945)
Changes in recoveries	$ 12,675	$ (17,067)	$ 6,020	$ (30,054)

Recoveries above or below forecast represent over and under-performance in the reporting period, respectively. Collections during the three and nine months ended September 30, 2024, over-performed the forecasted collections by approximately $23.0 million and $51.3 million, respectively. Collections during the three and nine months ended September 30, 2023, under-performed the forecasted collections by approximately $4.3 million and $20.1 million, respectively.

When reassessing the forecasts of expected lifetime recoveries during the three months ended September 30, 2024, management considered, among other factors, historical and current collection performance, changes in consumer behavior, and the macroeconomic environment. Most of the current period collections over-performance was from recent vintages acquired in 2023 and 2024 and did not trigger any significant forecasting adjustments to the estimated remaining collections. Therefore, no significant changes in future expected recoveries were recognized as a result of the recurring forecasting process. The Company recognized approximately $7.8 million of negative changes in expected future recoveries during the three and nine months ended September 30, 2024 resulting from the sale of certain secured mortgage portfolios in September 2024. As a result of the above, the Company recorded net negative changes in expected future recoveries of approximately $10.3 million, and $45.2 million during the three and nine months ended September 30, 2024, respectively. During the three and nine months ended September 30, 2023, the Company recorded approximately $12.8 million and $9.9 million in net negative changes in expected future recoveries, respectively.

Note 6: Other Assets

Other assets consist of the following *(in thousands)*:

	September 30, 2024	December 31, 2023
Operating lease right-of-use assets	$ 61,063	$ 67,019
Real estate owned	49,727	70,590
Income tax deposits	44,600	8,735
Prepaid expenses	37,269	32,910
Derivative instruments	15,376	17,311
Deferred tax assets, net	15,149	17,277
Service fee receivables	11,014	9,080
Other	61,224	70,334
Total	$ 295,422	$ 293,256

Note 7: Borrowings

The Company is in compliance in all material respects with all covenants under its financing arrangements as of September 30, 2024. The components of the Company’s consolidated borrowings were as follows *(in thousands)*:

	September 30, 2024	December 31, 2023
Global senior secured revolving credit facility	$ 7,000	$ 816,880
Encore private placement notes	—	29,310
Senior secured notes	2,698,831	1,654,989
Convertible senior notes	330,000	330,000
Cabot securitisation senior facility	341,041	324,646
U.S. facility	150,000	175,000
Other	68,946	24,904
Finance lease liabilities	1,511	2,818
	3,597,329	3,358,547
Less: debt discount and issuance costs, net of amortization	(46,755)	(40,516)
Total	$ 3,550,574	$ 3,318,031

Encore is the parent of the restricted group for the Global Senior Facility and the Senior Secured Notes, both of which are guaranteed by the same group of material Encore subsidiaries and secured by the same collateral, which represents substantially all of the assets of those subsidiaries.

Global Senior Secured Revolving Credit Facility

In September 2020, the Company entered into a multi-currency senior secured revolving credit facility agreement (as amended and restated, the “Global Senior Facility”). As of September 30, 2024, the Global Senior Facility provided for a total committed facility of $1,203.0 million that matures in September 2027 and included the following key provisions:

- Interest at Term SOFR (or EURIBOR for any loan drawn in Euro or a rate based on SONIA for any loan drawn in British Pound), with a Term SOFR (or EURIBOR or SONIA) floor of 0.00%, plus a margin of 2.50%, plus in the case of Term SOFR borrowings, a credit adjustment spread of 0.10%;
- An unused commitment fee of 0.40% per annum, payable quarterly in arrears;
- A restrictive covenant that limits the LTV Ratio (defined in the Global Senior Facility) to 0.75 in the event that the Global Senior Facility is more than 20% utilized;
- A restrictive covenant that limits the SSRCF LTV Ratio (defined in the Global Senior Facility) to 0.275;
- A restrictive covenant that requires the Company to maintain a Fixed Charge Coverage Ratio (as defined in the Global Senior Facility) of at least 2.0;
- Additional restrictions and covenants which limit, among other things, the payment of dividends and the incurrence of additional indebtedness and liens; and
- Standard events of default which, upon occurrence, may permit the lenders to terminate the Global Senior Facility and declare all amounts outstanding to be immediately due and payable.

On October 17, 2024, the Company agreed to amend and restate the Global Senior Facility to, among other things, (1) upsize the facility by $92.0 million from $1,203.0 million to $1,295.0 million, (2) extend the termination date of the facility from September 2027 to September 2028 except for a $22.5 million tranche that will continue to terminate in September 2027, and (3) decrease the interest margin by 0.25% from 2.50% to 2.25%.

The Global Senior Facility is secured by substantially all of the assets of the Company and the guarantors. Pursuant to the terms of an intercreditor agreement entered into with respect to the relative positions of (1) the Global Senior Facility and any super priority hedging liabilities (collectively, “Super Senior Liabilities”) and (2) the Senior Secured Notes, Super Senior Liabilities that are secured by assets that also secure the Senior Secured Notes will receive priority with respect to any proceeds received upon any enforcement action over any such assets.

As of September 30, 2024, the outstanding borrowings under the Global Senior Facility were $7.0 million. The weighted average interest rate of the Global Senior Facility was 6.13% and 7.84% for the three months ended September 30, 2024 and 2023, respectively, and 7.87% and 7.48% for the nine months ended September 30, 2024 and 2023, respectively. Available capacity under the Global Senior Facility, after taking into account applicable debt covenants, was approximately $1,196.0 million as of September 30, 2024.

Encore Private Placement Notes

In August 2017, Encore entered into $325.0 million in senior secured notes with a group of insurance companies (the "Encore Private Placement Notes"). The Encore Private Placement Notes bore an annual interest rate of 5.625%, and required quarterly principal payments of $9.8 million. The covenants and material terms for the Encore Private Placement Notes were substantially similar to those for the Global Senior Facility. The Encore Private Placement Notes matured in August 2024.

Senior Secured Notes

The following table provides a summary of the Company's senior secured notes (the "Senior Secured Notes") *($ in thousands)*:

	September 30, 2024	December 31, 2023	Issue Currency	Maturity Date	Interest Payment Dates	Interest Rate
2025 Notes	$ 389,755	$ 386,324	EUR	Oct 15, 2025	Apr 15, Oct 15	4.875 %
2026 Notes	401,225	381,937	GBP	Feb 15, 2026	Feb 15, Aug 15	5.375 %
2028 Notes	334,354	318,280	GBP	Jun 1, 2028	Jun 1, Dec 1	4.250 %
2028 Floating Rate Notes	573,497	568,448	EUR	Jan 15, 2028	Jan 15, Apr 15, Jul 15, Oct 15	EURIBOR +4.250%(1)
2029 Notes	500,000	—	USD	Apr 1, 2029	Apr 1, Oct 1	9.250 %
2030 Notes	500,000	—	USD	May 15, 2030	May 15, Nov 15	8.500 %
	$ 2,698,831	$ 1,654,989				

(1) Interest rate is based on three-month EURIBOR (subject to a 0% floor) plus 4.250% per annum, resets quarterly.

The Senior Secured Notes are secured by the same collateral as the Global Senior Facility. The guarantees provided in respect of the Senior Secured Notes are pari passu with the guarantee given in respect of the Global Senior Facility. Subject to the intercreditor agreement described above under the section "Global Senior Secured Revolving Credit Facility," Super Senior Liabilities that are secured by assets that also secure the Senior Secured Notes will receive priority with respect to any proceeds received upon any enforcement action over any such assets.

The 2028 Floating Rate Notes had a weighted average interest rate of 7.97% and 7.83% for the three months ended September 30, 2024 and 2023, respectively, and 8.11% and 7.17% for the nine months ended September 30, 2024 and 2023, respectively. As discussed in "Note 4: Derivatives and Hedging Instruments," the Company uses interest rate derivative contracts to manage its risk related to the interest rate fluctuation in its variable interest rate bearing debt. The weighted average interest rate of the 2028 Floating Rate Notes including the effect of the hedging instruments was 7.47% and 4.38% for the three months ended September 30, 2024 and 2023, respectively, and 5.99% and 4.35% for the nine months ended September 30, 2024 and 2023, respectively.

In March 2024, Encore issued $500.0 million in aggregate principal amount of 9.250% Senior Secured Notes due April 2029 at an issue price of 100.000% (the "2029 Notes"). Interest on the 2029 Notes is payable semi-annually, in arrears, on April 1 and October 1 of each year, commencing on October 1, 2024. The Company used the proceeds from this offering to pay down $493.0 million of the drawings under its Global Senior Facility and to pay certain transaction fees and expenses incurred in connection with the offering of the 2029 Notes.

In May 2024, Encore issued $500.0 million in aggregate principal amount of 8.500% Senior Secured Notes due May 2030 at an issue price of 100.000% (the "2030 Notes"). Interest on the 2030 Notes is payable semi-annually, in arrears, on May 15 and November 15 of each year, commencing on November 15, 2024. The Company used the proceeds from this offering to pay down $448.7 million of the drawings under its Global Senior Facility, pay certain transaction fees and expenses incurred in connection with the offering of the 2030 Notes and for general corporate purposes.

On October 15, 2024, the Company fully redeemed its 2025 Notes at par using drawings from its Global Senior Facility and cash on hand. In connection with the early redemption of the 2025 Notes, the Company also settled the corresponding euro cross currency swap contracts that were due to mature in October 2025 for approximately $33.8 million. Refer to "Note 4: Derivatives and Hedging Instruments" for further detail of the early settlement of the cross currency swap contracts. On October 25, 2024, the Company issued a conditional notice of redemption to redeem its 2026 Notes at par on or around November 15, 2024.

Convertible Notes

The following table provides a summary of the principal balance, maturity date and interest rate for the Company's convertible senior notes (the "Convertible Notes") *($ in thousands)*:

	September 30, 2024	December 31, 2023	Maturity Date	Interest Payment Dates	Interest Rate
2025 Convertible Notes	$ 100,000	$ 100,000	Oct 1, 2025	Apr 1, Oct 1	3.250 %
2029 Convertible Notes	230,000	230,000	Mar 15, 2029	Mar 15, Sep 15	4.000 %
	$ 330,000	$ 330,000			

In order to reduce the risk related to the potential dilution and/or the potential cash payments the Company may be required to make in the event that the market price of the Company's common stock becomes greater than the conversion prices of the Convertible Notes, the Company may enter into hedge programs that increase the effective conversion price for the Convertible Notes. In connection with the issuance of the 2029 Convertible Notes, the Company entered into privately negotiated capped call transactions that effectively raised the conversion price of the 2029 Convertible Notes from $65.89 to $82.69. These hedging instruments have been determined to be indexed to the Company's own stock and meet the criteria for equity classification. The Company recorded the cost of the hedge instruments as a reduction in additional paid-in capital, and does not recognize subsequent changes in fair value of these financial instruments in its condensed consolidated financial statements. The Company did not hedge the 2025 Convertible Notes.

Certain key terms related to the convertible features as of September 30, 2024 are listed below *($ in thousands, except conversion price)*:

	2025 Convertible Notes	2029 Convertible Notes
Initial conversion price	$ 40.00	$ 65.89
Closing stock price at date of issuance	$ 32.00	$ 51.68
Closing stock price date	Sep 4, 2019	Feb 28, 2023
Initial conversion rate (shares per $1,000 principal amount)	25.0000	15.1763
Adjusted conversion rate (shares per $1,000 principal amount)(1)	25.1310	15.1763
Adjusted conversion price(1)	$ 39.79	$ 65.89
Adjusted effective conversion price(2)	$ 39.79	$ 82.69
Excess of if-converted value compared to principal(3)	$ 18,794	$ —
Conversion date	Jul 1, 2025	Dec 15, 2028

(1) Pursuant to the indenture for the Company's 2025 Convertible Notes, the conversion rate for the 2025 Convertible Notes was adjusted upon the completion of the Company's tender offer in December 2021.

(2) As discussed above, the Company maintains a hedge program that increases the effective conversion price for the 2029 Convertible Notes to $82.69.

(3) Represents the premium the Company would have to pay assuming the Convertible Notes were converted on September 30, 2024 using a hypothetical share price based on the closing stock price on September 30, 2024.

In the event of conversion, the Convertible Notes are convertible into cash up to the aggregate principal amount of the notes and the excess conversion premium, if any, may be settled in cash or shares of the Company's common stock at the Company's election and subject to certain restrictions contained in each of the indentures governing the Convertible Notes.

Interest expense related to the Convertible Notes was $3.1 million and $3.2 million during the three months ended September 30, 2024 and 2023, respectively, and $9.4 million and $9.5 million during the nine months ended September 30, 2024 and 2023, respectively.

Cabot Securitisation Senior Facility

Cabot Securitisation UK Ltd ("Cabot Securitisation"), an indirect subsidiary of Encore, has a senior facility for a committed amount of £255.0 million (as amended, the "Cabot Securitisation Senior Facility"). Funds drawn under the Cabot Securitisation Senior Facility bear interest at a rate per annum equal to SONIA plus a margin of 3.20% plus, for periods after September 18, 2026, a step up margin ranging from 0% to 1.00%. The Cabot Securitisation Senior Facility matures in September 2028.

As of September 30, 2024, the outstanding borrowings under the Cabot Securitisation Senior Facility were £255.0 million (approximately $341.0 million based on an exchange rate of $1.00 to £0.75, the exchange rate as of September 30, 2024). The obligations of Cabot Securitisation under the Cabot Securitisation Senior Facility are secured by first ranking security interests over all of Cabot Securitisation's property, assets and rights (including receivables purchased from Cabot Financial UK from time to time), the book value of which was approximately £333.1 million (approximately $445.5 million based on an exchange rate of $1.00 to £0.75, the exchange rate as of September 30, 2024) as of September 30, 2024. The weighted average interest rate of the Cabot Securitisation Senior Facility was 8.22% and 8.13% for the three months ended September 30, 2024 and 2023, respectively, and 8.34% and 7.49% for the nine months ended September 30, 2024 and 2023, respectively. As discussed in "Note 4, Derivatives and Hedging Instruments," the Company uses interest rate cap contracts to manage its risk related to the interest rate fluctuations in its variable interest rate bearing debt. The weighted average interest rate of the Cabot Securitisation Senior Facility including the effect of the hedging instruments was 5.88% and 5.35% for the three months ended September 30, 2024 and 2023, respectively, and 5.63% and 5.28% for the nine months ended September 30, 2024 and 2023, respectively.

Cabot Securitisation is a securitized financing vehicle and is a VIE for consolidation purposes. Refer to "Note 8: Variable Interest Entities" for further details.

U.S. Facility

In October 2023, an indirect subsidiary of Encore ("U.S. Financing Subsidiary"), entered into a facility for a committed amount of $175.0 million (as amended, the "U.S. Facility"). The Company amended its U.S. Facility, effective September 17, 2024, to extend the maturity date from October 2026 to October 2027 and to increase the committed amount from $175.0 million to $300.0 million. Funds drawn under the U.S. Facility bear interest at a rate per annum equal to Term SOFR plus a margin of 3.50%.

As of September 30, 2024, the outstanding borrowings under the U.S. Facility were $150.0 million. The obligations under the U.S. Facility are secured by first ranking security interests over all of U.S. Financing Subsidiary's assets and rights. As of September 30, 2024, this included receivables acquired from MCM, the book value of which was approximately $330.8 million. The weighted average interest rate of the U.S. Facility was 8.80% and 8.82% for the three and nine months ended September 30, 2024, respectively. As discussed in "Note 4: Derivatives and Hedging Instruments," the Company uses interest rate derivative contracts to manage its risk related to the interest rate fluctuation in its variable interest rate bearing debt. The weighted average interest rate of the U.S. Facility including the effect of the hedging instruments was 7.86% and 7.94% for the three and nine months ended September 30, 2024, respectively.

The U.S. Facility is a securitized financing vehicle and is a VIE for consolidation purposes. Refer to "Note 8: Variable Interest Entities" for further details.

Note 8: Variable Interest Entities

A VIE is defined as a legal entity whose equity owners do not have sufficient equity at risk, or, as a group, the holders of the equity investment at risk lack any of the following three characteristics: decision-making rights, the obligation to absorb expected losses, or the right to receive expected residual returns of the entity. The primary beneficiary is identified as the variable interest holder that has both the power to direct the activities of the VIE that most significantly affect the entity's economic performance and the obligation to absorb expected losses or the right to receive residual returns from the entity that could potentially be significant to the VIE. The Company consolidates VIEs when it is the primary beneficiary.

As of September 30, 2024, the Company's VIEs include certain securitized financing vehicles and other immaterial special purpose entities that were created to purchase receivable portfolios in certain geographies. The Company is the primary beneficiary of these VIEs. The Company has the power to direct the activities of the VIEs including the ability to exercise discretion in the servicing of the financial assets and has the right to receive residual returns that could potentially be significant to the VIEs. The Company evaluates its relationships with its VIEs on an ongoing basis to ensure that it continues to be the primary beneficiary.

Most assets recognized as a result of consolidating these VIEs do not represent additional assets that could be used to satisfy claims against the Company's general assets. Conversely, liabilities recognized as a result of consolidating these VIEs do not represent additional claims on the Company's general assets; rather, they represent claims against the specific assets of the VIE.

Note 9: Accumulated Other Comprehensive Loss

A summary of the Company's changes in accumulated other comprehensive loss by component is presented below *(in thousands):*

	Three Months Ended September 30, 2024		
	Derivatives	Currency Translation Adjustments	Accumulated Other Comprehensive (Loss)/ Income
Balance at beginning of period	$ (2,122)	$ (127,836)	$ (129,958)
Other comprehensive income before reclassification	11,986	42,237	54,223
Reclassification	(35,301)	—	(35,301)
Tax effect	6,014	640	6,654
Balance at end of period	$ (19,423)	$ (84,959)	$ (104,382)

	Three Months Ended September 30, 2023		
	Derivatives	Currency Translation Adjustments	Accumulated Other Comprehensive (Loss)/ Income
Balance at beginning of period	$ 31,532	$ (102,432)	$ (70,900)
Other comprehensive loss before reclassification	(36,389)	(50,121)	(86,510)
Reclassification	30,079	—	30,079
Tax effect	(1,903)	(257)	(2,160)
Balance at end of period	$ 23,319	$ (152,810)	$ (129,491)

	Nine Months Ended September 30, 2024		
	Derivatives	Currency Translation Adjustments	Accumulated Other Comprehensive (Loss)/ Income
Balance at beginning of period	$ (3,093)	$ (120,827)	$ (123,920)
Other comprehensive income before reclassification	132	34,945	35,077
Reclassification	(18,703)	—	(18,703)
Tax effect	2,241	923	3,164
Balance at end of period	$ (19,423)	$ (84,959)	$ (104,382)

	Nine Months Ended September 30, 2023		
	Derivatives	Currency Translation Adjustments	Accumulated Other Comprehensive (Loss)/ Income
Balance at beginning of period	$ 36,494	$ (135,310)	$ (98,816)
Other comprehensive loss before reclassification	(39,720)	(16,581)	(56,301)
Reclassification	27,319	—	27,319
Tax effect	(774)	(919)	(1,693)
Balance at end of period	$ 23,319	$ (152,810)	$ (129,491)

Note 10: Income Taxes

The Company's effective tax rate for the three and nine months ended September 30, 2024 was 24.8% and 24.3%, respectively. For the three and nine months ended September 30, 2023, the Company's effective tax rate was 35.7% and 29.7%, respectively. For the three and nine months ended September 30, 2024, the difference between the Company's effective tax rate and the federal statutory rate was primarily due to state income taxes. For the three months ended September 30, 2023 the difference between the Company's effective tax rate and the federal statutory rate was primarily due to the recording of valuation allowances in certain foreign jurisdictions. For the nine months ended September 30, 2023, the difference between the Company's effective tax rate and the federal statutory rate was primarily due to state income taxes, an accrual related to state tax filing positions, and other foreign adjustments.

Each interim period is considered an integral part of the annual period and tax expense or benefit is measured using an estimated annual effective income tax rate. The estimated annual effective tax rate for the full year is applied to the respective interim period, taking into account year-to-date amounts and projected amounts for the year. Since the Company operates in foreign countries with varying tax rates, the Company's quarterly effective tax rate is dependent on the level of income or loss from international operations in the reporting period.

The Company's subsidiary in Costa Rica is operating under a 100% tax holiday through December 31, 2026. The impact of the tax holiday in Costa Rica for the three and nine months ended September 30, 2024 and 2023, was immaterial.

The Company is subject to income taxes in the U.S. and foreign jurisdictions. Significant judgment is required in evaluating uncertain tax positions and determining the provision for income taxes.

In December 2021, the Organization for Economic Cooperation and Development ("OECD") enacted model rules for a new global minimum tax framework ("Pillar Two"). Under the Pillar Two rules, a company is required to determine a combined effective tax rate for each jurisdiction. If the jurisdictional effective tax rate determined under the Pillar Two rules is less than 15%, a top-up tax will be due to bring the jurisdictional effective tax rate up to 15%. In December 2022, European Union Member States adopted a directive implementing the Pillar Two rules requiring Member States to enact the directive into their national laws and these began to go into effect from January 1, 2024. The Company has estimated the applicable top-up tax and recorded this in tax expense for the three and nine months ended September 30, 2024. The estimated impact of top-up tax for the quarter was immaterial.

Note 11: Commitments and Contingencies

Litigation and Regulatory

The Company is involved in disputes, legal actions, regulatory investigations, inquiries, and other actions from time to time in the ordinary course of business. The Company, along with others in its industry, is routinely subject to legal actions asserting various claims, including those based on the Fair Debt Collection Practices Act ("FDCPA"), the Fair Credit Reporting Act ("FCRA"), the Telephone Consumer Protection Act ("TCPA"), comparable state statutes, state and federal unfair competition statutes, and common law causes of action. The violations of law investigated or alleged in these actions often include claims that the Company lacks specified licenses to conduct its business, attempts to collect debts on which the statute of limitations has run, has made inaccurate or unsupported assertions of fact in support of its collection actions and/or has acted improperly in connection with its efforts to contact consumers. Such litigation and regulatory actions could involve potential compensatory or punitive damage claims, fines, sanctions, injunctive relief, or changes in business practices. Many continue on for some length of time and involve substantial investigation, litigation, negotiation, and other expense and effort before a result is achieved, and during the process the Company often cannot determine the substance or timing of any eventual outcome.

As of September 30, 2024, there were no material developments in any of the legal proceedings disclosed in the Company's Annual Report on Form 10-K for the fiscal year ended December 31, 2023 or any new material legal proceedings during the three and nine months ended September 30, 2024.

In certain legal proceedings, the Company may have recourse to insurance or third-party contractual indemnities to cover all or portions of its litigation expenses, judgments, or settlements. The Company records loss contingencies in its financial statements only for matters in which losses are probable and can be reasonably estimated. Where a range of loss can be reasonably estimated with no best estimate in the range, the Company records the minimum estimated liability. The Company continuously assesses the potential liability related to its pending litigation and regulatory matters and revises its estimates when additional information becomes available. The Company's legal costs are recorded to expense as incurred. As of September 30, 2024, the Company has no material reserves for legal matters.

Purchase Commitments

In the normal course of business, the Company enters into forward flow purchase agreements. A forward flow purchase agreement is a commitment to purchase receivables over a duration that is typically three to twelve months, but can be longer, generally with a specifically defined volume range, frequency, and pricing. Typically, these forward flow contracts have provisions that allow for early termination or price re-negotiation should the underlying quality of the portfolio deteriorate over time or if any particular month's delivery is materially different than the original portfolio used to price the forward flow contract. Certain of these forward flow purchase agreements may also have termination clauses, whereby the agreements can be canceled by either party upon providing a certain specified amount of notice.

As of September 30, 2024, the Company had entered into forward flow purchase agreements for the purchase of nonperforming loans with an estimated minimum aggregate purchase price of approximately $466.1 million. The Company expects actual purchases under these forward flow purchase agreements to be significantly greater than the estimated minimum aggregate purchase price.

Note 12: Segment and Geographic Information

The Company conducts business through several operating segments. The Company's Chief Operating Decision Maker relies on internal management reporting processes that provide segment revenue, segment operating income, and segment asset information in order to make financial decisions and allocate resources. The Company determined its operating segments meet the aggregation criteria, and therefore, it has one reportable segment, portfolio purchasing and recovery, based on similarities among the operating units including economic characteristics, the nature of the services, the nature of the production process, customer types for their services, the methods used to provide their services and the nature of the regulatory environment.

The following table presents information about geographic areas in which the Company operates *(in thousands)*:

	Three Months Ended September 30,		Nine Months Ended September 30,	
	2024	2023	2024	2023
Total revenues:				
United States	$ 258,300	$ 201,550	$ 717,186	$ 608,533
Europe				
United Kingdom	84,000	73,153	233,152	226,361
Other European countries[(1)]	24,415	34,916	98,707	110,210
Total Europe	108,415	108,069	331,859	336,571
Other geographies[(1)]	356	—	1,697	189
Total	$ 367,071	$ 309,619	$ 1,050,742	$ 945,293

(1) None of these countries comprise greater than 10% of the Company's consolidated revenues.

Note 13: Goodwill and Identifiable Intangible Assets

The Company's goodwill is tested for impairment at the reporting unit level annually and in interim periods if certain events occur that indicate that the fair value of a reporting unit may be below its carrying value. Determining the number of reporting units and the fair value of a reporting unit requires the Company to make judgments and involves the use of significant estimates and assumptions.

The annual goodwill testing date for the reporting units that are included in the portfolio purchasing and recovery reportable segment is October 1st. There have been no events or circumstances during the three and nine months ended September 30, 2024, that have required the Company to perform an interim assessment of goodwill carried at these reporting units. Management continues to evaluate and monitor all key factors impacting the carrying value of the Company's recorded goodwill and intangible assets. Adverse changes in the Company's actual or expected operating results, market capitalization, business climate, economic factors or other negative events that may be outside the control of management could result in a material non-cash impairment charge in the future.

The Company's goodwill is attributable to the MCM and Cabot reporting units included in its portfolio purchasing and recovery segment. The following tables summarize the activity in the Company's goodwill balance *(in thousands):*

	MCM	Cabot[(1)]	Total
Balance as of June 30, 2024	$ 148,936	$ 453,875	$ 602,811
Effect of foreign currency translation	—	25,320	25,320
Balance as of September 30, 2024	$ 148,936	$ 479,195	$ 628,131

(1) The amount is net of accumulated goodwill impairment loss of $238.2 million as of September 30, 2024 and June 30, 2024, related to the Cabot reporting unit.

	MCM	Cabot	Total
Balance as of June 30, 2023	$ 148,936	$ 703,260	$ 852,196
Effect of foreign currency translation	—	(26,186)	(26,186)
Balance as of September 30, 2023	$ 148,936	$ 677,074	$ 826,010

There was no accumulated goodwill impairment loss as of September 30, 2023 and June 30, 2023.

	MCM	Cabot(1)	Total
Balance as of December 31, 2023	$ 148,936	$ 457,539	$ 606,475
Effect of foreign currency translation	—	21,656	21,656
Balance as of September 30, 2024	$ 148,936	$ 479,195	$ 628,131

(1) The amount is net of accumulated goodwill impairment loss of $238.2 million as of September 30, 2024 and December 31, 2023, related to the Cabot reporting unit.

	MCM	Cabot	Total
Balance as of December 31, 2022	$ 148,936	$ 672,278	$ 821,214
Effect of foreign currency translation	—	4,796	4,796
Balance as of September 30, 2023	$ 148,936	$ 677,074	$ 826,010

There was no accumulated goodwill impairment loss as of September 30, 2023 and December 31, 2022.

The Company’s acquired intangible assets are summarized as follows *(in thousands)*:

	As of September 30, 2024			As of December 31, 2023		
	Gross Carrying Amount	Accumulated Amortization	Net Carrying Amount	Gross Carrying Amount	Accumulated Amortization	Net Carrying Amount
Trade name and other	$ 918	$ (918)	$ —	$ 918	$ (870)	$ 48
Total intangible assets	$ 918	$ (918)	$ —	$ 918	$ (870)	$ 48

Item 2 – Management's Discussion and Analysis of Financial Condition and Results of Operations

This Quarterly Report on Form 10-Q contains "forward-looking statements" relating to Encore Capital Group, Inc. ("Encore") and its subsidiaries (which we may collectively refer to as the "Company," "we," "our" or "us") within the meaning of the securities laws. The words "believe," "expect," "anticipate," "estimate," "project," "intend," "plan," "will," "may," and similar expressions often characterize forward-looking statements. These statements may include, but are not limited to, projections of collections, revenues, income or loss, estimates of capital expenditures, plans for future operations, products or services, and financing needs or plans, as well as assumptions relating to these matters. Although we believe that the expectations reflected in these forward-looking statements are reasonable, we caution that these expectations or predictions may not prove to be correct or we may not achieve the financial results, savings, or other benefits anticipated in the forward-looking statements. These forward-looking statements are necessarily estimates reflecting the best judgment of our senior management and involve a number of risks and uncertainties, some of which may be beyond our control or cannot be predicted or quantified, that could cause actual results to differ materially from those suggested by the forward-looking statements. Many factors including, but not limited to, those set forth in our Annual Report on Form 10-K under "Part I, Item 1A—Risk Factors" could cause our actual results, performance, achievements, or industry results to be very different from the results, performance, achievements or industry results expressed or implied by these forward-looking statements. Our business, financial condition, or results of operations could also be materially and adversely affected by other factors besides those listed. Forward-looking statements speak only as of the date the statements were made. We do not undertake any obligation to update or revise any forward-looking statements to reflect new information or future events, or for any other reason, even if experience or future events make it clear that any expected results expressed or implied by these forward-looking statements will not be realized. In addition, it is generally our policy not to make any specific projections as to future earnings, and we do not endorse projections regarding future performance that may be made by third parties.

Our Business

We are an international specialty finance company providing debt recovery solutions and other related services for consumers across a broad range of financial assets. We purchase portfolios of defaulted consumer receivables at deep discounts to face value and manage them by working with individuals as they repay their obligations and work toward financial recovery. Defaulted receivables are consumers' unpaid financial commitments to credit originators, including banks, credit unions, consumer finance companies and commercial retailers. Defaulted receivables may also include receivables subject to bankruptcy proceedings. We also provide debt servicing and other portfolio management services to credit originators for non-performing loans in Europe.

Encore Capital Group, Inc. ("Encore") has three business units: MCM, which consists of Midland Credit Management, Inc. and its subsidiaries and domestic affiliates; Cabot, which consists of Cabot Credit Management Limited ("CCM") and its subsidiaries and European affiliates, and LAAP, which is comprised of our investments and operations in Latin America and Asia-Pacific.

MCM (United States)

Through MCM, we are a market leader in portfolio purchasing and recovery in the United States.

Cabot (Europe)

Through Cabot, we are one of the largest credit management services providers in Europe and the United Kingdom. Cabot, in addition to its primary business of portfolio purchasing and recovery, also provides a range of debt servicing offerings such as early stage collections, business process outsourcing ("BPO"), and contingent collections, including through Wescot Credit Services Limited ("Wescot"), a leading UK contingency debt collection and BPO services company.

LAAP (Latin America and Asia-Pacific)

We have purchased non-performing loans in Mexico. Additionally, we have invested in Encore Asset Reconstruction Company ("EARC") in India.

To date, operating results from LAAP have not been significant to our total consolidated operating results. Our long-term growth strategy is focused on continuing to invest in our core portfolio purchasing and recovery business in the United States and United Kingdom and strengthening and developing our business in the rest of Europe.

Government Regulation

MCM (United States)

As discussed in more detail under “Part I - Item 1 - Business - Government Regulation” contained in our Annual Report on Form 10-K, our operations in the United States are subject to federal, state and municipal statutes, rules, regulations and ordinances that establish specific guidelines and procedures that debt purchasers and collectors must follow when collecting consumer accounts, including among others, specific guidelines and procedures for communicating with consumers and prohibitions on unfair, deceptive or abusive debt collection practices.

Cabot (Europe)

As discussed in more detail under “Part I - Item 1 - Business - Government Regulation” contained in our Annual Report on Form 10-K, our operations in Europe are affected by foreign statutes, rules and regulations regarding debt collection and debt purchase activities. These statutes, rules, regulations, ordinances, guidelines and procedures are modified from time to time by the relevant authorities charged with their administration, which could affect the way we conduct our business.

Portfolio Purchasing and Recovery

MCM (United States)

In the United States, the defaulted consumer receivable portfolios we purchase are primarily charged-off credit card debt portfolios. A small percentage of our capital deployment in the United States is comprised of receivable portfolios subject to Chapter 13 and Chapter 7 bankruptcy proceedings.

We purchase receivables based on robust, account-level valuation methods and employ proprietary statistical and behavioral models across our U.S. operations. These methods and models generally allow us to value portfolios accurately (limiting the risk of overpaying), avoid buying portfolios that are incompatible with our methods or strategies and align the accounts we purchase with our business channels to maximize future collections. As a result, we have been able to realize significant returns from the receivables we acquire. We maintain strong relationships with many of the largest financial service providers in the United States.

Cabot (Europe)

In Europe, our purchased defaulted debt portfolios primarily consist of paying and non-paying consumer loan accounts. We purchase paying and non-paying receivable portfolios using a proprietary pricing model that utilizes account-level statistical and behavioral data. This model generally allows us to value portfolios accurately and quantify portfolio performance in order to maximize future collections. As a result, we have been able to realize significant returns from the assets we have acquired. We maintain strong relationships with many of the largest financial services providers in the United Kingdom and Europe.

Purchases and Collections

Portfolio Pricing, Supply and Demand

MCM (United States)

With lending reaching record levels and the highest U.S. charge-off rate in ten years, supply remains elevated at a record level. Issuers have continued to sell predominantly fresh portfolios. Fresh portfolios are portfolios that are generally sold within six months of the consumer’s account being charged-off by the financial institution. Pricing in the third quarter remained at favorable levels as a result of elevated market supply. Issuers continue to sell their volume in mostly forward flow arrangements that are often committed early in the calendar year. We believe growth in lending and rising delinquency rates will drive continued growth in supply.

We believe that smaller competitors continue to face difficulties in the portfolio purchasing market because of the high cost to operate due to regulatory pressure and increasing cost of capital. We believe this favors larger participants, like MCM, because the larger market participants are better able to adapt to these pressures and commit to larger forward flow agreements and fluctuating volumes.

Cabot (Europe)

The UK market for charged-off portfolios generally provides a relatively consistent pipeline of opportunities, despite a historically low level of charge-off rates, as creditors have embedded debt sales as an integral part of their business models. The percentage of volume that is sold in multi-year forward flow arrangements has been consistent.

The debt markets in France and Spain continue to be two of the largest in Europe with significant debt. Financial institutions continue to look to dispose of non-performing loans in these markets.

While we have seen a resumption of sales activity across all of our European markets, underlying default rates are generally low by historic levels, and sales levels are expected to fluctuate from quarter to quarter. In general, portfolio pricing remains competitive across our European footprint.

Purchases by Geographic Location

The following table summarizes purchases of receivable portfolios by geographic location during the periods presented *(in thousands):*

	Three Months Ended September 30, 2024	Three Months Ended September 30, 2023	Nine Months Ended September 30, 2024	Nine Months Ended September 30, 2023
MCM (United States)	$ 230,182	$ 179,250	$ 703,517	$ 606,076
Cabot (Europe)	52,303	51,309	153,374	175,239
Total purchases of receivable portfolios	$ 282,485	$ 230,559	$ 856,891	$ 781,315

In the United States, capital deployment increased during the three and nine months ended September 30, 2024, as compared to the corresponding periods in the prior year. The majority of our deployments in the U.S. come from forward flow agreements, and the timing, contract duration, and volumes for each contract can fluctuate leading to variation when comparing to prior periods. Portfolio purchases in the U.S. were robust as supply increased and pricing improved.

In Europe, capital deployment remained relatively consistent during the three months ended September 30, 2024, as compared to the corresponding period in the prior year. Capital deployment decreased during the nine months ended September 30, 2024, primarily driven by continued competitive pricing environment in Europe. The decrease was partially offset by the favorable impact from foreign currency translation driven by the weakening of the U.S. dollar against the British Pound.

Collections from Purchased Receivables by Channel and Geographic Location

We utilize three channels for the collection of our purchased receivables: call center and digital collections; legal collections; and collection agencies. The call center and digital collections channel consists of collections that result from our call centers, direct mail program and online collections. The legal collections channel consists of collections that result from our internal legal channel or from our network of retained law firms. The collection agencies channel consists of collections from third-party collections agencies to whom we pay a fee or commission. We utilize this channel to supplement capacity in our internal call centers, to service accounts in regions where we do not have collections operations or for accounts purchased where we maintain the collection agency servicing relationship. The following table summarizes the total collections by collection channel and geographic area during the periods presented *(in thousands)*:

	Three Months Ended September 30, 2024	Three Months Ended September 30, 2023	Nine Months Ended September 30, 2024	Nine Months Ended September 30, 2023
MCM (United States):				
Call center and digital collections	$ 251,763	$ 198,558	$ 733,928	$ 584,677
Legal collections	145,622	129,771	418,774	407,754
Collection agencies	4,317	1,657	15,107	2,041
Subtotal	401,702	329,986	1,167,809	994,472
Cabot (Europe):				
Call center and digital collections	61,902	53,069	178,847	164,222
Legal collections	50,002	46,749	151,192	139,670
Collection agencies	35,894	34,688	107,680	102,740
Subtotal	147,798	134,506	437,719	406,632
Other geographies:	768	847	2,355	3,113
Total collections from purchased receivables	$ 550,268	$ 465,339	$ 1,607,883	$ 1,404,217

Gross collections from purchased receivables increased by $84.9 million, or 18.3%, to $550.3 million during the three months ended September 30, 2024, as compared to $465.3 million during the three months ended September 30, 2023. Gross collections from purchased receivables increased by $203.7 million, or 14.5%, to $1,607.9 million during the nine months ended September 30, 2024, as compared to $1,404.2 million during the nine months ended September 30, 2023. The increases in collections in the United States were primarily a result of consistent increases in capital deployments in the United States in recent quarters. The increases in collections from purchased receivables in Europe were primarily due to the acquisition of portfolios with higher returns in recent periods. Additionally, collections in Europe were favorably impacted by foreign currency translation by approximately $3.2 million and $7.8 million during the three and nine months ended September 30, 2024, respectively, primarily as a result of the weakening of the U.S. dollar against the British Pound.

Results of Operations

Results of operations, in dollars and as a percentage of total revenues, were as follows for the periods presented *(in thousands, except percentages)*:

	Three Months Ended September 30,			
	2024		2023	
Revenues				
Revenue from receivable portfolios	$ 328,119	89.4 %	$ 302,687	97.8 %
Changes in recoveries	12,675	3.4 %	(17,067)	(5.5)%
Total debt purchasing revenue	340,794	92.8 %	285,620	92.3 %
Servicing revenue	22,772	6.2 %	19,893	6.4 %
Other revenues	3,505	1.0 %	4,106	1.3 %
Total revenues	367,071	100.0 %	309,619	100.0 %
Operating expenses				
Salaries and employee benefits	107,502	29.3 %	95,067	30.7 %
Cost of legal collections	67,339	18.3 %	56,274	18.2 %
General and administrative expenses	38,808	10.6 %	35,559	11.5 %
Other operating expenses	31,804	8.7 %	27,959	9.0 %
Collection agency commissions	7,370	2.0 %	8,046	2.6 %
Depreciation and amortization	8,158	2.2 %	11,196	3.6 %
Total operating expenses	260,981	71.1 %	234,101	75.6 %
Income from operations	106,090	28.9 %	75,518	24.4 %
Other expense				
Interest expense	(66,906)	(18.2)%	(50,558)	(16.3)%
Other income	1,578	0.4 %	5,103	1.6 %
Total other expense	(65,328)	(17.8)%	(45,455)	(14.7)%
Income before income taxes	40,762	11.1 %	30,063	9.7 %
Provision for income taxes	(10,119)	(2.8)%	(10,724)	(3.5)%
Net income	$ 30,643	8.3 %	$ 19,339	6.2 %

	Nine Months Ended September 30,			
	2024		2023	
Revenues				
Revenue from receivable portfolios	$ 965,901	91.9 %	$ 899,545	95.2 %
Changes in recoveries	6,020	0.6 %	(30,054)	(3.2)%
Total debt purchasing revenue	971,921	92.5 %	869,491	92.0 %
Servicing revenue	64,258	6.1 %	63,486	6.7 %
Other revenues	14,563	1.4 %	12,316	1.3 %
Total revenues	1,050,742	100.0 %	945,293	100.0 %
Operating expenses				
Salaries and employee benefits	318,294	30.3 %	294,772	31.2 %
Cost of legal collections	190,309	18.1 %	167,525	17.7 %
General and administrative expenses	111,828	10.7 %	108,053	11.4 %
Other operating expenses	93,016	8.9 %	81,864	8.7 %
Collection agency commissions	22,308	2.1 %	26,583	2.8 %
Depreciation and amortization	23,467	2.2 %	32,768	3.5 %
Total operating expenses	759,222	72.3 %	711,565	75.3 %
Income from operations	291,520	27.7 %	233,728	24.7 %
Other expense				
Interest expense	(184,047)	(17.5)%	(147,376)	(15.6)%
Other income	6,291	0.6 %	5,080	0.5 %
Total other expense	(177,756)	(16.9)%	(142,296)	(15.1)%
Income before income taxes	113,764	10.8 %	91,432	9.6 %
Provision for income taxes	(27,701)	(2.6)%	(27,162)	(2.8)%
Net income	$ 86,063	8.2 %	$ 64,270	6.8 %

Comparison of Results of Operations

Revenues

Our revenues primarily include debt purchasing revenue, which is revenue recognized from engaging in debt purchasing and recovery activities. We apply our charge-off policy and fully write-off the amortized costs (i.e., face value net of noncredit discount) of the individual receivables we acquire immediately after purchasing the portfolio. We then record a negative allowance that represents the present value of all expected future recoveries for pools of receivables that share similar risk characteristics using a discounted cash flow approach, which is presented as “Investment in receivable portfolios, net” in our condensed consolidated statements of financial condition. The discount rate is an effective interest rate (or “purchase EIR”) established based on the purchase price of the portfolio and the expected future cash flows at the time of purchase.

Debt purchasing revenue includes two components:

(1) Revenue from receivable portfolios, which is the accretion of the discount on the negative allowance due to the passage of time (generally the portfolio balance multiplied by the EIR), and also includes all revenue from zero basis portfolio (“ZBA”) collections, and

(2) Changes in recoveries, which includes

(a) Recoveries above or below forecast, which is the difference between (i) actual cash collected/recovered during the current period and (ii) expected cash recoveries for the current period, which generally represents over or under performance for the period; and

(b) Changes in expected future recoveries, which is the present value change of expected future recoveries, where such change generally results from (i) collections “pulled forward from” or “pushed out to” future periods (i.e. amounts either collected early or expected to be collected later) and (ii) magnitude and timing changes to estimates of expected future collections (which can be increases or decreases).

Certain pools already fully recovered their cost basis and became zero basis portfolios ("ZBA") prior to our adoption of the accounting standard for Financial Instruments - Credit Losses ("CECL") in January 2020. We did not establish a negative allowance for these pools as we elected the Transition Resource Group for Credit Losses' practical expedient to retain the integrity of these legacy pools. Similar to how we treated ZBA collections prior to the adoption of CECL, all subsequent collections to the ZBA pools are recognized as ZBA revenue, which is included in revenue from receivable portfolios in our condensed consolidated statements of income.

Servicing revenue consists primarily of fee-based income earned on accounts collected on behalf of others, primarily credit originators. We earn fee-based income by providing debt servicing (such as early stage collections, BPO, contingent collections, trace services and litigation activities) to credit originators for non-performing loans in Europe.

Other revenues primarily include revenues recognized from the sale of real estate assets that are acquired as a result of our investments in non-performing secured residential mortgage portfolios as well as direct acquisition of real estate assets in Europe and LAAP.

The following table summarizes revenues for the periods presented (*in thousands, except percentages*):

	Three Months Ended September 30,			
	2024	2023	$ Change	% Change
Revenue recognized from portfolio basis	$ 322,491	$ 296,015	$ 26,476	8.9 %
ZBA revenue	5,628	6,672	(1,044)	(15.6)%
Revenue from receivable portfolios	328,119	302,687	25,432	8.4 %
Recoveries above (below) forecast	22,962	(4,274)	27,236	
Changes in expected future recoveries	(10,287)	(12,793)	2,506	
Changes in recoveries	12,675	(17,067)	29,742	(174.3)%
Debt purchasing revenue	340,794	285,620	55,174	19.3 %
Servicing revenue	22,772	19,893	2,879	14.5 %
Other revenues	3,505	4,106	(601)	(14.6)%
Total revenues	$ 367,071	$ 309,619	$ 57,452	18.6 %

	Nine Months Ended September 30,			
	2024	2023	$ Change	% Change
Revenue recognized from portfolio basis	$ 947,907	$ 877,914	$ 69,993	8.0 %
ZBA revenue	17,994	21,631	(3,637)	(16.8)%
Revenue from receivable portfolios	965,901	899,545	66,356	7.4 %
Recoveries above (below) forecast	51,258	(20,109)	71,367	
Changes in expected future recoveries	(45,238)	(9,945)	(35,293)	
Changes in recoveries	6,020	(30,054)	36,074	(120.0)%
Debt purchasing revenue	971,921	869,491	102,430	11.8 %
Servicing revenue	64,258	63,486	772	1.2 %
Other revenues	14,563	12,316	2,247	18.2 %
Total revenues	$ 1,050,742	$ 945,293	$ 105,449	11.2 %

Our operating results are impacted by foreign currency translation, which represents the effect of translating operating results where the functional currency is different than our U.S. dollar reporting currency. The strengthening of the U.S. dollar relative to other foreign currencies has an unfavorable impact on our international revenues, and the weakening of the U.S. dollar relative to other foreign currencies has a favorable impact on our international revenues. Our revenues were favorably impacted by foreign currency translation by approximately $2.5 million and $6.2 million during the three and nine months ended September 30, 2024, respectively, primarily as a result of the weakening of the U.S. dollar against the British Pound by approximately 2.7% and 2.6% for the three and nine months ended September 30, 2024 compared to the three and nine months ended September 30, 2023, respectively.

The increases in revenue recognized from portfolio basis during the three and nine months ended September 30, 2024, as compared to the three and nine months ended September 30, 2023, were primarily due to a higher portfolio basis (i.e. a higher investment in receivable balance) in the U.S. driven by a consistent higher volume of purchases in the past several quarters.

As discussed above, ZBA revenue represents collections from our legacy ZBA pools. We expect our ZBA revenue to continue to decline as we collect on these legacy pools. We do not expect to have new ZBA pools in the future.

Recoveries above or below forecast represent over and under-performance in the reporting period, respectively. Collections during the three and nine months ended September 30, 2024, over-performed the forecasted collections by approximately $23.0 million and $51.3 million, respectively. Collections during the three and nine months ended September 30, 2023, under-performed the forecasted collections by approximately $4.3 million and $20.1 million, respectively.

When reassessing the forecasts of expected lifetime recoveries during the three months ended September 30, 2024, management considered, among other factors, historical and current collection performance, changes in consumer behavior, and the macroeconomic environment. Most of the current period collections over-performance was from recent vintages acquired in 2023 and 2024 and did not trigger any significant forecasting adjustments to the estimated remaining collections. Therefore, no significant changes in future expected recoveries were recognized as a result of our recurring forecasting process. We recognized approximately $7.8 million of negative changes in expected future recoveries during the three and nine months ended September 30, 2024 resulting from the sale of certain portfolios associated with the exit of our secured non-performing mortgage loan business in Spain in September 2024. As a result of the above, we recorded net negative changes in expected future recoveries of approximately $10.3 million, and $45.2 million during the three and nine months ended September 30, 2024, respectively. During the three and nine months ended September 30, 2023, we recorded approximately $12.8 million and $9.9 million in net negative changes in expected future recoveries, respectively.

The following tables summarize collections from purchased receivables, revenue from receivable portfolios, end of period receivable balance and other related supplemental data, by year of purchase (*in thousands, except percentages*):

	Three Months Ended September 30, 2024			As of September 30, 2024	
	Collections	Revenue from Receivable Portfolios	Changes in Recoveries	Investment in Receivable Portfolios	Monthly EIR
United States:					
ZBA	$ 5,628	$ 5,628	$ —	$ —	— %
2011	2,670	2,130	465	752	88.6 %
2012	2,494	2,518	(323)	1,763	42.0 %
2013	6,307	5,515	386	4,266	40.5 %
2014	4,233	2,696	616	12,910	6.7 %
2015	4,037	1,877	1,492	15,819	3.9 %
2016	6,976	3,384	2,669	27,226	4.2 %
2017	9,748	5,662	2,234	33,308	5.5 %
2018	15,488	8,060	1,627	63,173	4.0 %
2019	27,024	14,526	(1,113)	117,894	3.8 %
2020	30,170	16,384	(1,069)	137,464	3.7 %
2021	30,867	16,397	963	130,575	3.9 %
2022	61,009	28,531	2,177	289,780	3.1 %
2023	117,460	66,842	7,805	656,348	3.3 %
2024	77,591	54,500	5,721	674,257	3.4 %
Subtotal	401,702	234,650	23,650	2,165,535	3.6 %
Europe:					
ZBA	—	—	—	—	— %
2013	13,674	11,591	(918)	121,015	3.2 %
2014	12,751	10,074	330	113,901	3.0 %
2015	8,651	6,226	(645)	84,119	2.4 %
2016[(1)]	7,157	5,552	(5,960)	64,238	2.7 %
2017	9,937	6,284	185	111,792	1.9 %
2018	9,916	6,653	(4,698)	139,021	1.6 %
2019	11,765	6,901	(555)	121,893	1.9 %
2020	7,927	4,982	(2,669)	72,052	2.2 %
2021	12,796	8,804	(710)	155,417	1.9 %
2022	16,046	8,471	1,912	181,895	1.6 %
2023	22,478	9,849	(216)	220,592	1.5 %
2024	14,700	8,082	2,473	148,590	2.2 %
Subtotal	147,798	93,469	(11,471)	1,534,525	2.1 %
Other geographies:[(2)]					
All vintages	768	—	496	19,200	— %
Subtotal	768	—	496	19,200	— %
Total	$ 550,268	$ 328,119	$ 12,675	$ 3,719,260	3.0 %

(1) Portfolio balance includes non-accrual pool groups. The EIR presented is only for pool groups that accrete portfolio revenue.

(2) All portfolios are on non-accrual basis. Annual pool groups for other geographies have been aggregated for disclosure purposes.

	Three Months Ended September 30, 2023			As of September 30, 2023	
	Collections	Revenue from Receivable Portfolios	Changes in Recoveries	Investment in Receivable Portfolios	Monthly EIR
United States:					
ZBA	$ 6,671	$ 6,671	$ —	$ —	— %
2011	3,362	3,025	397	1,209	88.6 %
2012	4,031	3,468	580	2,839	42.0 %
2013	8,671	7,875	517	6,347	40.5 %
2014	5,206	3,360	712	16,086	6.7 %
2015	4,650	2,533	511	20,581	3.9 %
2016	8,236	4,688	599	35,986	4.1 %
2017	13,575	8,310	677	46,989	5.5 %
2018	20,980	12,041	(970)	93,742	4.0 %
2019	38,084	21,762	(4,069)	176,282	3.8 %
2020	45,294	24,793	(2,777)	207,618	3.7 %
2021	45,490	25,825	(7,422)	199,488	3.9 %
2022	66,028	43,223	(4,367)	450,261	3.1 %
2023	59,708	42,693	6,894	593,886	3.1 %
Subtotal	329,986	210,267	(8,718)	1,851,314	3.7 %
Europe:					
ZBA	1	1	—	—	— %
2013	13,916	13,071	(4,720)	125,830	3.2 %
2014	13,657	11,195	(2,415)	116,705	3.0 %
2015	9,442	6,850	(1,249)	87,125	2.5 %
2016[(1)]	7,937	6,109	40	69,477	2.8 %
2017	11,350	7,340	(880)	122,295	1.9 %
2018	12,015	7,915	(1,701)	159,945	1.6 %
2019	13,757	7,910	743	133,199	1.9 %
2020	9,160	5,969	661	85,211	2.2 %
2021	13,860	10,250	(1,252)	173,952	1.9 %
2022	17,410	9,990	(14)	201,110	1.6 %
2023	12,001	5,820	2,409	164,707	1.4 %
Subtotal	134,506	92,420	(8,378)	1,439,556	2.0 %
Other geographies:[(2)]					
All vintages	847	—	29	29,674	— %
Subtotal	847	—	29	29,674	— %
Total	$ 465,339	$ 302,687	$ (17,067)	$ 3,320,544	3.0 %

(1) Portfolio balance includes non-accrual pool groups. The EIR presented is only for pool groups that accrete portfolio revenue.

(2) Annual pool groups for other geographies have been aggregated for disclosure purposes.

	Nine Months Ended September 30, 2024			As of September 30, 2024	
	Collections	Revenue from Receivable Portfolios	Changes in Recoveries	Investment in Receivable Portfolios	Monthly EIR
United States:					
ZBA	$ 17,992	$ 17,992	$ —	$ —	— %
2011	7,847	7,015	581	752	88.6 %
2012	8,243	8,283	(756)	1,763	42.0 %
2013	20,561	18,132	1,096	4,266	40.5 %
2014	12,793	8,778	653	12,910	6.7 %
2015	12,254	6,106	2,928	15,819	3.9 %
2016	21,643	11,200	4,168	27,226	4.2 %
2017	30,891	18,861	2,554	33,308	5.5 %
2018	50,210	26,744	2,904	63,173	4.0 %
2019	87,945	48,474	(3,375)	117,894	3.8 %
2020	100,826	54,709	(3,478)	137,464	3.7 %
2021	104,611	54,361	5,270	130,575	3.9 %
2022	199,446	96,269	(5,021)	289,780	3.1 %
2023	362,724	215,070	14,708	656,348	3.3 %
2024	129,823	96,633	6,327	674,257	3.4 %
Subtotal	1,167,809	688,627	28,559	2,165,535	3.6 %
Europe:					
ZBA	2	2	—	—	— %
2013	40,793	35,227	(4,664)	121,015	3.2 %
2014	38,392	30,848	(2,634)	113,901	3.0 %
2015	25,718	18,980	(1,839)	84,119	2.4 %
2016[1]	22,994	17,146	(6,000)	64,238	2.7 %
2017	30,747	19,327	(1,321)	111,792	1.9 %
2018	32,407	20,670	(11,196)	139,021	1.6 %
2019	36,012	21,225	(1,186)	121,893	1.9 %
2020	24,257	15,624	(2,769)	72,052	2.2 %
2021	40,075	26,843	(1,355)	155,417	1.9 %
2022	49,632	26,240	1,209	181,895	1.6 %
2023	68,229	30,695	3,203	220,592	1.5 %
2024	28,461	14,447	4,166	148,590	2.2 %
Subtotal	437,719	277,274	(24,386)	1,534,525	2.1 %
Other geographies:[2]					
All vintages	2,355	—	1,847	19,200	— %
Subtotal	2,355	—	1,847	19,200	— %
Total	$ 1,607,883	$ 965,901	$ 6,020	$ 3,719,260	3.0 %

(1) Portfolio balance includes non-accrual pool groups. The EIR presented is only for pool groups that accrete portfolio revenue.

(2) All portfolios are on non-accrual basis. Annual pool groups for other geographies have been aggregated for disclosure purposes.

	Nine Months Ended September 30, 2023			As of September 30, 2023	
	Collections	Revenue from Receivable Portfolios	Changes in Recoveries	Investment in Receivable Portfolios	Monthly EIR
United States:					
ZBA	$ 21,614	$ 21,614	$ —	$ —	— %
2011	10,569	9,392	1,060	1,209	88.6 %
2012	12,700	10,730	1,720	2,839	42.0 %
2013	27,380	25,257	1,068	6,347	40.5 %
2014	16,257	10,755	2,243	16,086	6.7 %
2015	15,364	8,326	1,263	20,581	3.9 %
2016	27,926	15,457	1,922	35,986	4.1 %
2017	46,684	27,579	3,724	46,989	5.5 %
2018	72,025	40,120	(3,028)	93,742	4.0 %
2019	131,426	71,881	(709)	176,282	3.8 %
2020	156,099	82,302	368	207,618	3.7 %
2021	149,638	86,576	(17,139)	199,488	3.9 %
2022	204,751	138,525	(23,655)	450,261	3.1 %
2023	102,039	74,515	16,667	593,886	3.1 %
Subtotal	994,472	623,029	(14,496)	1,851,314	3.7 %
Europe:					
ZBA	17	17	—	—	— %
2013	44,291	39,642	(8,091)	125,830	3.2 %
2014	41,970	34,087	(4,107)	116,705	3.0 %
2015	27,507	20,849	(2,306)	87,125	2.5 %
2016[1]	27,315	19,146	86	69,477	2.8 %
2017	37,562	22,710	(1,589)	122,295	1.9 %
2018	36,684	24,452	(6,556)	159,945	1.6 %
2019	41,831	24,271	1,233	133,199	1.9 %
2020	29,104	18,258	3,530	85,211	2.2 %
2021	44,789	31,147	(26)	173,952	1.9 %
2022	52,840	31,090	(3,562)	201,110	1.6 %
2023	22,722	10,847	5,801	164,707	1.4 %
Subtotal	406,632	276,516	(15,587)	1,439,556	2.0 %
Other geographies:[2]					
All vintages	3,113	—	29	29,674	— %
Subtotal	3,113	—	29	29,674	— %
Total	$ 1,404,217	$ 899,545	$ (30,054)	$ 3,320,544	3.0 %

(1) Portfolio balance includes non-accrual pool groups. The EIR presented is only for pool groups that accrete portfolio revenue.

(2) Annual pool groups for other geographies have been aggregated for disclosure purposes.

Servicing revenues increased by approximately $2.9 million during the three months ended September 30, 2024 as compared to the three months ended September 30, 2023. The increase was primarily attributable to increased demand from BPO clients. Service revenues remained relatively consistent during the nine months ended September 30, 2024, as compared to the nine months ended September 30, 2023.

Other revenues remained relatively consistent during the three months ended September 30, 2024 as compared to the three months ended September 30, 2023. Other revenues increased during the nine months ended September 30, 2024 as compared to the nine months ended September 30, 2023, primarily driven by increase of gains recognized on the sale of real estate assets.

Operating Expenses

The following tables summarize operating expenses for the periods presented (*in thousands, except percentages*):

	Three Months Ended September 30,			
	2024	2023	$ Change	% Change
Salaries and employee benefits	$ 107,502	$ 95,067	$ 12,435	13.1 %
Cost of legal collections	67,339	56,274	11,065	19.7 %
General and administrative expenses	38,808	35,559	3,249	9.1 %
Other operating expenses	31,804	27,959	3,845	13.8 %
Collection agency commissions	7,370	8,046	(676)	(8.4)%
Depreciation and amortization	8,158	11,196	(3,038)	(27.1)%
Total operating expenses	$ 260,981	$ 234,101	$ 26,880	11.5 %

	Nine Months Ended September 30,			
	2024	2023	$ Change	% Change
Salaries and employee benefits	$ 318,294	$ 294,772	$ 23,522	8.0 %
Cost of legal collections	190,309	167,525	22,784	13.6 %
General and administrative expenses	111,828	108,053	3,775	3.5 %
Other operating expenses	93,016	81,864	11,152	13.6 %
Collection agency commissions	22,308	26,583	(4,275)	(16.1)%
Depreciation and amortization	23,467	32,768	(9,301)	(28.4)%
Total operating expenses	$ 759,222	$ 711,565	$ 47,657	6.7 %

Our operating results are impacted by foreign currency translation, which represents the effect of translating operating results where the functional currency is different than our U.S. dollar reporting currency. The strengthening of the U.S. dollar relative to other foreign currencies has a favorable impact on our international operating expenses, and the weakening of the U.S. dollar relative to other foreign currencies has an unfavorable impact on our international operating expenses. Our operating results were unfavorably impacted by foreign currency translation by approximately $1.8 million and $4.7 million during the three and nine months ended September 30, 2024, respectively, primarily as a result of the weakening of the U.S. dollar against the British Pound by approximately 2.7% and 2.6% for the three and nine months ended September 30, 2024 compared to the three and nine months ended September 30, 2023, respectively.

Operating expenses are explained in more detail as follows:

Salaries and Employee Benefits

The increase in salaries and employee benefits during the three months ended September 30, 2024, as compared to the three months ended September 30, 2023, was primarily due to the following reasons:

- An increase in salaries and bonus of approximately $8.9 million primarily due to an increase in overall headcount; and
- An increase in employee benefits and payroll taxes of approximately $2.8 million.

The increase in salaries and employee benefits during the nine months ended September 30, 2024, as compared to the nine months ended September 30, 2023, was primarily due to the following reasons:

- An increase in salaries and bonus of approximately $16.6 million primarily due to an increase in overall headcount; and
- An increase in employee benefits and payroll taxes of approximately $6.2 million.

Cost of Legal Collections

Cost of legal collections primarily includes contingent fees paid to our external network of attorneys and the cost of litigation. We pursue legal collections using a network of attorneys that specialize in collection matters and through our internal legal channel. Under the agreements with our contracted attorneys, we advance certain out-of-pocket court costs. Cost of legal collections does not include internal legal channel employee costs, which are included in salaries and employee benefits in our condensed consolidated statements of income.

The following tables summarize our cost of legal collections during the periods presented (*in thousands, except percentages*):

	Three Months Ended September 30,			
	2024	2023	$ Change	% Change
Court costs	$ 44,282	$ 34,720	$ 9,562	27.5 %
Legal collection fees	23,057	21,554	1,503	7.0 %
Total cost of legal collections	$ 67,339	$ 56,274	$ 11,065	19.7 %

	Nine Months Ended September 30,			
	2024	2023	$ Change	% Change
Court costs	$ 124,250	$ 97,746	$ 26,504	27.1 %
Legal collection fees	66,059	69,779	(3,720)	(5.3)%
Total cost of legal collections	$ 190,309	$ 167,525	$ 22,784	13.6 %

The increases of cost of legal collections during the three and nine months ended September 30, 2024, as compared to the three and nine months ended September 30, 2023, were primarily due to increased legal placements in this channel in the U.S. The increase in cost of legal collections during the nine months ended September 30, 2024, as compared to the nine months ended September 30, 2023, was partially offset by decreased contingent fees paid to our external network of attorneys as we grow our legal collection activities through our internal legal channel.

General and Administrative Expenses

The increase in general and administrative expense during the three months ended September 30, 2024 as compared to the three months ended September 30, 2023, was primarily due to the following reasons:

- Approximately $2.9 million of increased general and administrative expense include costs associated with our information technology.

The increase in general and administrative expense during the nine months ended September 30, 2024 as compared to the nine months ended September 30, 2023, was primarily due to the following reasons:

- An increase in information technology expenses of approximately $6.0 million; and
- The increase was partially offset by a decrease in consulting fees of approximately $1.5 million and a decrease in facilities fees of approximately $1.4 million.

Other Operating Expenses

The increase in other operating expenses during the three months ended September 30, 2024, as compared to the three months ended September 30, 2023, was primarily due to an increase in postage and printing expenses and an increase in collections bank charges and trace agencies fees of approximately $3.1 million and $0.9 million, respectively. The increase in other operating expenses during the nine months ended September 30, 2024, as compared to the nine months ended September 30, 2023, was primarily due to an increase in postage and printing expenses and an increase in collections bank charges and trace agencies fees of approximately $8.0 million and $2.4 million, respectively.

Collection Agency Commissions

Collection agency commissions are commissions paid to third-party collection agencies. Collections through the collections agencies channel are predominately in Europe and vary from period to period depending on, among other things, the number of accounts placed with an agency versus accounts collected internally. Commission rates vary depending on, among other things, the amount of time that has passed since the charge-off of the accounts placed with an agency, the asset class, and the geographic location of the receivables. Generally, freshly charged-off accounts have a lower commission rate than accounts that have been charged off for a longer period of time, and commission rates for purchased bankruptcy portfolios are lower than the commission rates for charged-off credit card accounts. Collection agency commissions decreased by approximately $0.7 million and $4.3 million during the three and nine months ended September 30, 2024 as compared to the three and nine months ended September 30, 2023, respectively. The decreases were primarily due to fewer accounts placed with external agencies and favorable commission rates received from such agencies in Europe.

Depreciation and Amortization

The decrease in depreciation and amortization expenses during the three and nine months ended September 30, 2024, as compared to three and nine months ended September 30, 2023, was primarily due to smaller depreciable and amortizable asset balances during the three and nine months ended September 30, 2024, as compared to three and nine months ended September 30, 2023. Depreciation expenses and amortization expenses decreased by approximately $1.8 million and $1.2 million during the three months ended September 30, 2024 as compared to the three months ended September 30, 2023, and by approximately $5.8 million and $3.5 million during the nine months ended September 30, 2024 as compared to the nine months ended September 30, 2023, respectively.

Interest Expense

The following tables summarize our interest expense for the periods presented (*in thousands, except percentages):*

	Three Months Ended September 30,			
	2024	2023	$ Change	% Change
Stated interest on debt obligations	$ 62,467	$ 46,692	$ 15,775	33.8 %
Amortization of debt issuance costs	3,991	3,503	488	13.9 %
Amortization of debt discount	448	363	85	23.4 %
Total interest expense	$ 66,906	$ 50,558	$ 16,348	32.3 %

	Nine Months Ended September 30,			
	2024	2023	$ Change	% Change
Stated interest on debt obligations	$ 171,668	$ 134,850	$ 36,818	27.3 %
Amortization of debt issuance costs	11,071	11,453	(382)	(3.3)%
Amortization of debt discount	1,308	1,073	235	21.9 %
Total interest expense	$ 184,047	$ 147,376	$ 36,671	24.9 %

The increase in interest expense during the three months ended September 30, 2024, as compared to the three months ended September 30, 2023, was primarily due to the following reasons:

- The effect resulting from increased average debt balance of approximately $6.0 million; and
- The effect resulting from rising interest rates of approximately $9.1 million; and
- An unfavorable impact of foreign currency translation of approximately $0.6 million driven by the weakening of the U.S. dollar against the British Pound.

The increase in interest expense during the nine months ended September 30, 2024, as compared to the nine months ended September 30, 2023, was primarily due to the following reasons:

- The effect resulting from increased average debt balance of approximately $17.7 million;
- The effect resulting from rising interest rates of approximately $17.9 million; and
- An unfavorable impact of foreign currency translation of approximately $1.2 million driven by the weakening of the U.S. dollar against the British Pound.

Other Income, net of Other Expense

Other income or expense consists primarily of foreign currency exchange gains or losses, interest income, and gains or losses recognized on certain transactions outside of our normal course of business. Other income, net, was $1.6 million and $6.3 million during the three and nine months ended September 30, 2024, respectively. Other income, net, was $5.1 million and $5.1 million during the three and nine months ended September 30, 2023, respectively. Interest income included in other income, net of other expense, was approximately $1.9 million and $5.0 million for the three and nine months ended September 30, 2024, respectively, and $1.3 million and $3.4 million for the three and nine months ended September 30, 2023, respectively.

Provision for Income Taxes

Provision for income taxes and effective tax rate are as follows for the periods presented (*$ in thousands*):

	Three Months Ended September 30,		Nine Months Ended September 30,	
	2024	2023	2024	2023
Provision for income taxes	$ 10,119	$ 10,724	$ 27,701	$ 27,162
Effective tax rate	24.8 %	35.7 %	24.3 %	29.7 %

For the three and nine months ended September 30, 2024, the differences between our effective tax rate and the federal statutory rate were primarily due to state income taxes. For the three months ended September 30, 2023 the difference between our effective tax rate and the federal statutory rate was primarily due to the recording of valuation allowances in certain foreign jurisdictions. For the nine months ended September 30, 2023, the difference between our effective tax rate and the federal statutory rate was primarily due to state income taxes, an accrual related to state tax filing positions, and other foreign adjustments.

Non-GAAP Disclosure

In addition to the financial information prepared in conformity with Generally Accepted Accounting Principles (“GAAP”), we provide historical non-GAAP financial information. Management believes that the presentation of such non-GAAP financial information is meaningful and useful in understanding the activities and business metrics of our operations. Management believes that these non-GAAP financial measures reflect an additional way of viewing aspects of our business that, when viewed with our GAAP results, provide a more complete understanding of factors and trends affecting our business.

Management believes that the presentation of these measures provides investors with greater transparency and facilitates comparison of operating results across a broad spectrum of companies with varying capital structures, compensation strategies, derivative instruments, and amortization methods, which provide a more complete understanding of our financial performance, competitive position, and prospects for the future. Readers should consider the information in addition to, but not instead of, our financial statements prepared in accordance with GAAP. This non-GAAP financial information may be determined or calculated differently by other companies, limiting the usefulness of these measures for comparative purposes.

Adjusted EBITDA. Management utilizes adjusted EBITDA (defined as net income before interest income and expense, taxes, depreciation and amortization, stock-based compensation expenses, acquisition, integration and restructuring related expenses, and other charges or gains that are not indicative of ongoing operations), in the evaluation of our operating performance. Adjusted EBITDA for the periods presented is as follows *(in thousands):*

	Three Months Ended September 30, 2024	Three Months Ended September 30, 2023	Nine Months Ended September 30, 2024	Nine Months Ended September 30, 2023
GAAP net income, as reported	$ 30,643	$ 19,339	$ 86,063	$ 64,270
Adjustments:				
Interest expense	66,906	50,558	184,047	147,376
Interest income	(1,909)	(1,315)	(5,037)	(3,382)
Provision for income taxes	10,119	10,724	27,701	27,162
Depreciation and amortization	8,158	11,196	23,467	32,768
Stock-based compensation expense	3,737	3,092	11,731	11,017
Net loss (gain) on derivative instruments[1]	7	(3,512)	(267)	(3,512)
Acquisition, integration and restructuring related expenses[2]	162	594	4,364	6,574
Adjusted EBITDA	$ 117,823	$ 90,676	$ 332,069	$ 282,273
Collections applied to principal balance[3]	$ 223,292	$ 188,872	$ 666,766	$ 562,511

(1) Amount represents gain or loss recognized on derivative instruments that are not designated as hedging instruments or gain or loss recognized on derivative instruments upon dedesignation of hedge relationships. We adjust for this amount because we believe the gain or loss on derivative contracts is not indicative of ongoing operations.

(2) Amount represents acquisition, integration and restructuring related expenses. We adjust for this amount because we believe these expenses are not indicative of ongoing operations; therefore, adjusting for these expenses enhances comparability to prior periods, anticipated future periods, and our competitors' results.

(3) Collections applied to principal balance is calculated in the table below:

	Three Months Ended September 30, 2024	Three Months Ended September 30, 2023	Nine Months Ended September 30, 2024	Nine Months Ended September 30, 2023
Collections applied to investment in receivable portfolios, net	$ 222,149	$ 162,652	$ 641,982	$ 504,672
Changes in recoveries	(12,675)	17,067	(6,020)	30,054
Other proceeds applied to basis	13,818	9,153	30,804	27,785
Collections applied to principal balance	$ 223,292	$ 188,872	$ 666,766	$ 562,511

Supplemental Performance Data

The tables included in this supplemental performance data section include detail for purchases, collections and ERC by year of purchase.

Our collection expectations are based on account characteristics and economic variables. Additional adjustments are made to account for qualitative factors that may affect the payment behavior of our consumers and servicing related adjustments to ensure our collection expectations are aligned with our operations. We continue to refine our process of forecasting collections both domestically and internationally with a focus on operational enhancements. Our collection expectations vary between types of portfolio and geographic location. As a result, past performance of pools in certain geographic locations or of certain types of portfolio are not necessarily a suitable indicator of future results in other locations or for other types of portfolio.

The supplemental performance data presented in this section is impacted by foreign currency translation, which represents the effect of translating financial results where the functional currency of our foreign subsidiary is different than our U.S. dollar reporting currency. For example, the strengthening of the U.S. dollar relative to other foreign currencies has an unfavorable reporting impact on our international purchases, collections, and ERC, and the weakening of the U.S. dollar relative to other foreign currencies has a favorable impact on our international purchases, collections, and ERC.

We utilize proprietary forecasting models to continuously evaluate the economic life of each pool.

Cumulative Collections Money Multiple - Cumulative Collections from Purchased Receivables to Purchase Price Multiple

The following table summarizes our receivable purchases, related gross collections, and cumulative collections money multiples *(in thousands, except multiples)*:

Year of Purchase	Purchase Price[(1)]	Cumulative Collections through September 30, 2024												
		<2015	2015	2016	2017	2018	2019	2020	2021	2022	2023	2024	Total[(2)]	CCMM[(3)]
United States:														
<2015	$ 3,762,057	$ 7,258,767	$ 1,076,324	$ 739,743	$ 519,613	$ 372,705	$ 290,351	$ 216,962	$ 186,927	$ 140,814	$ 112,180	$ 67,436	$ 10,981,822	2.9
2015	499,034	—	105,610	231,102	186,391	125,673	85,042	64,133	42,774	25,655	19,518	12,254	898,152	1.8
2016	552,970	—	—	110,875	283,035	234,690	159,279	116,452	87,717	51,650	35,130	21,643	1,100,471	2.0
2017	527,444	—	—	—	111,902	315,853	255,048	193,328	144,243	85,348	57,985	30,891	1,194,598	2.3
2018	629,214	—	—	—	—	175,042	351,696	308,302	228,919	144,566	89,548	50,210	1,348,283	2.1
2019	675,139	—	—	—	—	—	174,693	416,315	400,250	256,444	164,106	87,945	1,499,753	2.2
2020	537,732	—	—	—	—	—	—	213,450	430,514	311,573	194,522	100,826	1,250,885	2.3
2021	403,735	—	—	—	—	—	—	—	120,354	240,605	188,895	104,611	654,465	1.6
2022	549,745	—	—	—	—	—	—	—	—	98,277	268,516	199,446	566,239	1.0
2023	807,874	—	—	—	—	—	—	—	—	—	184,182	362,724	546,906	0.7
2024	701,121	—	—	—	—	—	—	—	—	—	—	129,823	129,823	0.2
Subtotal	9,646,065	7,258,767	1,181,934	1,081,720	1,100,941	1,223,963	1,316,109	1,528,942	1,641,698	1,354,932	1,314,582	1,167,809	20,171,397	2.1
Europe:														
<2015	1,242,208	519,115	410,256	322,275	284,799	261,696	218,565	177,458	178,076	134,094	112,284	79,185	2,697,803	2.2
2015	419,941	—	65,870	127,084	103,823	88,065	72,277	55,261	57,817	42,660	36,249	25,720	674,826	1.6
2016	258,218	—	—	44,641	97,587	83,107	63,198	51,609	51,017	40,214	35,278	22,994	489,645	1.9
2017	461,571	—	—	—	68,111	152,926	118,794	87,549	86,107	61,762	48,763	30,747	654,759	1.4
2018	432,258	—	—	—	—	49,383	118,266	78,846	80,629	61,691	49,675	32,407	470,897	1.1
2019	273,354	—	—	—	—	—	44,118	80,502	88,448	63,607	54,544	36,012	367,231	1.3
2020	116,227	—	—	—	—	—	—	22,721	59,803	45,757	37,363	24,257	189,901	1.6
2021	255,788	—	—	—	—	—	—	—	43,082	66,529	58,515	40,075	208,201	0.8
2022	244,508	—	—	—	—	—	—	—	—	36,957	70,385	49,632	156,974	0.6
2023	259,255	—	—	—	—	—	—	—	—	—	40,975	68,229	109,204	0.4
2024	153,374	—	—	—	—	—	—	—	—	—	—	28,461	28,461	0.2
Subtotal	4,116,702	519,115	476,126	494,000	554,320	635,177	635,218	553,946	644,979	553,271	544,031	437,719	6,047,902	1.5
Other geographies[(4)]:														
All vintages	340,283	40,293	42,665	109,884	112,383	108,480	75,601	28,960	20,682	3,334	3,954	2,355	548,591	1.6
Subtotal	340,283	40,293	42,665	109,884	112,383	108,480	75,601	28,960	20,682	3,334	3,954	2,355	548,591	1.6
Total	$14,103,050	$ 7,818,175	$ 1,700,725	$ 1,685,604	$ 1,767,644	$ 1,967,620	$ 2,026,928	$ 2,111,848	$ 2,307,359	$ 1,911,537	$ 1,862,567	$ 1,607,883	$26,767,890	1.9

(1) Adjusted for Put-Backs and Recalls. Put-Backs ("Put-Backs") and recalls ("Recalls") represent ineligible accounts that are returned by us or recalled by the seller pursuant to specific guidelines as set forth in the respective purchase agreement.

(2) Cumulative collections from inception through September 30, 2024, excluding collections on behalf of others.

(3) Cumulative Collections Money Multiple ("CCMM") through September 30, 2024 refers to cumulative collections as a multiple of purchase price.

(4) Annual pool groups for other geographies have been aggregated for disclosure purposes.

Purchase Price Multiple - Total Estimated Collections from Purchased Receivables to Purchase Price Multiple

The following table summarizes our purchases, resulting historical gross collections, estimated remaining gross collections from purchased receivables, and purchase price multiple *(in thousands, except multiples)*:

	Purchase Price[(1)]	Historical Collections[(2)]	Estimated Remaining Collections	Total Estimated Gross Collections	Purchase Price Multiple[(3)]
United States:					
<2015[(4)]	$ 3,762,057	$ 10,981,822	$ 189,210	$ 11,171,032	3.0
2015	499,034	898,152	33,940	932,092	1.9
2016	552,970	1,100,471	60,014	1,160,485	2.1
2017	527,444	1,194,598	90,823	1,285,421	2.4
2018	629,214	1,348,283	144,961	1,493,244	2.4
2019	675,139	1,499,753	259,584	1,759,337	2.6
2020	537,732	1,250,885	301,194	1,552,079	2.9
2021	403,735	654,465	295,993	950,458	2.4
2022	549,745	566,239	565,286	1,131,525	2.1
2023	807,874	546,906	1,355,471	1,902,377	2.4
2024	701,121	129,823	1,506,417	1,636,240	2.3
Subtotal	9,646,065	20,171,397	4,802,893	24,974,290	2.6
Europe:					
<2015[(4)]	1,242,208	2,697,803	898,510	3,596,313	2.9
2015[(4)]	419,941	674,826	249,529	924,355	2.2
2016	258,218	489,645	193,724	683,369	2.6
2017	461,571	654,759	257,876	912,635	2.0
2018	432,258	470,897	294,891	765,788	1.8
2019	273,354	367,231	275,856	643,087	2.4
2020	116,227	189,901	169,723	359,624	3.1
2021	255,788	208,201	337,982	546,183	2.1
2022	244,508	156,974	346,132	503,106	2.1
2023	259,255	109,204	392,651	501,855	1.9
2024	153,374	28,461	317,749	346,210	2.3
Subtotal	4,116,702	6,047,902	3,734,623	9,782,525	2.4
Other geographies[(5)]:					
All vintages	340,283	548,591	33,075	581,666	1.7
Subtotal	340,283	548,591	33,075	581,666	1.7
Total	$ 14,103,050	$ 26,767,890	$ 8,570,591	$ 35,338,481	2.5

(1) Purchase price refers to the cash paid to a seller to acquire a portfolio less Put-backs, Recalls, and other adjustments. Put-Backs and Recalls represent ineligible accounts that are returned by us or recalled by the seller pursuant to specific guidelines as set forth in the respective purchase agreement.

(2) Cumulative collections from inception through September 30, 2024, excluding collections on behalf of others.

(3) Purchase Price Multiple represents total estimated gross collections divided by the purchase price.

(4) Includes portfolios acquired in connection with certain business combinations.

(5) Annual pool groups for other geographies have been aggregated for disclosure purposes.

Estimated Remaining Gross Collections by Year of Purchase

The following table summarizes our estimated remaining gross collections from purchased receivable portfolios and estimated future cash flows from real estate-owned assets *(in thousands)*:

	Estimated Remaining Gross Collections by Year of Purchase[1]										
	2024[3]	2025	2026	2027	2028	2029	2030	2031	2032	>2032	Total[2]
United States:											
<2015[4]	$ 18,489	$ 59,018	$ 39,197	$ 26,518	$ 17,955	$ 11,824	$ 7,582	$ 4,597	$ 2,623	$ 1,407	$ 189,210
2015	3,507	10,708	6,434	4,107	2,895	2,043	1,444	1,024	727	1,051	33,940
2016	6,103	19,224	11,435	7,097	4,990	3,515	2,481	1,754	1,244	2,171	60,014
2017	8,559	26,844	17,950	11,461	7,886	5,560	3,930	2,786	1,980	3,867	90,823
2018	13,068	41,446	28,887	19,501	12,869	8,860	6,255	4,429	3,146	6,500	144,961
2019	24,196	75,439	51,099	34,584	23,530	15,622	10,805	7,611	5,375	11,323	259,584
2020	26,986	85,909	60,147	40,788	27,821	18,927	12,644	8,799	6,206	12,967	301,194
2021	26,660	83,845	59,401	39,528	26,912	18,603	12,845	8,783	6,114	13,302	295,993
2022	55,559	167,755	106,768	73,089	49,315	34,393	24,376	17,385	12,171	24,475	565,286
2023	104,315	396,823	275,893	179,070	124,500	85,528	59,727	41,584	29,094	58,937	1,355,471
2024	87,695	386,576	347,532	212,158	141,983	100,801	70,854	50,154	35,033	73,631	1,506,417
Subtotal	375,137	1,353,587	1,004,743	647,901	440,656	305,676	212,943	148,906	103,713	209,631	4,802,893
Europe:											
<2015[4]	26,965	101,550	92,592	84,376	78,181	72,088	66,214	60,034	55,022	261,488	898,510
2015[4]	8,214	30,587	28,176	25,277	22,428	20,423	18,221	16,342	14,712	65,149	249,529
2016	7,706	26,381	23,691	21,162	18,585	16,282	13,992	12,202	10,245	43,478	193,724
2017	10,312	36,461	31,724	28,720	23,974	20,894	18,109	15,771	13,517	58,394	257,876
2018	10,593	40,138	35,556	31,710	27,503	24,720	21,357	18,679	16,530	68,105	294,891
2019	11,971	42,359	35,228	29,306	25,129	21,876	18,678	16,004	14,030	61,275	275,856
2020	7,834	28,720	25,353	19,952	15,162	12,036	10,431	8,633	7,427	34,175	169,723
2021	14,260	53,339	46,782	40,849	34,843	28,244	22,389	18,963	16,207	62,106	337,982
2022	16,361	59,563	49,722	42,719	34,935	28,460	22,986	18,366	15,412	57,608	346,132
2023	20,728	71,601	59,344	49,034	40,504	32,381	25,629	20,771	16,925	55,734	392,651
2024	15,296	60,219	51,621	40,540	32,179	25,360	19,841	15,676	12,766	44,251	317,749
Subtotal	150,240	550,918	479,789	413,645	353,423	302,764	257,847	221,441	192,793	811,763	3,734,623
Other geographies[5]:											
All vintages	1,325	5,156	4,285	3,720	3,239	2,923	2,617	2,304	1,948	5,558	33,075
Subtotal	1,325	5,156	4,285	3,720	3,239	2,923	2,617	2,304	1,948	5,558	33,075
Portfolio ERC	526,702	1,909,661	1,488,817	1,065,266	797,318	611,363	473,407	372,651	298,454	1,026,952	8,570,591
REO ERC[6]	8,326	30,016	27,954	9,189	2,749	61	—	—	—	—	78,295
Total ERC	$ 535,028	$ 1,939,677	$ 1,516,771	$ 1,074,455	$ 800,067	$ 611,424	$ 473,407	$ 372,651	$ 298,454	$ 1,026,952	$ 8,648,886

(1) As of September 30, 2024, ERC for Zero Basis Portfolios include approximately $44.1 million for purchased consumer and bankruptcy receivables in the United States. ERC for Zero Basis Portfolios in Europe and other geographies was immaterial. ERC also includes approximately $33.1 million from cost recovery portfolios, primarily in other geographies.

(2) Represents the expected remaining gross cash collections over a 180-month period. As of September 30, 2024, ERC for 84-month and 120-month periods were:

	84-Month ERC	120-Month ERC
United States	$ 4,457,135	$ 4,704,272
Europe	2,676,722	3,205,304
Other geographies	25,038	30,090
Portfolio ERC	7,158,895	7,939,666
REO ERC	78,295	78,295
Total ERC	$ 7,237,190	$ 8,017,961

(3) Amount for 2024 consists of three months data from October 1, 2024 to December 31, 2024.

(4) Includes portfolios acquired in connection with certain business combinations.

(5) Annual pool groups for other geographies have been aggregated for disclosure purposes.

(6) Real estate-owned ("REO") assets ERC includes approximately $77.7 million and $0.6 million of estimated future cash flows for Europe and Other Geographies, respectively.

Estimated Future Collections Applied to Investment in Receivable Portfolios

As of September 30, 2024, we had $3.7 billion in investment in receivable portfolios. The estimated future collections applied to the investment in receivable portfolios net balance is as follows *(in thousands):*

Years Ending December 31,	United States	Europe	Other Geographies	Total
2024[1]	$ 142,237	$ 56,880	$ 1,057	$ 200,174
2025	589,111	209,149	4,123	802,383
2026	484,016	185,080	3,413	672,509
2027	296,941	160,074	2,958	459,973
2028	197,928	135,428	2,564	335,920
2029	136,649	115,134	2,284	254,067
2030	95,317	96,302	2,032	193,651
2031	67,383	81,727	769	149,879
2032	47,454	72,121	—	119,575
2033	33,596	66,046	—	99,642
2034	23,923	61,387	—	85,310
2035	17,770	60,086	—	77,856
2036	13,796	59,317	—	73,113
2037	10,564	60,299	—	70,863
2038	6,615	65,219	—	71,834
2039	2,235	50,276	—	52,511
Total	$ 2,165,535	$ 1,534,525	$ 19,200	$ 3,719,260

(1) Amount for 2024 consists of three months data from October 1, 2024 to December 31, 2024.

Liquidity and Capital Resources

Liquidity

The following table summarizes our cash flow activities for the periods presented *(in thousands)*:

	Nine Months Ended September 30,	
	2024	2023
	(Unaudited)	
Net cash provided by operating activities	$ 132,624	$ 116,211
Net cash used in investing activities	(175,705)	(270,726)
Net cash provided by financing activities	130,487	158,872

Operating Cash Flows

Cash flows from operating activities represent the cash receipts and disbursements related to all of our activities other than investing and financing activities.

Net cash provided by operating activities was $132.6 million and $116.2 million during the nine months ended September 30, 2024 and 2023, respectively. Operating cash flows are derived by adjusting net income for non-cash operating items such as depreciation and amortization, changes in recoveries, stock-based compensation charges, and changes in operating assets and liabilities which reflect timing differences between the receipt and payment of cash associated with transactions and when they are recognized in results of operations. Adjusting for the changes in recoveries resulted in a decrease in operating cash flows by $6.0 million during the nine months ended September 30, 2024 and an increase in operating cash flows by $30.1 million during the nine months ended September 30, 2023. Refer to "Note 5: Investment in Receivable Portfolios, Net" in the notes to our consolidated financial statements for discussion relating to changes in recoveries.

Investing Cash Flows

Net cash used in investing activities was $175.7 million and $270.7 million during the nine months ended September 30, 2024 and 2023, respectively. Cash provided by or used in investing activities is primarily affected by receivable portfolio purchases offset by collection proceeds applied to the principal of our receivable portfolios. Receivable portfolio purchases, net of put-backs, were $844.9 million and $772.1 million during the nine months ended September 30, 2024 and 2023, respectively. Collection proceeds applied to the investment in receivable portfolios, were $642.0 million and $504.7 million during the nine months ended September 30, 2024 and 2023, respectively. Refer to Purchases and Collections within "Item 2: Management's Discussion and Analysis of Financial Condition and Results of Operations" for discussion relating to purchases and collections.

Financing Cash Flows

Net cash provided by financing activities was $130.5 million and $158.9 million during the nine months ended September 30, 2024 and 2023, respectively. Financing cash flows are generally affected by borrowings under our credit facilities and proceeds from various debt offerings, offset by repayments of amounts outstanding under our credit facilities and repayments of various notes. Borrowings under our credit facilities were $458.8 million and $630.1 million during the nine months ended September 30, 2024 and 2023, respectively. Repayments of amounts outstanding under our credit facilities were $1,292.6 million and $446.7 million during the nine months ended September 30, 2024 and 2023, respectively. During the nine months ended September 30, 2024, we issued $1.0 billion in senior secured notes (of which $500.0 million matures in 2029 and $500.0 million matures in 2030). We used a portion of the proceeds from the senior secured notes issuance to repay drawings under our Global Senior Facility. During the nine months ended September 30, 2023, we issued $230.0 million 4.00% convertible senior notes that mature in 2029, and used $212.5 million in cash to repurchase and settle our exchangeable senior notes due 2023.

Capital Resources

Our primary sources of capital are cash collections from our investment in receivable portfolios, bank borrowings, debt offerings, and equity offerings. Depending on the capital markets, we consider additional financings to fund our operations and any potential acquisitions. From time to time, we may repurchase outstanding debt or equity and/or restructure or refinance debt obligations. Our primary cash requirements include funding the purchase of receivable portfolios, operating expenses, the payment of interest and principal on borrowings, the payment of income taxes, funding any entity acquisitions and share repurchases.

We are in material compliance with all covenants under our financing arrangements. See "Note 7: Borrowings" in the notes to our condensed consolidated financial statements for a further discussion of our debt. Available capacity under our Global Senior Facility, was $1,196.0 million as of September 30, 2024. In October 2024, the Company redeemed the 2025 Notes at par, which was funded in part by a utilization of the Global Senior Facility of approximately $314.3 million. The Global Senior Facility was subsequently upsized by $92.0 million from $1,203.0 million to $1,295.0 million in October 2024.

In March 2024, we issued $500.0 million in aggregate principal amount of 9.250% Senior Secured Notes due 2029 at an issue price of 100.000% through a private placement offering. Additionally, in May 2024, we issued $500.0 million in aggregate principal amount of 8.500% Senior Secured Notes due 2030 at an issue price of 100.000% through a separate private placement offering.

Our Board of Directors has approved a $300.0 million share repurchase program. Repurchases under this program are expected to be made from cash on hand and/or a drawing from our Global Senior Facility and may be made from time to time, subject to market conditions and other factors, in the open market, through private transactions, block transactions, or other methods as determined by our management and Board of Directors, and in accordance with market conditions, other corporate considerations, and applicable regulatory requirements. The program does not obligate us to acquire any particular amount of common stock, and it may be modified or suspended at our discretion. During the three and nine months ended September 30, 2024 and 2023, the Company did not make any repurchases under the share repurchase program. Our practice is to retire the shares repurchased. As of September 30, 2024, authorization for $91.9 million of share repurchases remained under the share repurchase program.

Our cash and cash equivalents as of September 30, 2024, consisted of $40.9 million held by U.S.-based entities and $206.5 million held by foreign entities. Most of our cash and cash equivalents held by foreign entities is indefinitely reinvested and may be subject to material tax effects if repatriated. However, we believe that our sources of cash and liquidity are sufficient to meet our business needs in the United States and do not expect that we will need to repatriate the funds.

Included in cash and cash equivalents is cash that was collected on behalf of, and remains payable to, third-party clients. The balance of cash held for clients was $23.4 million as of September 30, 2024.

Cash from operations could also be affected by various risks and uncertainties, including, but not limited to, timing of cash collections from our consumers, and other risks detailed in our Risk Factors. However, we believe that we have sufficient liquidity to fund our operations for at least the next twelve months, given our expectation of continued positive cash flows from operations, our cash and cash equivalents, our access to capital markets, and availability under our credit facilities. Our future cash needs will depend on our acquisitions of portfolios and businesses.

Critical Accounting Estimates

Our condensed consolidated financial statements are prepared in accordance with U.S. GAAP. The preparation of these condensed consolidated financial statements requires us to make estimates and assumptions that affect the reported amounts of assets, liabilities, revenue, costs and expenses, and related disclosures. On an ongoing basis, we evaluate our estimates and assumptions based on historical experience and on various other assumptions that we believe are reasonable under the circumstances. Our actual results could differ from these estimates under different assumptions or conditions. Refer to “Critical Accounting Estimates” contained in Part II, Item 7 of our Annual Report on Form 10-K for the year ended December 31, 2023, for a complete discussion of our critical accounting estimates. Other than the ongoing reassessment of expected future recoveries of our investment in receivable portfolios during each reporting period under our CECL accounting policy as discussed in “Note 5: Investment in Receivable Portfolios, Net” to our condensed consolidated financial statements, there have been no material changes to our critical accounting policies and estimates since our Annual Report on Form 10-K for the year ended December 31, 2023.

Item 3 – Quantitative and Qualitative Disclosures About Market Risk

Foreign Currency Exchange Rates. As of September 30, 2024, there had not been a material change in any of the foreign currency risk information disclosed in Item 7A, "Quantitative and Qualitative Disclosures About Market Risk," of our Annual Report on Form 10-K for the fiscal year ended December 31, 2023.

Interest Rates. As of September 30, 2024, there had not been a material change in the interest rate risk information disclosed in Item 7A, "Quantitative and Qualitative Disclosures About Market Risk," of our Annual Report on Form 10-K for the fiscal year ended December 31, 2023.

Item 4 – Controls and Procedures

Attached as exhibits to this Form 10-Q are the certifications required by Rule 13a-14 of the Securities Exchange Act of 1934, as amended. This section includes information concerning the controls and controls evaluation referred to in the certifications.

Evaluation of Disclosure Controls and Procedures

We maintain disclosure controls and procedures that are designed to ensure that information required to be disclosed in our periodic reports filed or submitted under the Securities Exchange Act of 1934, as amended (the "Exchange Act"), is recorded, processed, summarized and reported within the time periods specified in the rules and forms of the Securities and Exchange Commission (the "SEC") and that such information is accumulated and communicated to our management, including our principal executive officer and principal financial officer, as appropriate, to allow timely decisions regarding required disclosure. In designing and evaluating the disclosure controls and procedures, our management recognizes that any controls and procedures, no matter how well designed and operated, can provide only reasonable assurance of achieving the desired control objectives and accordingly, management is required to apply its judgment in evaluating the cost-benefit relationship of possible controls and procedures.

Based on their most recent evaluation, as of the end of the period covered by this Quarterly Report on Form 10-Q, our Chief Executive Officer and Chief Financial Officer have concluded our disclosure controls and procedures, as defined in Rules 13a-15(e) and 15d-15(e) of the Exchange Act are effective at the reasonable assurance level.

Changes in Internal Control over Financial Reporting

There were no changes in our internal control over financial reporting that occurred during the quarter ended September 30, 2024 that have materially affected, or are reasonably likely to materially affect, our internal control over financial reporting.

PART II – OTHER INFORMATION

Item 1 – Legal Proceedings

Information with respect to this item may be found in “Note 11: Commitments and Contingencies,” to the condensed consolidated financial statements.

Item 1A – Risk Factors

There is no material change in the information reported under “Part I-Item 1A-Risk Factors” in our Annual Report on Form 10-K for the fiscal year ended December 31, 2023.

Item 2 - Unregistered Sales of Equity Securities and Use of Proceeds

None.

Item 5 - Other Information

On August 28, 2024, Laura Olle, a member of the Company's board of directors, adopted a trading plan intended to satisfy the affirmative defense of Rule 10b5-1(c) to sell up to 1,340 shares of Encore Capital Group, Inc. common stock between November 27, 2024, and February 27, 2025, subject to certain conditions.

Item 6 – Exhibits

Number	Description
3.1.1	Restated Certificate of Incorporation (incorporated by reference to Exhibit 3.1 to Amendment No. 2 to the Company’s Registration Statement on Form S-1/A filed on June 14, 1999, File No. 333-77483)
3.1.2	Certificate of Amendment to the Certificate of Incorporation (incorporated by reference to Exhibit 3.1 to the Company’s Current Report on Form 8-K filed on April 4, 2002, File No. 000-26489)
3.1.3	Second Certificate of Amendment to the Certificate of Incorporation (incorporated by reference to Exhibit 3.1.3 to the Company’s Quarterly Report on Form 10-Q filed on August 7, 2019)
3.2	Amended and Restated Bylaws, as amended through December 13, 2022 (incorporated by reference to Exhibit 3.1 to the Company’s Current Report on Form 8-K filed on December 16, 2022)
10.1	Amended and Restated Senior Facilities Agreement, dated October 17, 2024, by and among Encore Capital Group, Inc., the several guarantors, banks and other financial institutions and lenders from time to time party thereto and Truist Bank as Agent and Security Agent (incorporated by reference to Exhibit 10.1 to the Company’s Current Report on Form 8-K filed on October 23, 2024)
31.1	Certification of the Principal Executive Officer pursuant to Rules 13a-14(a) and 15d-14(a) under the Securities Exchange Act of 1934, as adopted pursuant to Section 302 of the Sarbanes-Oxley Act of 2002 (filed herewith)
31.2	Certification of the Principal Financial Officer pursuant to Rules 13a-14(a) and 15d-14(a) under the Securities Exchange Act of 1934, as adopted pursuant to Section 302 of the Sarbanes-Oxley Act of 2002 (filed herewith)
32.1	Certifications of Chief Executive Officer and Chief Financial Officer pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002 (furnished herewith)
101.INS	Inline XBRL Instance Document - The instance document does not appear in the interactive data file because XBRL tags are embedded within the inline XBRL document. (filed herewith)
101.SCH	Inline XBRL Taxonomy Extension Schema Document (filed herewith)
101.CAL	Inline XBRL Taxonomy Extension Calculation Linkbase Document (filed herewith)
101.DEF	Inline XBRL Taxonomy Extension Definition Linkbase Document (filed herewith)
101.LAB	Inline XBRL Taxonomy Extension Label Linkbase Document (filed herewith)
101.PRE	Inline XBRL Taxonomy Extension Presentation Linkbase Document (filed herewith)
104	Cover Page Interactive Data File (formatted as Inline XBRL and contained in Exhibit 101

In accordance with Item 601(b)(4)(iii)(A) of Regulation S-K, copies of certain instruments defining the rights of holders of long-term debt of the company are not filed herewith. Pursuant to this regulation, we hereby agree to furnish a copy of any such instrument to the SEC upon request.

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

ENCORE CAPITAL GROUP, INC.

By: /s/ Jonathan C. Clark
Jonathan C. Clark
Executive Vice President,
Chief Financial Officer and Treasurer
(Principal Financial and Accounting Officer)

Date: November 6, 2024

Exhibit 31.1

CERTIFICATION OF PRINCIPAL EXECUTIVE OFFICER

I, Ashish Masih, certify that:

1. I have reviewed this Quarterly Report on Form 10-Q of Encore Capital Group, Inc.;

2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;

3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;

4. The registrant's other certifying officer(s) and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:

   a. Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;

   b. Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;

   c. Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and

   d. Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and

5. The registrant's other certifying officer(s) and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):

   a. All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and

   b. Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

By: /s/ Ashish Masih

Ashish Masih
President and Chief Executive Officer

Date: November 6, 2024

Exhibit 31.2

CERTIFICATION OF PRINCIPAL FINANCIAL OFFICER

I, Jonathan C. Clark, certify that:

1. I have reviewed this Quarterly Report on Form 10-Q of Encore Capital Group, Inc.;

2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;

3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;

4. The registrant's other certifying officer(s) and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:

    a. Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;

    b. Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;

    c. Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and

    d. Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and

5. The registrant's other certifying officer(s) and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):

    a. All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and

    b. Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

By: /S/ JONATHAN C. CLARK

Jonathan C. Clark
Executive Vice President, Chief Financial Officer and Treasurer

Date: November 6, 2024

Exhibit 32.1

ENCORE CAPITAL GROUP, INC.

CERTIFICATION OF CHIEF EXECUTIVE OFFICER AND CHIEF FINANCIAL OFFICER PURSUANT TO 18 U.S.C. SECTION 1350, AS ADOPTED PURSUANT TO SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002

In connection with the Quarterly Report of Encore Capital Group, Inc. (the “Company”) on Form 10-Q for the period ended September 30, 2024 as filed with the Securities and Exchange Commission on the date hereof (the “Report”), each of the undersigned certifies, pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, that to the best of his knowledge:

(1) The Report fully complies with the requirements of section 13(a) or 15(d) of the Securities Exchange Act of 1934, as amended; and
(2) The information contained in the Report fairly presents, in all material respects, the consolidated financial condition and results of operations of the Company.

/s/ Ashish Masih

Ashish Masih
President and Chief Executive Officer

November 6, 2024

/s/ Jonathan C. Clark

Jonathan C. Clark
Executive Vice President,
Chief Financial Officer and Treasurer

November 6, 2024

This certification accompanies the above described Report and is being furnished pursuant to Section 906 of the Sarbanes-Oxley Act of 2002 and shall not be deemed filed as part of the Report.