

UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION  
WASHINGTON, DC 20549

FORM 8-K

CURRENT REPORT  
Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934

August 2, 2023  
Date of report (Date of earliest event reported)

**ENCORE CAPITAL GROUP, INC.**

Delaware  
(State or other jurisdiction of incorporation)

(Exact name of registrant as specified in its charter)  
000-26489  
(Commission File Number)

48-1090909  
(IRS Employer Identification No.)

350 Camino de la Reina, Suite 100  
San Diego, California 92108  
(Address of principal executive offices)(Zip Code)

(877) 445-4581  
(Registrant's telephone number, including area code)

Not applicable  
(Former name or former address, if changed since last report.)

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions:

- Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)
- Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)
- Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))
- Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))

Securities registered pursuant to Section 12(b) of the Act:

| Title of each class                      | Trading Symbol(s) | Name of each exchange on which registered |
|--|-------------------|---|
| Common Stock, \$0.01 Par Value Per Share | ECPG              | The NASDAQ Stock Market LLC               |

Indicate by check mark whether the registrant is an emerging growth company as defined in Rule 405 of the Securities Act of 1933 (§230.405 of this chapter) or Rule 12b-2 of the Securities Exchange Act of 1934 (§240.12b-2 of this chapter).

Emerging growth company

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

**Item 7.01. Regulation FD Disclosure.**

On August 2, 2023, Encore Capital Group, Inc. posted a slide presentation on its website. A copy of the slide presentation is furnished as Exhibit 99.1 to this Current Report on Form 8-K and is incorporated by reference herein.

The information in Item 7.01 of this Current Report on Form 8-K, including the information contained in Exhibit 99.1, is being furnished to the Securities and Exchange Commission pursuant to Item 7.01, and shall not be deemed to be "filed" for the purposes of Section 18 of the Securities Exchange Act of 1934, as amended (the "Exchange Act"), or otherwise subject to the liabilities of that section, and shall not be deemed to be incorporated by reference into any filing under the Securities Act of 1933, as amended, or the Exchange Act, except as shall be expressly set forth by a specific reference in such filing.

**Item 9.01. Financial Statements and Exhibits.**

| <u>Exhibit Number</u> | <u>Description</u>  |
|-----------------------|---|
| <a href="#">99.1</a>  | Slide presentation of Encore Capital Group, Inc. dated August 2, 2023       |
| 104                   | Cover Page Interactive Data File (embedded within the Inline XBRL document) |

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**SIGNATURE**

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

ENCORE CAPITAL GROUP, INC.

Date: August 2, 2023

/s/ Jonathan C. Clark

Jonathan C. Clark

Executive Vice President, Chief Financial Officer and Treasurer

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**EXHIBIT INDEX**

**Exhibit Number**

**Description**

[99.1](#)  
104

Slide presentation of Encore Capital Group, Inc. dated August 2, 2023  
Cover Page Interactive Data File (embedded within the Inline XBRL document)

# Second Quarter 2023 Investor Presentation

Encore Capital Group, Inc.

August 2, 2023

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## Legal Disclaimers

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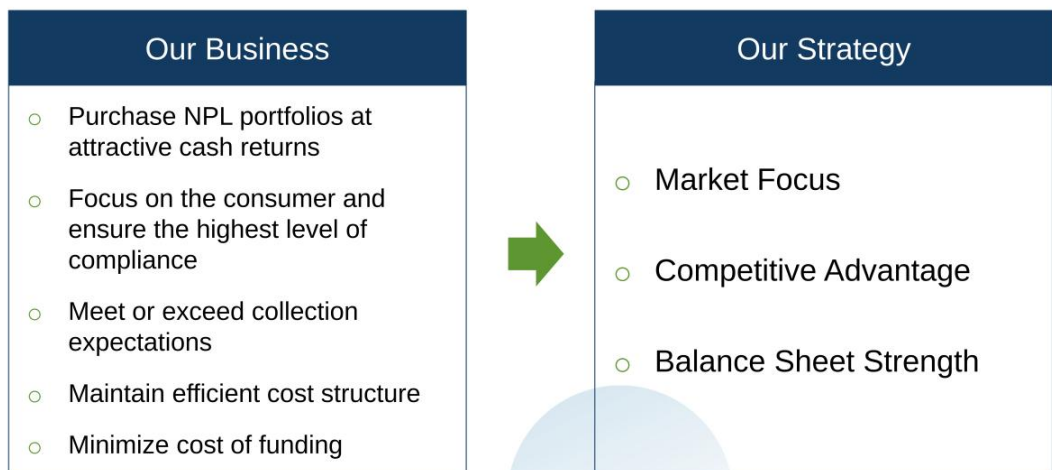
The statements in this presentation that are not historical facts, including, most importantly, those statements preceded by, or that include, the words “will,” “may,” “believe,” “projects,” “expects,” “anticipates” or the negation thereof, or similar expressions, constitute “forward-looking statements” within the meaning of the Private Securities Litigation Reform Act of 1995 (the “Reform Act”). These statements may include, but are not limited to, statements regarding our future operating results (including portfolio purchase volumes), supply, portfolio pricing, returns, run rates, tax rates, leverage, interest expense, the consumer credit cycle and the impacts of inflation, interest rates and other macroeconomic factors. For all “forward-looking statements,” the Company claims the protection of the safe harbor for forward-looking statements contained in the Reform Act. Such forward-looking statements involve risks, uncertainties and other factors which may cause actual results, performance or achievements of the Company and its subsidiaries to be materially different from any future results, performance or achievements expressed or implied by such forward-looking statements. These risks, uncertainties and other factors are discussed in the reports filed by the Company with the Securities and Exchange Commission, including its most recent reports on Form 10-K and Form 10-Q, as they may be amended from time to time. The Company disclaims any intent or obligation to update these forward-looking statements.

## Q2 2023 Highlights

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- Q2 performance reflected normalized consumer behavior and a stable collections environment in our key markets
- Growth in U.S. portfolio supply continues, leading to MCM portfolio purchases in Q2 matching Q1's record of \$213M at strong returns
- Quarterly cash generation<sup>1</sup> grew sequentially
- Earnings comparisons to Q2 2022 are challenging due to the positive impact of collections overperformance and ERC forecast increases in the U.S. in that quarter

## Our Business and Our Strategy





## Credit card lending in the U.S. continues to grow

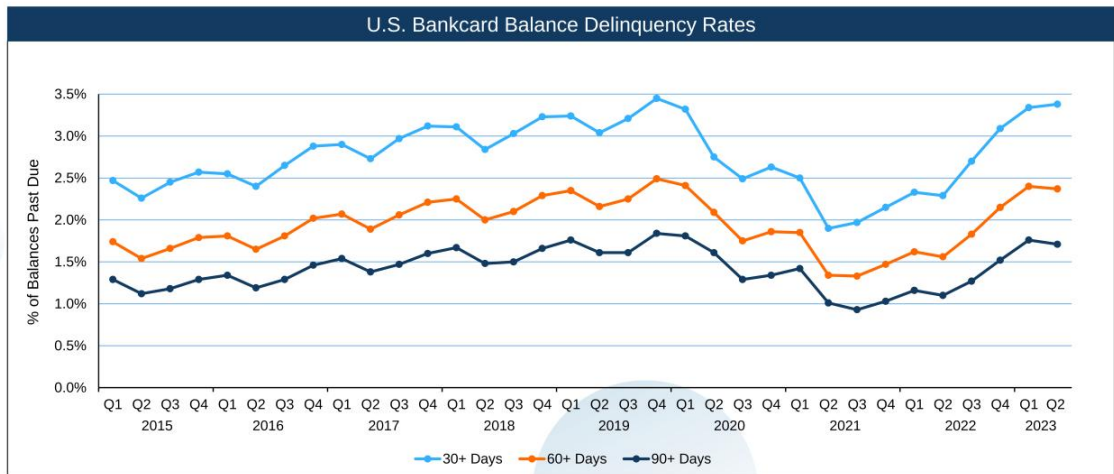


Encore Capital Group, Inc.

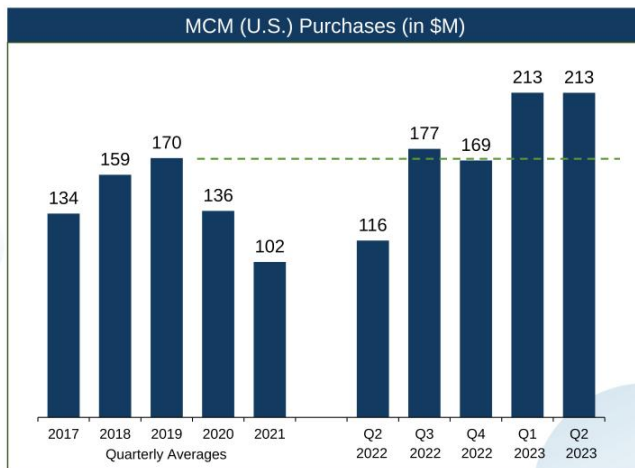
Source: U.S. Federal Reserve

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# U.S consumer credit card delinquency rates continue to grow significantly year-over-year while exhibiting typical seasonal patterns

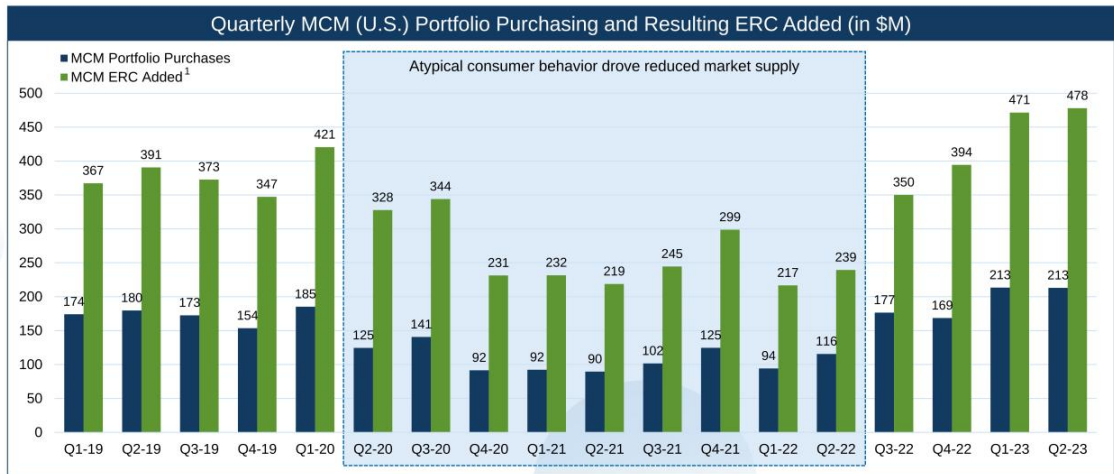


## With U.S. market supply continuing to grow, MCM portfolio purchasing in Q2 matched the record set last quarter



- Market supply growth in the U.S. continues
  - Lending setting new records every month
  - Charge-off rates continue upward trend
- Q2 2023 portfolio purchases in the U.S. of \$213M
  - Maintaining disciplined purchasing approach amid improving pricing environment
- MCM collections of \$336M in Q2 2023 reflect higher recent purchasing
- Consumer payment behavior has stabilized
- MCM continues to expand operational capacity to match growing supply

# U.S. ERC growth driven by both attractive purchase price multiples and increased purchase volume



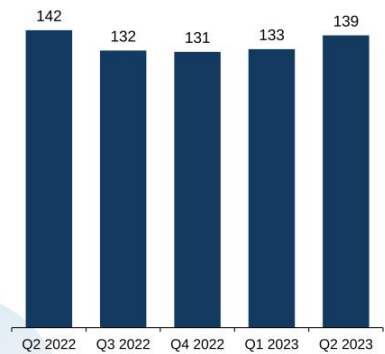
Encore Capital Group, Inc.

1) For a given quarter, ERC (Estimated Remaining Collections) Added represents the amount of lifetime collections initially expected for the portfolios purchased in each quarter.

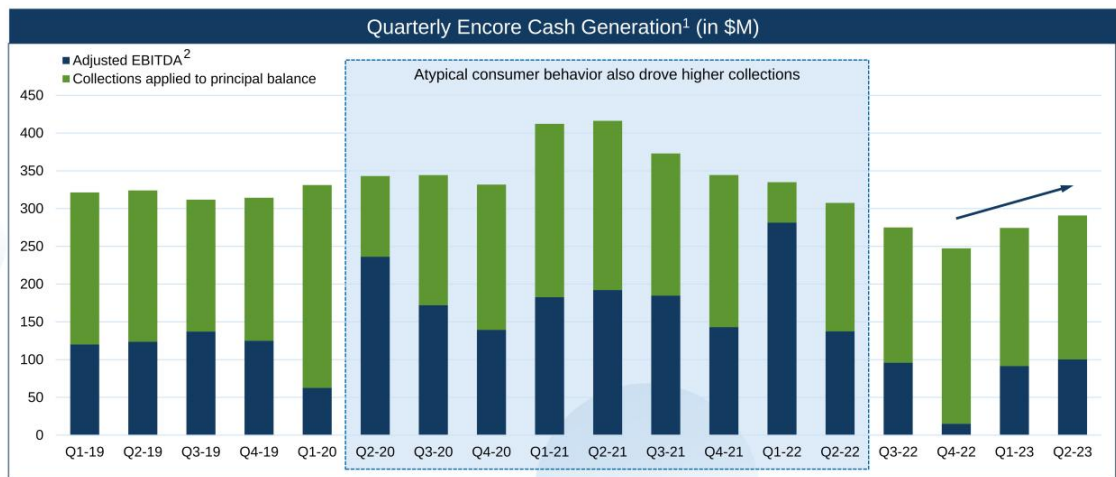
## Cabot's collections remain stable as we continue to constrain portfolio purchasing in the competitive UK/EU market

- Cabot collections of \$139M declined 2% compared to Q2 2022, in line with our expectations
- UK credit card outstandings still 9% below pre-pandemic level<sup>1</sup>
- European market remains very competitive
- Cabot's portfolio purchases were \$61M as we continue to constrain our deployments until returns become more attractive

Cabot (Europe) Collections (in \$M)



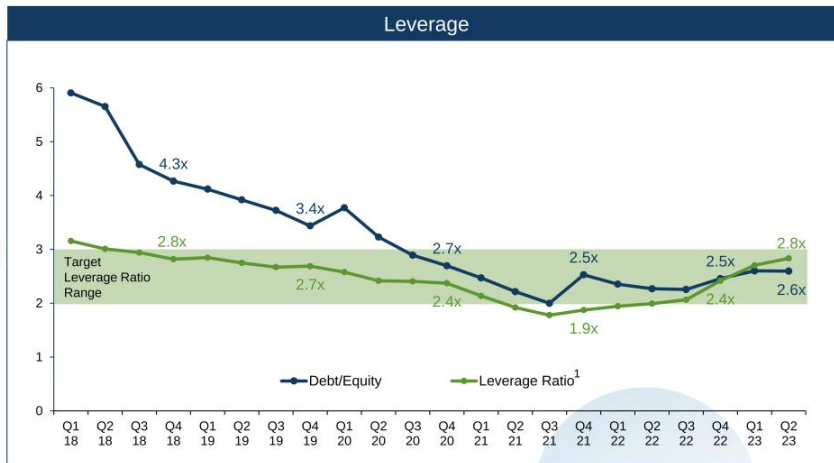
# Increasing U.S. purchasing and improving pricing contributing to growth in quarterly cash generation



Encore Capital Group, Inc.

- 1) Cash generation defined as Adjusted EBITDA + collections applied to principal balance.
- 2) See appendix for reconciliation of Adjusted EBITDA to GAAP net income.

## Recent rise in leverage ratio is the result of normalizing collections and increased portfolio purchasing



Leverage remains within our target range

1) Leverage Ratio utilizes non-GAAP metrics and is defined as Net Debt ÷ (LTM Adjusted EBITDA + LTM collections applied to principal balance). See appendix for calculations and a reconciliation to GAAP.



## Detailed Financial Discussion

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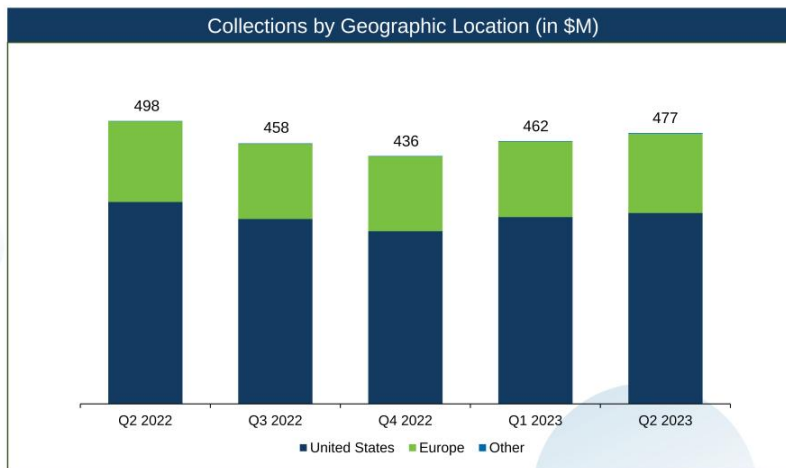
## Q2 2023 Key Financial Measures

|                     | Q2 2023 | Q2 2022 | Q2 2023 vs. Q2 2022 |
|---------------------|---------|---------|---------------------|
| Portfolio Purchases | \$274M  | \$173M  | +59%                |
| ERC <sup>1</sup>    | \$7.98B | \$7.56B | +6%                 |
| Collections         | \$477M  | \$498M  | -4%                 |
| Revenues            | \$323M  | \$357M  | -9%                 |
| Operating Expenses  | \$235M  | \$238M  | -1%                 |
| Interest Expense    | \$50M   | \$37M   | +35%                |
| GAAP Net Income     | \$26M   | \$60M   | -56%                |
| GAAP EPS            | \$1.08  | \$2.29  | -53%                |

- A year ago, Q2 revenues and earnings benefited from \$25M of changes in recoveries
- Q2 2023 interest expense of \$50M increased primarily due to increasing interest rates in 2022
- Slight impact on Q2 2023 revenues and earnings from changes in recoveries:
  - \$0.5M of recoveries below forecast reduced Q2 2023 EPS by \$0.01
  - \$3M of negative changes in expected future recoveries reduced Q2 2023 EPS by \$0.10

1) 180-month Estimated Remaining Collections

## Q2 collections of \$477M – down 4% compared to last year – reflect a stable collections environment

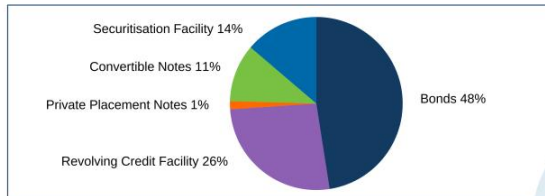


Collections on a comparative basis impacted by:

- Lower portfolio purchases in recent years
- Normalized consumer behavior in the U.S.

Encore Capital Group, Inc. Note: Year-to-date global collections through Q2 2023 were 97%, U.S. collections were 97% and Europe collections were 98% of the Dec 31, 2022 portfolio ERC forecast for the period, respectively, for portfolios purchased prior to Dec 31, 2022.

## Our funding structure is well diversified with no material maturities until 2025



- As of June 30, 2023, available capacity under Encore's global senior facility was \$329M, not including non-client cash and cash equivalents of \$166M
- In Q2, amended global senior facility to increase size by \$40M to \$1.18B and extend maturity from September 2026 to September 2027 with no change to interest terms

## Our Financial Priorities

### Balance Sheet Objectives

- Preserve financial flexibility
- Target leverage<sup>1</sup> between 2.0x and 3.0x
- Maintain a strong BB debt rating



### Capital Allocation Priorities

- Portfolio purchases at attractive returns
- Strategic M&A
- Share Repurchases

Deliver strong ROIC through the credit cycle

## Well-positioned to capitalize on opportunities ahead

### Encore's Strong Position

- Well-diversified global balance sheet
- Solid cash generation
- Consistent, disciplined purchasing approach building upon foundation of strong back book returns

### Looking Ahead

- A strong year for portfolio purchasing driven by growing supply and improved pricing in the U.S.
- Continued discipline in highly competitive European market
- Steady growth in ERC and earnings expected to continue

# Appendix



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## Key Financial Measures by Quarter

|                     | Q2 2022 | Q3 2022 | Q4 2022  | Q1 2023 | Q2 2023 |
|---------------------|---------|---------|----------|---------|---------|
| Portfolio Purchases | \$173M  | \$233M  | \$225M   | \$276M  | \$274M  |
| ERC <sup>1</sup>    | \$7.56B | \$7.31B | \$7.56B  | \$7.79B | \$7.98B |
| Collections         | \$498M  | \$458M  | \$436M   | \$462M  | \$477M  |
| Revenues            | \$357M  | \$308M  | \$234M   | \$313M  | \$323M  |
| Operating Expenses  | \$238M  | \$227M  | \$236M   | \$242M  | \$235M  |
| Interest Expense    | \$37M   | \$39M   | \$42M    | \$47M   | \$50M   |
| GAAP Net Income     | \$60M   | \$31M   | (\$73M)  | \$19M   | \$26M   |
| GAAP EPS            | \$2.29  | \$1.22  | (\$3.11) | \$0.75  | \$1.08  |

## Key Financial Measures by Year

|                     | 2018    | 2019    | 2020    | 2021    | 2022    |
|---------------------|---------|---------|---------|---------|---------|
| Portfolio Purchases | \$1.13B | \$1.00B | \$0.66B | \$0.66B | \$0.80B |
| ERC <sup>1</sup>    | \$7.22B | \$7.83B | \$8.53B | \$7.75B | \$7.56B |
| Collections         | \$1.97B | \$2.03B | \$2.11B | \$2.31B | \$1.91B |
| Revenues            | \$1.36B | \$1.40B | \$1.50B | \$1.61B | \$1.40B |
| Operating Expenses  | \$957M  | \$951M  | \$968M  | \$981M  | \$936M  |
| Interest Expense    | \$237M  | \$218M  | \$209M  | \$170M  | \$153M  |
| GAAP Net Income     | \$116M  | \$168M  | \$212M  | \$351M  | \$195M  |
| GAAP EPS            | \$4.06  | \$5.33  | \$6.68  | \$11.26 | \$7.46  |

1) 180-month Estimated Remaining Collections



## Non-GAAP Financial Measures

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This presentation includes certain financial measures that exclude the impact of certain items and therefore have not been calculated in accordance with U.S. Generally Accepted Accounting Principles ("GAAP"). The Company has included information concerning Adjusted EBITDA because management utilizes this information in the evaluation of its operations and believes that this measure is a useful indicator of the Company's ability to generate cash collections in excess of operating expenses through the liquidation of its receivable portfolios. The Company has included Pre-Tax ROIC as management uses this measure to monitor and evaluate operating performance relative to our invested capital and because the Company believes it is a useful measure for investors to evaluate effective use of capital. The Company has included Net Debt and Leverage Ratio as management uses these measures to monitor and evaluate its ability to incur and service debt. The Company has included impacts from foreign currency exchange rates to facilitate a comparison of operating metrics that are unburdened by variations in foreign currency exchange rates over time.

Adjusted EBITDA, Adjusted Income from Operations (used in Pre-Tax ROIC), Net Debt, Leverage Ratio and impacts from foreign currency exchange rates have not been prepared in accordance with GAAP. These non-GAAP financial measures should not be considered as alternatives to, or more meaningful than, net income, net income per share and income from operations as indicators of the Company's operating performance or liquidity. Further, these non-GAAP financial measures, as presented by the Company, may not be comparable to similarly titled measures reported by other companies. The Company has attached to this presentation a reconciliation of these non-GAAP financial measures to their most directly comparable GAAP financial measures.

## Reconciliation of Adjusted EBITDA to GAAP Net Income

| (Unaudited, in \$ thousands)   | Twelve months ending |              |              |              |              |              |
|--|----------------------|--------------|--------------|--------------|--------------|--------------|
|  | Dec 31, 2018         | Dec 31, 2019 | Dec 31, 2020 | Dec 31, 2021 | Dec 31, 2022 | Jun 30, 2023 |
| GAAP net income, as reported   | \$ 109,736           | \$ 168,909   | \$ 212,524   | \$ 351,201   | \$ 194,564   | \$ 3,307     |
| Interest expense   | 237,355              | 217,771      | 209,356      | 169,647      | 153,308      | 178,439      |
| Loss on extinguishment of debt   | 2,693                | 8,989        | 40,951       | 9,300        | ---          | ---          |
| Interest income  | (3,345)              | (3,693)      | (2,397)      | (1,738)      | (1,774)      | (2,816)      |
| Provision for income taxes   | 46,752               | 32,333       | 70,374       | 85,340       | 116,425      | 54,589       |
| Depreciation and amortization  | 41,228               | 41,029       | 42,780       | 50,079       | 50,494       | 48,591       |
| CFPB settlement fees <sup>1</sup>  | ---                  | ---          | 15,009       | ---          | ---          | ---          |
| Stock-based compensation expense   | 12,980               | 12,557       | 16,560       | 18,330       | 15,402       | 14,287       |
| Acquisition, integration and restructuring related expenses <sup>2</sup>     | 7,523                | 7,049        | 4,962        | 20,559       | 1,213        | 6,027        |
| Loss on sale of Baycorp <sup>3</sup>   | ---                  | 12,489       | ---          | ---          | ---          | ---          |
| Goodwill impairment <sup>4</sup>   | ---                  | 10,718       | ---          | ---          | ---          | ---          |
| Net gain on fair value adjustments to contingent considerations <sup>4</sup> | (5,664)              | (2,300)      | ---          | ---          | ---          | ---          |
| Loss on derivatives in connection with the Cabot Transaction <sup>5</sup>    | 9,315                | ---          | ---          | ---          | ---          | ---          |
| Expenses related to withdrawn Cabot IPO <sup>6</sup>                         | 2,984                | ---          | ---          | ---          | ---          | ---          |
| Adjusted EBITDA  | \$ 461,557           | \$ 505,851   | \$ 610,119   | \$ 702,718   | \$ 529,632   | \$ 302,424   |
| Collections applied to principal balance <sup>7</sup>                        | \$ 759,014           | \$ 765,748   | \$ 740,350   | \$ 843,087   | \$ 635,262   | \$ 785,222   |

- 1) Amount represents a charge resulting from the Stipulated Judgment with the CFPB. We have adjusted for this amount because we believe it is not indicative of ongoing operations; therefore, adjusting for it enhances comparability to prior periods, anticipated future periods, and our competitors' results.
- 2) Amount represents acquisition, integration and restructuring related expenses. We adjust for this amount because we believe these expenses are not indicative of ongoing operations; therefore, adjusting for these expenses enhances comparability to prior periods, anticipated future periods, and our competitors' results. For the twelve months ended June 30, 2023 amount represents costs related to headcount reductions in Europe. The remainder of the costs relating to the headcount reductions in Europe are included in stock-based compensation expense.
- 3) The sale of Baycorp resulted in a goodwill impairment charge of \$10.7 million and a loss on sale of \$12.5 million during the year ended December 31, 2019. We believe the goodwill impairment charge and the loss on sale are not indicative of ongoing operations, therefore adjusting for these expenses enhances comparability to prior periods, anticipated future periods, and our competitors' results.
- 4) Amount represents the net gain recognized as a result of fair value adjustments to contingent considerations that were established for our acquisitions of debt solution service providers in Europe. We have adjusted for this amount because we do not believe this is indicative of ongoing operations.
- 5) Amount represents the loss recognized on the forward contract we entered into in anticipation of the completion of the Cabot Transaction. We adjust for this amount because we believe the loss is not indicative of ongoing operations; therefore, adjusting for this loss enhances comparability to prior periods, anticipated future periods, and our competitors' results.
- 6) Amount represents expenses related to the proposed and later withdrawn initial public offering by Cabot. We adjust for this amount because we believe these expenses are not indicative of ongoing operations; therefore, adjusting for these expenses enhances comparability to prior periods, anticipated future periods, and our competitors' results.
- 7) For periods prior to January 1, 2020, amount represents (a) gross collections from receivable portfolios less the sum of (b) revenue from receivable portfolios and (c) allowance charges or allowance reversals on receivable portfolios. For periods subsequent to January 1, 2020 amount represents (a) gross collections from receivable portfolios less (b) debt purchasing revenue, plus (c) proceeds applied to basis from sales of real estate owned ("REO") assets and other receivable portfolios.

Encore Capital Group, Inc.

## Reconciliation of Adjusted EBITDA to GAAP Net Income

| (Unaudited, in \$ thousands)   | Q3 2021    | Q4 2021    | Q1 2022    | Q2 2022    | Q3 2022    | Q4 2022     | Q1 2023    | Q2 2023    |
|--|------------|------------|------------|------------|------------|-------------|------------|------------|
| GAAP net income (loss), as reported                                      | \$ 83,566  | \$ 76,083  | \$ 175,749 | \$ 60,439  | \$ 31,494  | \$ (73,118) | \$ 18,626  | \$ 26,305  |
| Interest expense   | 40,874     | 38,088     | 34,633     | 37,054     | 39,308     | 42,313      | 46,835     | 49,983     |
| Interest income  | (270)      | (568)      | (437)      | (588)      | (749)      | -           | (944)      | (1,123)    |
| Provision for income taxes   | 24,703     | 9,061      | 55,024     | 23,250     | 10,920     | 27,231      | 6,409      | 10,029     |
| Depreciation and amortization  | 14,136     | 12,385     | 11,829     | 11,646     | 11,659     | 15,360      | 10,870     | 10,702     |
| Stock-based compensation expense   | 3,847      | 5,427      | 3,921      | 5,119      | 3,191      | 3,171       | 4,052      | 3,873      |
| Acquisition, integration and restructuring related expenses <sup>1</sup> | 17,950     | 2,609      | 679        | 487        | 13         | 34          | 5,526      | 454        |
| Adjusted EBITDA  | \$ 184,806 | \$ 143,085 | \$ 281,398 | \$ 137,407 | \$ 95,836  | \$ 14,991   | \$ 91,374  | \$ 100,223 |
| Collections applied to principal balance <sup>2</sup>                    | \$ 188,181 | \$ 201,322 | \$ 53,567  | \$ 170,112 | \$ 179,163 | \$ 232,420  | \$ 182,981 | \$ 190,658 |

- 1) Amount represents acquisition, integration and restructuring related expenses. For the three months ended June 30, 2023 and March 31, 2023 amount represents costs related to headcount reductions at Cabot. The remainder of the costs relating to the reductions at Cabot are included in stock-based compensation expense. For the three months ended September 30, 2021 amount includes the loss recognized on the sale of our investment in Colombia and Peru of \$17.4 million. We adjust for these amounts because we believe these expenses are not indicative of ongoing operations; therefore, adjusting for these expenses enhances comparability to prior periods, anticipated future periods, and our competitors' results.
- 2) Amount represents (a) gross collections from receivable portfolios, less (b) debt purchasing revenue, plus (c) proceeds applied to basis from sales of real estate owned ("REO") assets and other receivable portfolios.

# Calculation of ROIC

## Reconciliation of Adjusted Income from Operations

| (Unaudited, in \$ thousands, except percentages)                             | 2018                | 2019                | 2020                | 2021                | 2022                |
|--|---------------------|---------------------|---------------------|---------------------|---------------------|
| <b>Numerator</b>   |                     |                     |                     |                     |                     |
| GAAP income from operations  | \$ 405,300          | \$ 446,345          | \$ 533,562          | \$ 633,272          | \$ 462,174          |
| <b>Adjustments:</b>  |                     |                     |                     |                     |                     |
| Acquisition, integration and restructuring related expenses <sup>1</sup>     | 9,041               | 7,049               | 154                 | 5,681               | 1,213               |
| Expense related to certain acquired intangible assets <sup>2</sup>           | 8,337               | 7,017               | 7,010               | 7,417               | 10,074              |
| CFPB settlement fees <sup>3</sup>  | ---                 | ---                 | 15,009              | ---                 | ---                 |
| Goodwill impairment <sup>5</sup>   | ---                 | 10,718              | ---                 | ---                 | ---                 |
| Net gain on fair value adjustments to contingent considerations <sup>6</sup> | (5,664)             | (2,300)             | ---                 | ---                 | ---                 |
| Expenses related to withdrawn Cabot IPO <sup>7</sup>                         | 2,984               | ---                 | ---                 | ---                 | ---                 |
| <b>Adjusted income from operations</b>                                       | <b>\$ 419,998</b>   | <b>\$ 468,829</b>   | <b>\$ 555,735</b>   | <b>\$ 646,370</b>   | <b>\$ 473,461</b>   |
| <b>Denominator</b>   |                     |                     |                     |                     |                     |
| Average net debt   | \$ 3,388,336        | \$ 3,429,624        | \$ 3,311,835        | \$ 3,049,979        | \$ 2,855,219        |
| Average equity   | 695,811             | 922,547             | 1,122,741           | 1,202,669           | 1,182,444           |
| Average redeemable noncontrolling interest                                   | 75,989              | ---                 | ---                 | ---                 | ---                 |
| <b>Total average invested capital</b>  | <b>\$ 4,160,136</b> | <b>\$ 4,352,171</b> | <b>\$ 4,434,576</b> | <b>\$ 4,252,648</b> | <b>\$ 4,037,663</b> |
| <b>Adjusted Pre-tax ROIC</b>   | <b>10.1%</b>        | <b>10.8%</b>        | <b>12.5%</b>        | <b>15.2%</b>        | <b>11.7%</b>        |

- Adjustments below are to adjust GAAP income from operations and accordingly do not include any amounts related to other income and expense.
- Amount represents acquisition, integration and restructuring related expenses. We adjust for this amount because we believe these expenses are not indicative of ongoing operations; therefore, adjusting for these expenses enhances comparability to prior periods, anticipated future periods, and our competitors' results.
- We have acquired intangible assets, such as trade names and customer relationships, as a result of our acquisition of debt solution service providers. These intangible assets are valued at the time of the acquisition and amortized over their estimated lives. We believe that amortization of acquisition-related intangibles is a non-cash static expense that is not affected by operations during any reporting period.
- Amount represents a charge resulting from the Stipulated Judgment with the CFPB. We have adjusted for this amount because we believe it is not indicative of ongoing operations; therefore, adjusting for it enhances comparability to prior periods, anticipated future periods, and our competitors' results.
- The sale of Baycorp resulted in a goodwill impairment charge during the year ended December 31, 2019. We believe the goodwill impairment charge is not indicative of ongoing operations, therefore adjusting for this expense enhances comparability to prior periods, anticipated future periods, and our competitors' results.
- Amount represents the net gain recognized as a result of fair value adjustments to contingent considerations that were established for our acquisitions of debt solution service providers in Europe. We have adjusted for this amount because we do not believe this is indicative of ongoing operations.
- Amount represents expenses related to the proposed and later withdrawn initial public offering by Cabot. We adjust for this amount because we believe these expenses are not indicative of ongoing operations; therefore, adjusting for these expenses enhances comparability to prior periods, anticipated future periods, and our competitors' results.

# Calculation of ROIC

## Reconciliation of Adjusted Income from Operations

| (Unaudited, in \$ thousands, except percentages)                         | Last Twelve Months Ended |              |              |              |              |
|--|--------------------------|--------------|--------------|--------------|--------------|
|  | Jun 30, 2022             | Sep 30, 2022 | Dec 31, 2022 | Mar 31, 2023 | Jun 30, 2023 |
| Numerator  |                          |              |              |              |              |
| GAAP Income from operations  | \$ 674,633               | \$ 588,503   | \$ 462,174   | \$ 267,298   | \$ 236,422   |
| Adjustments: <sup>1</sup>  |                          |              |              |              |              |
| Acquisition, integration and restructuring related expenses <sup>2</sup> | 6,847                    | 4,212        | 1,213        | 6,611        | 6,578        |
| Expense related to certain acquired intangible assets <sup>3</sup>       | 7,110                    | 6,717        | 10,074       | 9,418        | 8,949        |
| Adjusted income from operations  | \$ 688,590               | \$ 599,432   | \$ 473,461   | \$ 283,328   | \$ 251,949   |
| Denominator  |                          |              |              |              |              |
| Average net debt   | \$ 2,798,699             | \$ 2,666,562 | \$ 2,855,219 | \$ 2,920,347 | \$ 2,895,640 |
| Average equity   | 1,292,975                | 1,295,874    | 1,182,444    | 1,215,266    | 1,232,717    |
| Total average invested capital   | \$ 4,091,674             | \$ 3,962,436 | \$ 4,037,663 | \$ 4,135,613 | \$ 4,128,357 |
| LTM Adjusted Pre-tax ROIC  | 16.8%                    | 15.1%        | 11.7%        | 6.9%         | 6.1%         |

- 1) Adjustments below are to adjust GAAP income from operations and accordingly do not include any amounts related to other income and expense.
- 2) Amount represents acquisition, integration and restructuring related expenses. We adjust for this amount because we believe these expenses are not indicative of ongoing operations; therefore, adjusting for these expenses enhances comparability to prior periods, anticipated future periods, and our competitors' results.
- 3) We have acquired intangible assets, such as trade names and customer relationships, as a result of our acquisition of debt solution service providers. These intangible assets are valued at the time of the acquisition and amortized over their estimated lives. We believe that amortization of acquisition-related intangible assets, especially the amortization of an acquired company's trade names and customer relationships, is the result of pre-acquisition activities. In addition, the expense related to these acquired intangibles is a non-cash static expense that is not affected by operations during any reporting period.

## Reconciliation of Adjusted Income from Operations

| (Unaudited, in \$ thousands)   | Q3 2021    | Q4 2021    | Q1 2022    | Q2 2022    | Q3 2022    | Q4 2022    | Q1 2023    | Q2 2023    |
|--|------------|------------|------------|------------|------------|------------|------------|------------|
| Numerator  |            |            |            |            |            |            |            |            |
| GAAP Income from operations  | \$ 166,647 | \$ 124,023 | \$ 265,014 | \$ 118,948 | \$ 80,517  | \$ (2,305) | \$ 70,138  | \$ 88,072  |
| Adjustments: <sup>1</sup>  |            |            |            |            |            |            |            |            |
| Acquisition, integration and restructuring related expenses <sup>2</sup> | 2,648      | 3,033      | 679        | 487        | 13         | 34         | 6,077      | 454        |
| Amortization of certain acquired intangible assets <sup>3</sup>          | 1,856      | 1,811      | 1,797      | 1,646      | 1,463      | 5,168      | 1,142      | 1,177      |
| Adjusted income from operations  | \$ 171,151 | \$ 128,867 | \$ 267,490 | \$ 121,081 | \$ 81,992  | \$ 2,897   | \$ 77,357  | \$ 89,703  |
| LTM Adjusted income from operations                                      | \$ 643,541 | \$ 646,370 | \$ 743,680 | \$ 688,590 | \$ 599,432 | \$ 473,461 | \$ 283,328 | \$ 251,949 |

- 1) Adjustments below are to adjust GAAP income from operations and accordingly do not include any amounts related to other income and expense.
- 2) Amount represents acquisition, integration and restructuring related expenses. We adjust for this amount because we believe these expenses are not indicative of ongoing operations; therefore, adjusting for these expenses enhances comparability to prior periods, anticipated future periods, and our competitors' results.
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## Reconciliation of Net Debt

| (Unaudited, in \$ millions)            | 2018     |          |          |          | 2019     |          |          |          | 2020     |          |          |          |
|--|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|
|  | Q1       | Q2       | Q3       | Q4       | Q1       | Q2       | Q3       | Q4       | Q1       | Q2       | Q3       | Q4       |
| GAAP Borrowings, as reported           | \$ 3,607 | \$ 3,530 | \$ 3,561 | \$ 3,491 | \$ 3,593 | \$ 3,530 | \$ 3,429 | \$ 3,513 | \$ 3,404 | \$ 3,354 | \$ 3,252 | \$ 3,282 |
| Debt issuance costs and debt discounts | 77       | 70       | 89       | 85       | 79       | 73       | 75       | 73       | 69       | 63       | 107      | 92       |
| Cash & cash equivalents                | (217)    | (182)    | (205)    | (157)    | (167)    | (169)    | (187)    | (192)    | (188)    | (294)    | (170)    | (189)    |
| Client cash <sup>1</sup>               | 26       | 23       | 26       | 22       | 25       | 24       | 22       | 25       | 19       | 21       | 20       | 20       |
| Net Debt                               | \$ 3,493 | \$ 3,442 | \$ 3,472 | \$ 3,440 | \$ 3,530 | \$ 3,459 | \$ 3,340 | \$ 3,419 | \$ 3,304 | \$ 3,144 | \$ 3,209 | \$ 3,205 |

| (Unaudited, in \$ millions)            | 2021     |          |          |          | 2022     |          |          |          | 2023     |          |
|--|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|
|  | Q1       | Q2       | Q3       | Q4       | Q1       | Q2       | Q3       | Q4       | Q1       | Q2       |
| GAAP Borrowings, as reported           | \$ 3,152 | \$ 2,999 | \$ 2,796 | \$ 2,997 | \$ 2,934 | \$ 2,793 | \$ 2,690 | \$ 2,899 | \$ 3,082 | \$ 3,203 |
| Debt issuance costs and debt discounts | 68       | 64       | 60       | 58       | 55       | 50       | 45       | 42       | 44       | 42       |
| Cash & cash equivalents                | (185)    | (199)    | (158)    | (190)    | (160)    | (154)    | (147)    | (144)    | (159)    | (185)    |
| Client cash <sup>1</sup>               | 23       | 24       | 28       | 29       | 26       | 19       | 18       | 18       | 19       | 22       |
| Net Debt                               | \$ 3,058 | \$ 2,889 | \$ 2,727 | \$ 2,895 | \$ 2,855 | \$ 2,708 | \$ 2,607 | \$ 2,815 | \$ 2,986 | \$ 3,083 |

1) Client cash is cash that was collected on behalf of, and remains payable to, third party clients.

## Debt/Equity and Leverage Ratio

|                             | 2018 |      |      |      | 2019 |      |      |      | 2020 |      |      |      |
|-----------------------------|------|------|------|------|------|------|------|------|------|------|------|------|
|                             | Q1   | Q2   | Q3   | Q4   | Q1   | Q2   | Q3   | Q4   | Q1   | Q2   | Q3   | Q4   |
| Debt / Equity <sup>1</sup>  | 5.9x | 5.7x | 4.6x | 4.3x | 4.1x | 3.9x | 3.7x | 3.4x | 3.8x | 3.2x | 2.9x | 2.7x |
| Leverage Ratio <sup>2</sup> | 3.2x | 3.0x | 2.9x | 2.8x | 2.8x | 2.7x | 2.7x | 2.7x | 2.6x | 2.4x | 2.4x | 2.4x |

|                             | 2021 |      |      |      | 2022 |      |      |      | 2023 |      |
|-----------------------------|------|------|------|------|------|------|------|------|------|------|
|                             | Q1   | Q2   | Q3   | Q4   | Q1   | Q2   | Q3   | Q4   | Q1   | Q2   |
| Debt / Equity <sup>1</sup>  | 2.5x | 2.2x | 2.0x | 2.5x | 2.4x | 2.3x | 2.3x | 2.5x | 2.6x | 2.6x |
| Leverage Ratio <sup>2</sup> | 2.1x | 1.9x | 1.8x | 1.9x | 1.9x | 2.0x | 2.1x | 2.4x | 2.7x | 2.8x |

- 1) GAAP Borrowings + Total Encore Capital Group, Inc. stockholders' equity
- 2) Leverage Ratio defined as Net Debt + (LTM Adjusted EBITDA + LTM collections applied to principal balance). See appendix for reconciliation of Net Debt to GAAP Borrowings and Adjusted EBITDA to GAAP net income.



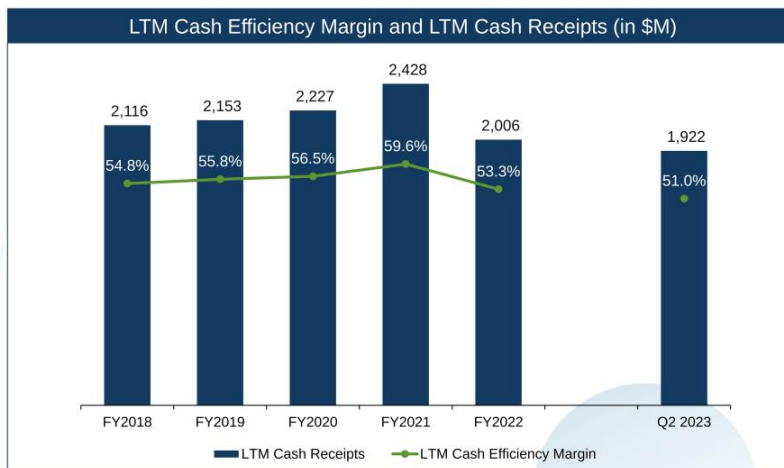
## Impact of Fluctuations in Foreign Currency Exchange Rates

| (Unaudited, in \$M, except per share amounts) | Three Months Ended June 30, 2023 |                   |
|---|----------------------------------|-------------------|
|   | As Reported                      | Constant Currency |
| Collections                                   | \$477                            | \$476             |
| Revenues                                      | \$323                            | \$323             |
| ERC <sup>1</sup>                              | \$7,979                          | \$7,818           |
| Operating Expenses                            | \$235                            | \$235             |
| GAAP Net Income                               | \$26                             | \$27              |
| GAAP EPS                                      | \$1.08                           | \$1.10            |
| Borrowings <sup>1</sup>                       | \$3,203                          | \$3,121           |

1) At June 30, 2023

Note: Constant Currency figures are calculated by employing Q2 2022 foreign currency exchange rates to recalculate Q2 2023 results. All constant currency values are calculated based on the average exchange rates during the respective periods, except for ERC and debt, which are calculated using the changes in the period-ending exchange rates. Management refers to operating results on a constant currency basis so that the operating results can be viewed without the impact of fluctuations in foreign currency exchange rates, thereby facilitating period-to-period comparisons of the company's operating performance. Constant currency financial results are calculated by translating current period financial results in local currency using the prior period's respective currency conversion rate. Certain foreign subsidiaries' local currency financial results in our calculation include the translation effect from their foreign operating results.

## Cash Efficiency Margin



- Cash Efficiency Margin is a comprehensive measure of expense efficiency
- Calculation includes all Encore operating expenses
- $\frac{\text{Cash receipts} - \text{Opex}}{\text{Cash receipts}}$
- We use LTM to match our long-term view of the business

Encore Capital Group, Inc.

Note: Last Twelve Months ("LTM") Cash Efficiency Margin defined as  $(\text{LTM Cash receipts} - \text{LTM Operating expenses}) \div \text{LTM Cash receipts}$ , where Cash receipts = Collections + Servicing revenue

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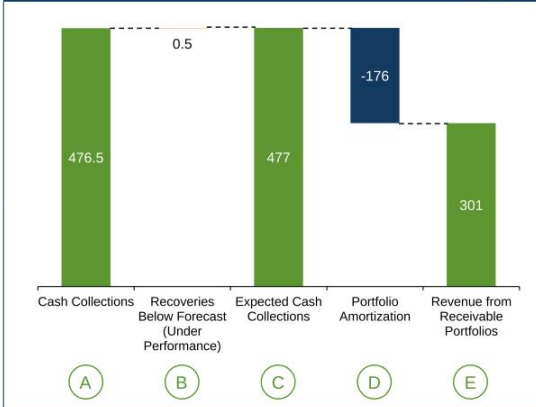
## Calculation of Cash Efficiency Margin

| (Unaudited, in \$ thousands, except percentages) | FY2018       | FY2019       | FY2020       | FY2021       | FY2022       | LTM Q2 2023  |
|--|--------------|--------------|--------------|--------------|--------------|--------------|
| Collections                                      | \$ 1,967,620 | \$ 2,026,928 | \$ 2,111,848 | \$ 2,307,359 | \$ 1,911,537 | \$ 1,833,290 |
| Servicing revenue                                | \$ 148,044   | \$ 126,527   | \$ 115,118   | \$ 120,778   | \$ 94,922    | \$ 88,581    |
| Cash receipts (A)                                | \$ 2,115,664 | \$ 2,153,455 | \$ 2,226,966 | \$ 2,428,137 | \$ 2,006,459 | \$ 1,921,871 |
| Operating expenses (B)                           | \$ 956,730   | \$ 951,336   | \$ 967,838   | \$ 981,227   | \$ 936,173   | \$ 941,000   |
| LTM Cash Efficiency Margin (A-B)/A               | 54.8%        | 55.8%        | 56.5%        | 59.6%        | 53.3%        | 51.0%        |

Note: Cash Efficiency Margin defined as (Cash receipts – Operating expenses) + Cash receipts, where Cash receipts = Collections + Servicing revenue

# Cash Collections and Revenue Reconciliation

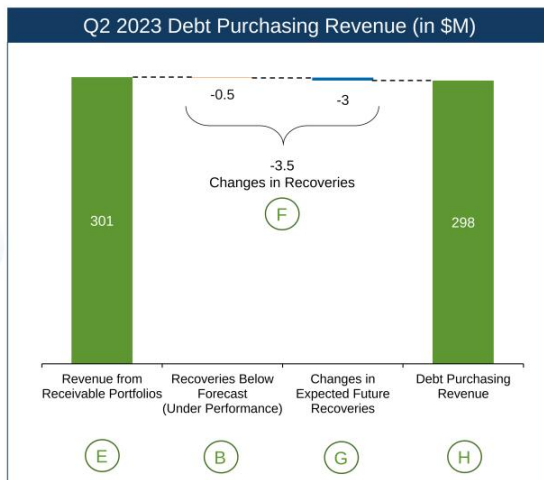
Q2 2023 Collections and Revenue Reconciliation (in \$M)



- (A) \$476.5M Cash Collections from debt purchasing business in Q2 2023
- (B) \$0.5M Recoveries Below Forecast, actual cash collections amount below Expected Cash Collections in Q2 2023
- (C) \$477M Expected Cash Collections, equal to the sum of Q1 2023 ERC plus expected collections from portfolios purchased in Q2 2023
- (D) \$176M Portfolio Amortization
- (E) \$301M Revenue from Receivable Portfolios (further detailed on the next slide)

Note: For simplicity, amounts reported above do not include the immaterial impacts of put-backs and recalls, which were -\$4.2m for the three months ended June 30, 2023.

# Components of Debt Purchasing Revenue



**(E)** Revenue from Receivable Portfolios is revenue from expected collections and is a formulaic calculation based on the investment in receivable balance and an effective interest rate (EIR) that is established at the time of the purchase of each portfolio.

**(F)** Changes in Recoveries is the sum of B + G

**(B)** Recoveries Above/Below Forecast is the amount collected compared to forecast for the period and represents over/under performance for the period.

**(G)** Changes in Expected Future Recoveries<sup>1</sup> is the present value of changes to future ERC, which generally consists of:

- Collections "pulled forward from" or "pushed out to" future periods (amounts either collected early or expected to be collected later); and
- Magnitude and timing changes to estimates of expected future collections (which can be increases or decreases)

**(H)** Debt Purchasing Revenue is the sum of E + F

## Debt Purchasing Revenue in the Financial Statements

| Revenues                             | Three Months Ended June 30, |                |
|--------------------------------------|-----------------------------|----------------|
|                                      | 2023                        | 2022           |
| Revenue from receivable portfolios   | \$ 301,184                  | \$ 306,282     |
| Changes in recoveries                | (3,486)                     | 25,150         |
| <b>Total debt purchasing revenue</b> | <b>297,698</b>              | <b>331,432</b> |
| Servicing revenue                    | 21,098                      | 23,788         |
| Other revenues                       | 4,338                       | 1,697          |
| <b>Total revenues</b>                | <b>323,044</b>              | <b>356,917</b> |

